Measure, monitor, and improve quality

Concurrent surveillance, reporting, and measurement to improve patient outcomes.

Nuance provides a full range of quality management solutions and services to help you measure, monitor, and improve quality. This includes hospital measures reporting, performance analytics, risk management, and patient safety organization reporting. Patients, staff, physicians, and your bottom line all benefit from Nuance's Quality Management solutions—because less time spent managing data means more time for improving patient care.

Solutions to improve quality reporting and performance
Nuance Quality Measures with Electronic Clinical Quality Measures (eCQMs) simplifies core measures abstraction and submission with a turnkey, web-based solution that provides daily updates to help improve core measures monitoring and compliance. This solution helps achieve full annual payment updates and positive, value-based payment. Capture and deliver reliable data on quality performance, as required by accreditation agencies.

— **Daily core performance dashboard updates** provide performance feedback to ensure the most up-to-date information is used, since older data won't give an accurate assessment of current performance.

— **eCQM file validation** helps avoid mistakes that could lower a hospital's payment rate. It ensures accurate eCQM submissions by identifying potential errors so corrections can be made before reports are submitted to the Centers for Medicare & Medicaid Services (CMS) and The Joint Commission (TJC).

— **Verification for all measures** provides users with all measures for CMS and TJC as new sets are required.

"It's like Nuance cares about our patients as much as we care about them."

— Kristina Liwoch, Quality Data Analyst, Shore Medical Center

6X KLAS WINNER

Nuance Quality Management Solutions
#1 KLAS Category Leader for Quality Management 2021, 2020, 2018, 2017, 2015/2016 & 2014

Quality Measures
Inpatient, Outpatient, Ambulatory
Inpatient psychiatric (HBIPS)

NUANCE

Nuance Performance Analytics helps improve clinical, financial, and patient outcomes by providing data analytics and support systems to track, analyze, and benchmark performance. This web-based solution incorporates the latest regulatory, and reporting rules to provide comprehensive, customizable options to help analyze risks and identify improvement opportunities.

— **Daily trending** automatically renders timely and actionable information.

— **Customized reporting** supports monitoring and intervention.

— **Dashboards** provide insight to help assess clinical and financial performance.

— **Benchmarking and trending** enable timely monitoring and trend analysis for readmissions, PSIs, HACs, and physician performance.

— **Physician profiling** allows for summarization of physician statistics for readmission analysis, top DRGs, diagnoses and procedures, case mix and clinical outcomes, and much more, with customizable fields.

LEARN MORE
To learn how Nuance Quality Management Solutions can help you take your performance to the next level, please call 1-877-805-5902 or nuance.com/healthcare

About Nuance Communications, Inc.
Nuance Communications (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.