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DocuWare Connector for eCopy ShareScan OP

Frequently Asked Questions

- 1. What version of eCopy ShareScan OP is the DocuWare Connector for eCopy ShareScan OP compatible with?**
Version 3.0 or higher
- 2. What version of DocuWare do I need to use the DocuWare Connector for eCopy ShareScan OP?**
The DocuWare 5 client must be installed prior to installing the DocuWare Connector for eCopy ShareScan OP. The Connector can then be used with either the DocuWare 4 client (which must also be installed) or the DocuWare 5 client.
- 3. Can I use the DocuWare Connector for eCopy ShareScan OP with DocuWare 5 running DocuWare 4 mode file cabinets?**
Yes
- 4. Can I use other DocuWare modules such as RECOGNITION and ACTIVE IMPORT with the DocuWare Connector for eCopy ShareScan OP?**
Yes. By selecting a basket, rather than a file cabinet as the destination, ACTIVE IMPORT can be used to move the document to another location or combined with RECOGNITION to automatically index and store the document.
- 5. Where do I purchase the DocuWare Connector for eCopy ShareScan OP?**
The Connector is available through Authorized DocuWare Partners.
- 6. What is the price of the DocuWare Connector for eCopy ShareScan OP?**
Pricing for the Connector can be found in the DocuWare Price List.
- 7. Where do I get support for the DocuWare Connector for eCopy ShareScan OP?**
Support is provided exclusively by DocuWare Corporation Technical Support Services.
E-mail: dwsupport@docuware.com
Hotline: (888) 565-5907 or (845) 563-9045