



Sharpen your CDI skills

Nuance CDI Educational Offerings

Support your CDI team members with the tools and educational resources they need to thrive.

AI is a powerful tool that can optimize CDI team efficiency and impact. But to realize its full potential, CDI team members also need the supporting platform and resources to achieve—and sustain—maximal success. That's why CDE One offers access to a comprehensive educational platform that supports and empowers CDI team members with continuing education, helpful reference information, and more. Whether your team members are looking to enhance their skills or jumpstart their career in CDI, Nuance can help.

Didactic training

Onboard new specialists or augment the knowledge of experienced CDI professionals with Nuance's didactic suites, available for three distinct patient populations: adults, pediatrics, and long-term inpatient rehabilitation. Content is focused on documentation strategies, regulatory guidelines, and quality considerations for each patient population, so that your team can effectively facilitate care team communication, ensure accurate documentation, and appropriately capture patient acuity. Modules cater to various adult learning styles and are self-paced for maximum flexibility. Supplemental workbooks are included with each didactic module, plus AHIMA-approved continuing education units (CEUs) are awarded for completion of the content.

94%

of users agree CDE One resources support professional development

"The education and information available are incredible! I haven't even started to get through all of it. Your resources are there. Everything is updated continuously, and it's really put together for you."

— Laura Kushner
CDI Specialist
Geneva General Hospital

Nuance's educational resources cover a wide range of topics, from the latest CDI trends to basic foundational knowledge.



“Education is such an integral part of any CDI program’s success. We value Nuance as a partner not just because their CDE One software drives real outcomes—but because their program offers the resources and support to help our CDSs be as confident and effective as possible every day.”

— Debra Spargo, CCS, Coding and CDI Manager, Halifax Health

Independent study guides

Independent study guides are available for behavioral health, obstetrical, and newborn patient populations. These informative study guides provide an overview of the applicable major diagnostic category, associated MS-DRG assignments, Official Guidelines, Coding Clinic advice, and important documentation management considerations.

Continuing education opportunities

Nuance also offers a wide range of continuing education for CDI professionals, including:

- **Weekly educational eNewsletters** covering the latest CDI trends and topics, delivered directly to your inbox.
- **Monthly Strategy Academy** recordings are published alongside knowledge validation exercises for each session. Topics include quarterly clinical content updates and reviews of select advice from the latest Coding Clinic releases. AHIMA-approved CEUs are awarded to those who complete the quarterly Coding Clinic sessions. Contact hours are awarded for the completion of all other sessions.
- **Quarterly webinars** provide ongoing education on a variety of CDE One topics including new documentation strategies, new clinical content features and enhancements, and more.
- **CDI Investigates** is a live, quarterly webinar focused on exploring and addressing some of CDI’s greatest challenges, such as provider engagement. Dynamic conversations with guest speakers and CDI/HIM professionals make learning fun and interactive. Contact hours are awarded for each webinar.
- Nuance CDI also offers **Quality Education for patient safety indicators (PSIs)**. These self-paced educational modules are available for adult and pediatric populations and provide an overview of the triggers, exclusions, and documentation strategies for each patient safety indicator. Interactive questions foster strong engagement and help reinforce learning.



Assessments

Ensuring your CDI professionals have sufficient competency in a particular subject area is critical. That's why Nuance offers assessments spanning a variety of topics:

- **Post-didactic competency assessments** are available for participants completing the didactic education modules. These timed assessments validate competency for the content presented in the didactic suites. Study guides are available, along with post-assessment remediation suggestions.
- **Pre-hire assessments** are available to validate the basic clinical knowledge of potential CDI hires. These timed assessments do not evaluate the candidate's CDI knowledge, but rather the clinical expertise required to be a successful clinical documentation specialist.
- **Pediatric skills assessments** determine training and development needs for new or potential pediatric clinical documentation specialists by assessing the knowledge of age-specific physiological norms and disease conditions.
- For service-line based CDI teams, Nuance offers **service-line assessments** to evaluate knowledge of documentation management, regulatory guideline application, Coding Clinic interpretation, and Quality considerations for specific service lines. The assessments may be used to assess cross-coverage competency. Study guides are also available, along with post-assessment remediation suggestions.

84%

of users agree that CDE one will help move their CDI skills and program further

LEARN MORE

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About Nuance Communications, Inc.

[Nuance Communications](#) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.