

Automatically document care with DAX™ Copilot for Epic

Transform healthcare with clinical documentation that writes itself.

Nuance Dragon Ambient eXperience (DAX) is an AI-powered, voice-enabled solution that relieves clinicians from administrative burdens. It automatically documents patient encounters accurately and efficiently at the point of care saving them time which improves satisfaction, patient experiences, operational efficiencies, and financial outcomes.

How it works

It combines proven conversational and ambient AI with generative AI to automatically convert multi-party conversations into specialty-specific, standardized clinical summaries. The solution integrates directly with physicians' existing workflows. DAX Copilot for Epic is accessed through the Epic Haiku iOS application and allows clinicians to securely record patient encounters directly from their EHR mobile app. After recording, the documentation is immediately and seamlessly delivered into the Epic note. Clinicians can personalize and customize their documentation directly in Hyperdrive or with the advanced voice capabilities of Dragon Medical One.

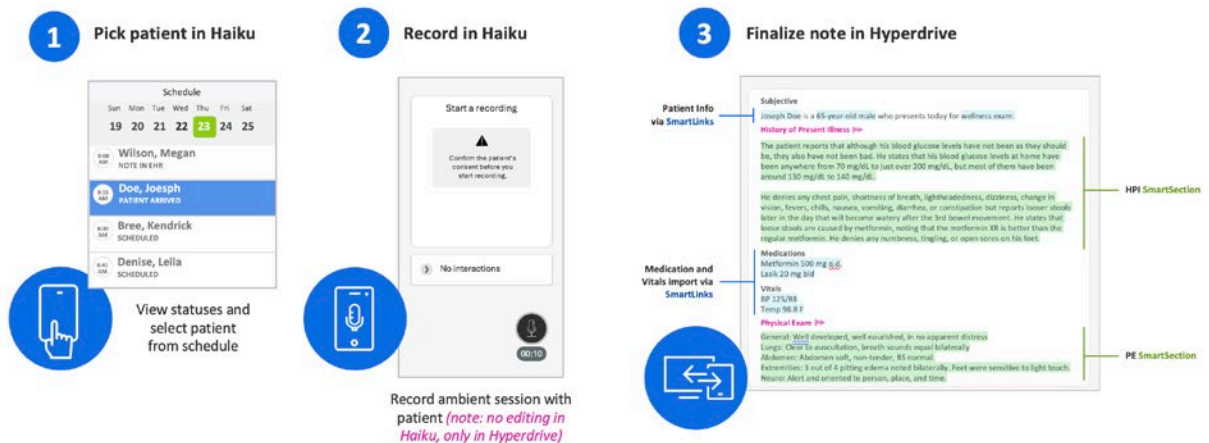
Built on Microsoft Azure, this addition to the Dragon family is available to organizations using Epic and the "Write My Note" integration. DAX Copilot for Epic is easy to use, allowing clinicians to create comprehensive notes quickly with everything they need in one familiar place.

Available for ambulatory specialties, primary care, and urgent care in office and telehealth settings

BENEFITS

- Improves the quality of care and the patient experience by enabling physicians to focus on patients, capture the full patient story, and expand access to care.
- Boosts clinician satisfaction by alleviating administrative burdens.
- Increases throughput and operational efficiency with time savings.
- Improves financial outcomes with accurate documentation, improved retention, and additional revenue from increased throughput and incremental services.

How it works



*Mock workflow screenshots

Features

- **Captures a multi-party conversation ambiently.** Clinicians engage in natural conversation with patients and other family members while DAX securely captures the conversation via Epic Haiku at the point of care, allowing clinicians to connect with patients rather than screens.
- **Creates clinical documentation automatically.** Converts encounter conversations into comprehensive specialty-specific clinical documentation and delivers it into Epic Hyperdrive for clinician review, editing, and signing.
- **Produces high-quality documentation.** Uses the latest conversational, ambient, and generative AI and is trained on 10M+ encounters to produce accurate documentation efficiently and consistently.
- **Integrates with Epic SmartSections.** Integrates seamlessly with Epic note templates using SmartSections (History of Present Illness, Physical Exam, Results, Assessment & Plan) to directly populate the clinical notes into the EHR.
- **Customizable templates.** Clinicians can customize and personalize note templates using all available note tools within Epic Hyperdrive and with Dragon Medical One to ensure consistency and a streamlined workflow tailored to individual needs.
- **Measures impact with Epic Signal.** Administrators can access usage data to measure efficiency and identify users who will benefit most.

Our AI approach sets us apart

DAX delivers accurate notes and an improved clinician experience by combining proven AI and Large Language Models (LLMs) backed by Microsoft's scale, strength, and security. Our award-winning AI is built on a rich clinical data set anchored in more than 1B+ minutes of medical dictation annually and 10M+ ambient encounters. As part of the Microsoft Cloud for Healthcare, DAX is delivered through a trusted infrastructure and global platform, guided by an established responsible AI framework and core set of principles.

LEARN MORE

To learn more about how DAX Copilot for Epic can help you improve quality of care, the patient-clinician experience, and financial performance, please contact us at 1-877-805-5902 or visit nuance.com/ambient.



About Nuance Communications, Inc.

[Nuance Communications](https://nuance.com) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.

"Our clinicians say that DAX Copilot enhances the already vital role of the Epic EHR by making clinical documentation an intuitive and straightforward part of providing high-quality patient care. Patients say how much they value the conversational interactions they have with their providers and how they truly feel seen and heard during visits while DAX Copilot unobtrusively takes care of the clinical documentation."

— Brent Lamm, CIO
UNC Health

Requirements

- Epic Hyperdrive
- Epic November 2022 version (or later)
- Epic Haiku iOS 10.6 (or later)
- Mobile device with iOS v15 (or higher)
- Epic "Write My Note" integration