# Capture the complete patient story naturally and efficiently.

Next-level speech-driven clinical documentation with secure, convenient, and comprehensive support from pre-consultation through post-consultation.

### Fast, flexible, and future-proof

Built on a modern architecture, Dragon Medical One, the industry's #1 rated conversational AI workflow assistant and documentation companion, empowers clinicians to create comprehensive clinical documentation and more naturally navigate workflows using just their voice.

- Unrivalled accuracy. Sophisticated speech capabilities allow you to dictate high-quality notes. Achieve 99% accuracy, including automatic accent detection and audio calibration, with no voice profile training.
- Dictation done better. Advanced speech with natural language commands promotes an efficient approach to documenting care before, during, and after the patient consultation. Clinicians decide how and where documentation gets done—from dictating at the cursor to using an integrated dictation box, as well as modern browser support.
- Personalised productivity boosters. Streamline documentation by creating voice commands and custom vocabularies across individuals, departments, and healthcare organisations.
- Extra mobility. When paired with PowerMic Mobile, any workstation becomes a dictation station, giving clinicians freedom to document notes using their smartphone as a secure wireless microphone.
- Consistent voice experience. Easily manage licenses, deployments, and default settings to ensure an efficient, familiar, and predictable experience across care settings, devices, and apps.
- Industry-leading architecture. With remarkable responsiveness and resilience, this ISO 27001 - certified solution enables broad integration and seamless support for both browser and web-based EMRs—giving you the flexibility you need in the environment you want.



Microsoft + 💽 NUANCE

Ranked #1 Best in KLAS: Software & Services award for 4 consecutive years, 2021-2024, Dragon Medical One is secure, trusted, and proven.

## Delivering better productivity, efficiency, and quality

98%	of clinicians recommend Dragon Medical One
50%	less time spent on documentation
100	million fewer clicks per day
54%	increase in optimised user productivity
8 <sup>out of</sup> 10	clinicians agree that Dragon Medical One improves overall documentation quality

## Hosted within Microsoft Azure data centres in Australia

Dragon Medical One is hosted within Microsoft Azure hosting infrastructure in Australia supporting the high availability, business continuity, and security demands of the country.

#### Ease access for an improved workflow experience

Using integrated voice capabilities, Dragon Medical One alleviates the administrative burden on clinicians. By reducing repetitive tasks and easing information access, clinicians can spend less time on documentation—and more time with patients.

#### **Custom capabilities**

Create your own voice experience by automating tasks such as EMR navigation, orders, and notes. Go beyond clinical workflows to draft personal emails, navigate Microsoft Office documents, and search the web.



#### Boost efficiency and improve performance

Use analytics to track and monitor KPI trends while maximising individual and group-level performance with actionable intelligence. Identify opportunities for ongoing improvement and measure performance against hundreds of thousands of users across all healthcare organisations.

#### **LEARN MORE**

To find out more about Dragon Medical One, please visit <u>newzealand.nuance.com/go/dmo</u>

#### When people aren't talking to Dragon Medical One, they're talking about it

"When you use Dragon Medical One it is fast, but it is even faster if you use features like autotext and setup customised templates. For instance, if there is a standard paragraph that you use in almost every letter to the GP, you don't need to keep repeating yourself. Just instruct Dragon to insert the paragraph and it does so in seconds."

Dr Eric Siedenburg,
Senior Medical Adviser for
Digital Services and Emergency
Consultant, Te Whatu Ora
Whanganui hospital,
New Zealand

"It gave us quite considerable time back and we talk about at least 2min per patient being given back to every clinician which is a 30% reduction of time spent in documentation. Now at the end of the day it can count up to quite considerable time you as a clinician can get back."

- Pieter Nel,
  - Chief Digital Director Medical Services, Mackay Hospital, Australia



#### About Nuance Communications, Inc.

Nuance Communications is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.

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