

Nuance Powers New Virgin Mobile Canada Voicemail-to-Text Service

Virgin Mobile Canada Delivers Voicemail-to-Text Service as Standard Feature across its Value-to-Premium Rate Plan Portfolio

Burlington, MA and Toronto – February 3, 2010 –Nuance Communications Inc. (NASDAQ: NUAN) today announced that Virgin Mobile Canada will make available to customers its Voicemail-to-Text service powered by Nuance’s voicemail-to-text platform. The service is available as a standard feature across a broad range of rate plans, as well as an a-la-carte service for CAN \$5 per month. Virgin Mobile Canada subscribers can immediately start receiving their voicemail messages as text, via text message or email, or both, to their PC or phone.

With Virgin Mobile’s Voicemail-to-Text service, customers no longer need to listen to messages or write down message details. Voice messages are quickly converted to text, allowing customers to respond via call, email or text message, and save, forward or delete as necessary – all while discreetly receiving messages on their phone and/or PC. It is completely up to the customer. And there’s a one-click access link included in every transcribed voicemail-to-text message to make returning messages fast and simple. Also included standard with every Voicemail-to-Text message delivered are caller ID details and a link to the original audio message file should a subscriber want to listen to the voice message.

“The availability of this cool Voicemail-to-Text service adds to the wide variety of exciting choices that Virgin Mobile now offers its customers on the new HSPA plus network,” said Robert Blumenthal, president, Virgin Mobile Canada. “Nuance Communications was an obvious choice as a partner given they are a leader in their field. Together, we are making sure our customers get the most they possibly can out of their mobile, from the company that truly is on their side.”

“Virgin Mobile Canada has a focus on unique, innovative services for its customer base, making the company a perfect wireless partner for Nuance voicemail-to-text services,” said John Pollard, vice president, Voice-to-Text Services, Nuance Communications. “The availability of our service with Virgin Mobile Canada combined with our existing user base in Canada brings the power of voice-to-text messaging to more than 21 million wireless subscribers across the country – underscoring our leadership in the Canadian market, as well as the value that our services deliver to carriers and consumers.”

Virgin Mobile’s Voicemail-to-Text services are based on offerings from SpinVox, recently acquired by Nuance. Virgin Mobile’s Voicemail-to-Text service is available across its Canadian network for both English and French language voice message conversions.

Virgin Mobile subscribers can immediately begin enjoying the benefits of Voicemail-to-Text powered by Nuance by visiting any of Virgin Mobile Canada’s 4,000 locations across the country, by going online at www.virginmobile.ca, or calling 1-888-999-2321 to connect with a Virgin Mobile Canada representative.

For more information on Nuance’s voicemail-to-text offerings, visit www.nuance.com/vm2txt.

About Virgin Mobile Canada

The Virgin Mobile group of companies has attracted more than 13.8 million customers worldwide. As the No.1 mobile youth network, Virgin Mobile Canada's mission is to be Canada's most loved mobile company with the hottest phones and plans on the hottest network. Its plans with extra for no extra make it easy for members to find the perfect plan for them to connect to e-mail, social networks, texting and GPS navigation with the smartest phones and mobile Internet products. Virgin Mobile members also get access to the hottest events, global roaming and the best customer service. J.D. Power and Associates 2009 Canadian Wireless Customer Satisfaction Study has awarded Virgin Mobile "Highest in Customer Satisfaction With Prepaid Wireless Service, Five Years in a Row" and it has ranked Virgin Mobile "Highest in Customer Satisfaction With Postpaid Wireless Service". 91% of customers would also recommend Virgin Mobile to a friend.

Virgin Mobile phones are available at more than 4,000 locations nationally including The Source, Virgin Mobile retail locations and additional retails partners. Virgin Mobile products can also be purchased at The Source locations, online at www.virginmobile.ca or by calling 1-888-999-2321. Get personal with Virgin Mobile Canada on Facebook at facebook.com/virginmobilecan and Twitter at twitter.com/virginmobilecan.

About Nuance Communications, Inc.

Nuance is a leading provider of speech and imaging solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with information and how they create, share and use documents. Every day, millions of users and thousands of businesses experience Nuance's proven applications and professional services. For more information, please visit: Nuance.com.

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The statements in this press release, relating to future plans or future events or services, are forward-looking statements which are subject to specific risks and uncertainties. There are a number of factors which could cause actual events or results to differ materially from those indicated in such forward looking statements, including fluctuations in demand for the Nuance products, the relationship with its partner and the continued development of Nuance products. The reader is warned not to rely on these forward-looking statements without reservation, since these are simply reflections of the current situation. Nuance disclaims any obligation to update any forward-looking statements as a result of developments occurring after the date of this document.

1J.D. Power and Associates 2005-2009 Canadian Wireless Customer Satisfaction StudiesSM. Study based on 15,207 total responses from consumers with prepaid wireless service, measuring 5 wireless service providers. Proprietary study results are based on experiences and perceptions of consumers surveyed in October 2009. www.jdpower.com

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