

# Practical solutions for client focused and value-for-money services.



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**CHALLENGE:** Convert voice-to-text without the need for additional admin staff and provide the ability to work from home.

**SOLUTION:** Dragon Professional Anywhere Speech Recognition.

**RESULTS:** Using DPA has meant that homeworking during the coronavirus lockdown has been pretty straightforward; much like being at work, but without any commute.

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With both regional and national acclaim, Progression Solicitors offers specialist services for a wide range of business and personal legal issues. Their areas of expertise include business and commercial, commercial property (including landlord and tenant), employment, wills and inheritance tax planning, powers of attorney, trusts, divorce, family matters, dispute resolution (including mediation) and residential conveyancing.

“A year ago, I decided to make a move and join Progression Solicitors... I was impressed with the forward-thinking approach – part of which was the extensive use of speech recognition software. I was very quickly kitted out with Dragon anywhere, and a dinky little earpiece with microphone, and hey presto! Off I went, handsfree to multitask while dictating! Or even get some steps racked up on the Fitbit!”

— Richard Denby, Solicitor, Progression Solicitors

One of our trusted and long standing partners, Speak-IT Solutions, was approached to help Progression Solicitors to find a solution that could provide a high level of accuracy, allow home working while requiring minimal training and recognize multiple accents.

Since the implementation of Dragon Professional Anywhere, Progression Solicitor’s realised of the change due to the simplicity and easy of use of the software which has meant that solicitors such as Mr Denby are now able to continue working from home during the Coronavirus lockdown as efficiently as being in the office.

This has enabled the team to remove much of the stress of dictation or manual typing, freeing up time to just get on with the job.

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