

Automated productivity monitoring

Manage complex business processes and reduce administrative costs.

With today's constantly evolving document and reporting requirements, healthcare organizations need an efficient way to manage increasingly complex business processes.

Automated productivity monitoring offers a sophisticated, electronic approach that can drastically reduce administrative costs throughout healthcare facilities.

Delivering enterprise-wide efficiency

Nuance Clintegrity Enhanced Workflow provides a standard and efficient workflow to increase productivity, reduce operational costs, and ensure work assignments are delivered properly along with a comprehensive audit trail. It helps boost staff productivity and accountability with enhanced access to clinical, financial, and/or personal assignment information.

The web-based application is easy to implement, requires minimal staff training and maintenance, and supports remote activity with anywhere, anytime access.

Eliminates bottlenecks in business processes

The solution offers a user-friendly interface to manage complex health information management (HIM) business processes electronically. Coding, compliance, and other HIM work assignments can be automatically distributed and allocated by identifying specific encounters—using charges, patient type, payer information, etc.—and delivering them to appropriate coders and auditors.

Supervisors can monitor activity and redistribute assignments as necessary to maintain an equitable workload among staff members.

Key benefits

- **Improves efficiency**
Automated productivity monitoring drastically reduces administrative costs throughout healthcare facilities.
 - **Minimizes staff training and maintenance requirements**
Uses a web-based application to support anytime, anywhere access while reducing administrative tasks.
 - **Distributes workload equitably**
Promotes employee accountability for quantity and quality.
 - **Improves operations and helps cultivate more qualified coders**
Encourages faster transition of new or updated business processes and accelerates the assignment process, while allowing for more appropriate assignments based on coding experience.
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Less cost, more accountability

This scalable, enterprise-wide solution ensures cases are delivered in a standard and efficient manner to ensure nothing gets lost in transit.



Electronic routing

Assignments are prioritized and automatically distributed to client-defined worklists. Clients can also customize and automate rules for handling exceptions, and the system will notify users when patient charts are ready to process for review and coding.



Report and audit trails

As a true web-native application, it provides all employees with remote access to productivity reports and audit information—regardless of their location.



Automatic notifications

It tracks and notifies users when patient charts and non-patient reports throughout the system are ready for processing, such as chart review, coding, and contract review.



Sophisticated and easy to implement

Requiring minimal staff training and maintenance, this scalable, enterprise-wide, and database-independent solution is capable of handling deployment for both single hospitals and multi-facility integrated delivery systems.

Nuance Clintegrity Coding Solutions

Nuance Clintegrity Enhanced Workflow is part of the award-winning Nuance Clintegrity Coding Solutions, a web-based, enterprise-wide suite of products designed to improve coder productivity and maintain the highest levels of accuracy and compliance. These solutions efficiently manage and monitor the compliance coding challenges that can put a health system at risk and delay and reduce reimbursements. Nuance Clintegrity Coding Solutions bring together all the tools needed to completely and accurately review, analyze, code, and audit inpatient and outpatient encounters, manage the workflow better, and enhance coder productivity.

To learn how Nuance Clintegrity Enhanced Workflow can help you achieve predictable reimbursement, please call 1-877-805-5902 or visit nuance.com.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, [What's next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).