



# News Flash



## Dragon Newsletter

June 2008

Welcome to the first issue of our new Dragon Newsletter. This quick monthly update will share stories from current Dragon users, offer tips and tricks to improve your use of Dragon NaturallySpeaking and summarize the latest product news.

### Dragon Customer Profiles

- "Dragon helps me by allowing me to get the job done in less than half of the time!"
- "Dragon NaturallySpeaking has completely transformed the way I work. It has allowed me to be far more productive, since I no longer have to turn dictation over to a secretary or try to type manually."
- "Dragon NaturallySpeaking was a life saver to me."

From April 24 through June 30, Nuance invites Dragon users to tell us how the software has improved their creativity, work or life. This "I Speak Dragon" contest gives users a chance to win a brand new Garmin GPS system and Dragon NaturallySpeaking upgrades for the next three years. We've received more than 500 stories to date, including entries from people who use Dragon to write poems and novels (our youngest author is 14 and our oldest is 93!), communicate with others via email and the Web despite physical disabilities, and improve their productivity at the office.

**The best entries will be featured in this column in future months, or to read the complete collection of user stories, visit [www.nuance.com/dragonstories](http://www.nuance.com/dragonstories)**

### Tips and Tricks

Talk naturally. With Dragon, there's no need to be a robot and speak in a monotone voice. Use normal inflection. Speak as if you're talking to a friend or colleague. The most important thing to remember is to pronounce each word. The computer needs to hear words clearly - mumbling or slurring words will disrupt accuracy. As you're working, relax and breathe fully. It may help to avoid watching the words appear on the screen when you're dictating since this can be distracting for some users.

### Improving Accuracy and Productivity

**Accuracy - getting the system to correctly understand what you say - is the most important component for effective use of speech recognition. Each month we feature a tip from our Dragon system experts to help you improve the accuracy results and personal productivity of your Dragon system.**

Beyond the obvious (speak clearly, pronounce each word and don't mumble), what can you do to improve the accuracy of Dragon?

- Go to the Tools menu, click on Accuracy Center and select the Acoustic and Language Model Optimizer. Dragon will process the corrections you've made within the system over time, giving you the opportunity to more finely tune your user profile.
- Take the time to add new words to the vocabulary to enhance the words that Dragon "knows" and expects you to say. Go to the Accuracy Center under the Tools menu and select the Add Words to Your Vocabulary option. A text box will give you the chance to type in custom words (such as a proper name or industry jargon) and then "train" the system by speaking the word so that Dragon will know what it sounds like. The next time you dictate the new word, it will be understood by Dragon.

### Tell Us What You Think:

**What applications do you use most with Dragon NaturallySpeaking?**

- Microsoft Word or other word processing applications
- Microsoft Outlook or other email applications
- Internet Explorer or other Web browsers
- Industry-specific applications
- Other applications

Visit [here](#) to vote now.

Your feedback will help us prioritize new features and enhancements for future versions of the product.

### Don't Have Dragon on Your Desktop Yet?

Visit [www.nuance.com/talk](http://www.nuance.com/talk) to see a demo of the software, take our typing challenge, and compare our products to find the product that is best for you.

- And don't underestimate the importance of consistency: if you work in an office near a loud air conditioning vent, train your system in that environment; be sure to place your headset microphone in the same location with each use; check your audio settings if you've moved your computer. If you find you're not getting the results you want, try using a USB microphone (a microphone with a built-in sound card).

### **Dragon in the News**

On May 15, Nuance Communications announced that the Florida Department of Children and Families (DCF) selected Dragon to speed the process of creating field case reports throughout the agency. The Florida DCF, the largest social service agency in Florida, will roll out Dragon Professional Edition configured specifically to support the field reporting needs of the department. When the rollout is complete, more than 1,600 employees will be able to quickly and accurately complete comprehensive field reports - entirely by voice.

**See the complete press release at**

[http://www.nuance.com/news/pressreleases/2008/20080515\\_FLchildren.asp](http://www.nuance.com/news/pressreleases/2008/20080515_FLchildren.asp)

### **See Dragon Work Live on TV!**

Millions of consumers know Steve Kruschen, "The One and Only Mr. Gadget," thanks to thousands of appearances on television and radio shows across the US. For well over two decades, Steve has been investigating, testing, demonstrating, and reporting on electronic products, gadgets, and new technology. Audiences have come to rely upon his expert advice and consumer-oriented approach. Answering the needs of consumers, Steve is their trusted evaluator of electronic products and technology. Over the next few weeks, Steve will be reviewing Dragon on local news broadcasts in Dallas, Detroit, Cleveland, Sacramento, Boston and more. Check your local listings for a broadcast near you.

If you have any questions or would like to unsubscribe from this newsletter, please contact Kristen Wylie at [kristen.wylie@nuance.com](mailto:kristen.wylie@nuance.com).

To manage your subscriptions [click here](#)

Nuance  
1 Wayside Road  
Burlington, MA 01803