

Do conversational AI your way with Nuance Mix.

Want to create your own enterprise-grade conversational AI applications?

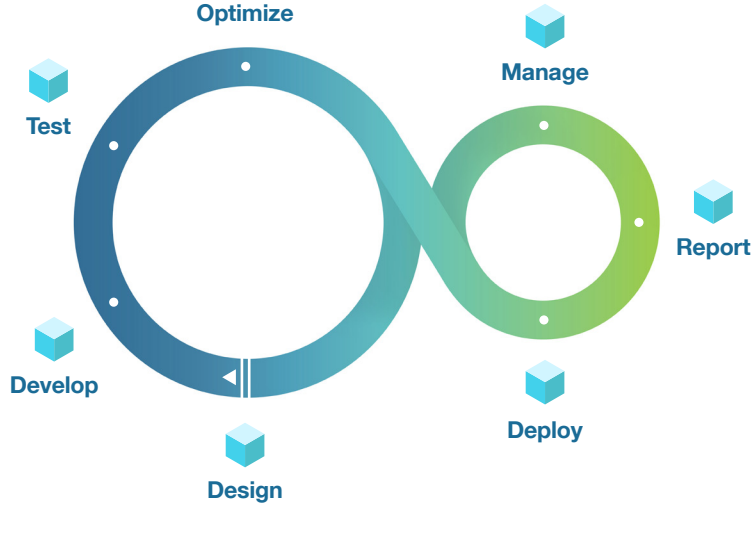
Nuance Mix could be just what you need: a platform for tooling and APIs that support your entire application lifecycle—all built on decades of conversational AI leadership. With Mix, you'll gain complete control, total flexibility, and enterprise quality across all your projects.

COMPREHENSIVE

One platform for the whole lifecycle.

Create end-to-end conversational AI applications, from initial concept to deployment and optimization.

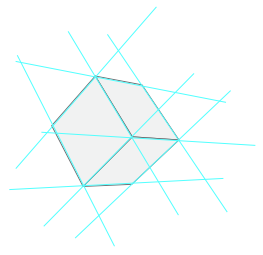
Nuance Mix supports the whole software development lifecycle and goes beyond developers and speech scientists. It allows the whole team including business stakeholders, testers, and Q&A to work within the same tool and accelerate time to market.



POWERFUL

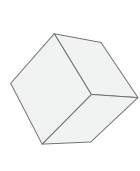
Best-in-class development platform.

Harness the power of enterprise-grade speech recognition, speech synthesis, and NLU for enhanced customer engagement based on over two decades of experience.



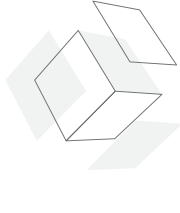
Design

- Create dialogs for all channels (IVR, VA, Smart speaker, and more) in a single project
- Drag-and-drop dialog for zero coding creation
- Expert-built models to get you started



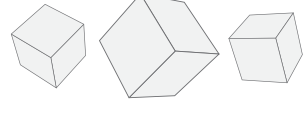
Develop

- Open standards framework
- Graphical, easy-to-use tools
- Tutorials and community forums



Test

- Automated regression testing
- Test case generation
- Quality assurance automation



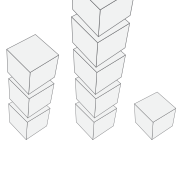
Optimize

- Tuning and optimization for NLU models
- Customizable speech recognition
- Customizable text-to-speech capability



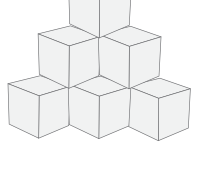
Deploy

- On premises, in the Nuance cloud, or third-party hosted
- Push-button deployment



Report

- Application performance analysis
- KPI measurement
- Aggregate or individual call analytics



Manage

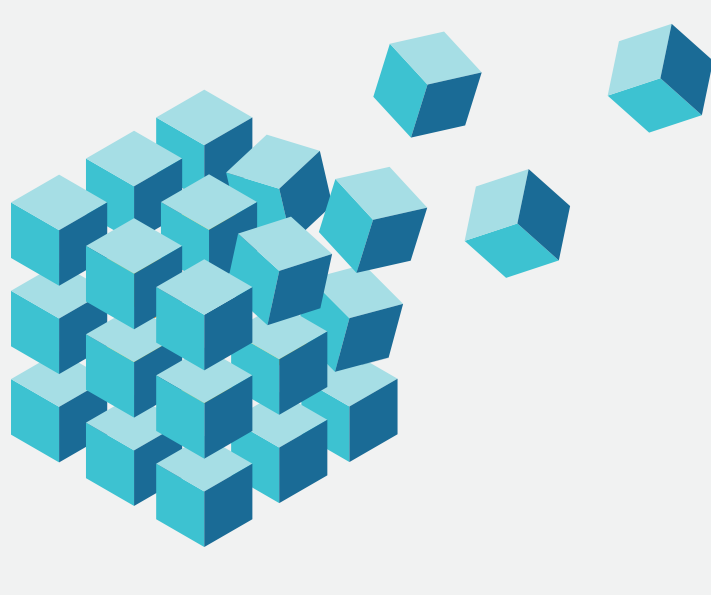
- Version control
- Custom configuration control
- On-the-fly changes to runtime environment

COLLABORATIVE

Do it yourself, but not alone.

With our unique partnership model, Nuance Mix lets you create on your own, or you can ask us for help. Either way, we've got you covered.

With full support across the development lifecycle, everyone is a team member and can participate in the development process.



Business stakeholders

Design the applications you really need by empowering nontechnical users to become part of the process.



Voice and chatbot designers

Build conversational AI apps for every channel, with the same tooling used by our Professional Services team to craft enterprise-grade engagement solutions.



Developers

Work with market-leading technologies built on decades of experience—on a platform with full lifecycle support.



Data and speech scientists

Create and optimize advanced conversational experiences with groundbreaking speech recognition, speech synthesis, and NLU engines.



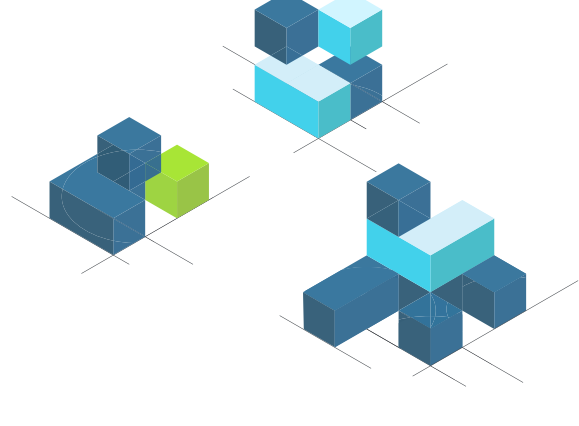
QA engineers and testers

Get high-quality applications to market faster with automated testing and QA.

COMPLETE

One platform with many benefits.

From enhanced customer experiences to faster time to market and improved flexibility at lower costs, the Nuance Mix platform delivers thanks to:



Complete control

- Power up your DIY efforts
- Decide exactly how you want to build
- Get full visibility into design, deployment, and usage

Total flexibility

- Deploy how you want, where you want
- Build once and deploy for any channel—IVR, web, social and more
- Easily integrate with other systems or third-party platforms
- Supports multivendor strategies

Enterprise quality

- Best-in-class conversational AI technologies
- Deploy better apps faster, with automated testing and QA
- Ensure compliance, with audit trails and documentation
- Get insight for optimization with comprehensive reporting