



Exploring challenges, priorities, and tech strategies in the legal industry

We recently surveyed more than 100 legal professionals in various roles to ask them about their strategies for the next year. We're particularly interested in investigating the documentation burden they're facing, how they plan to approach it over the coming months.

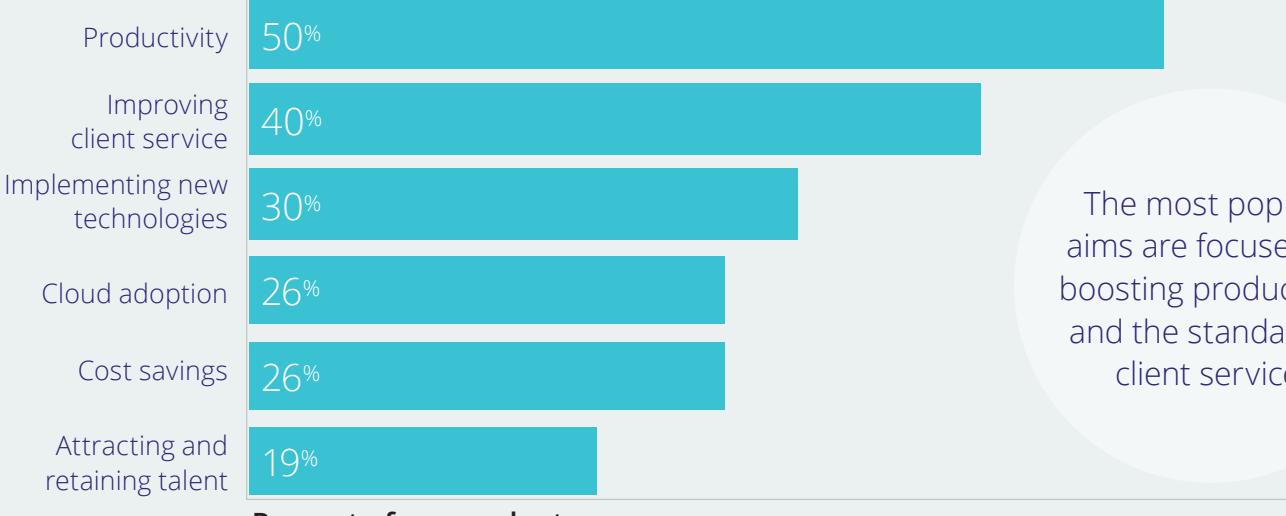


These are our top 5 findings

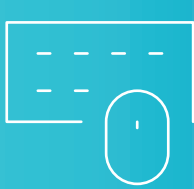


1 Productivity, service, and tech top the agenda

According to our respondents, their organisations' top priorities in the next year include:



The most popular aims are focused on boosting productivity and the standard of client service.

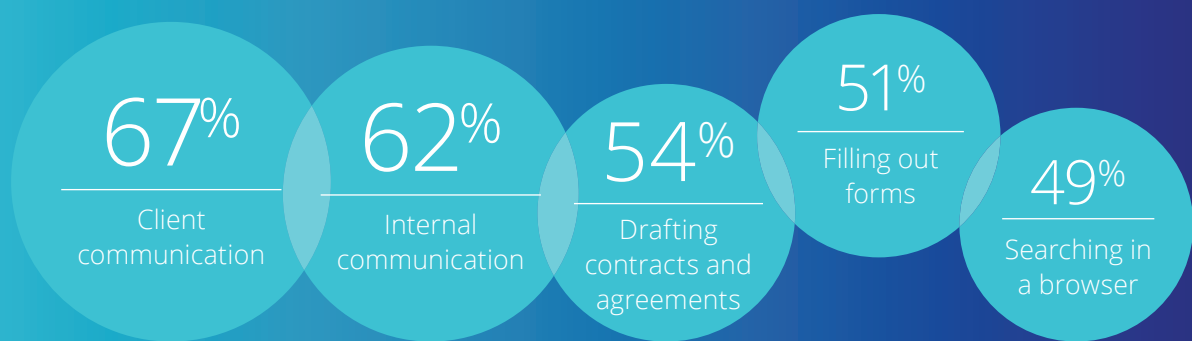


2 Law professionals spend more than a third of their day typing

Legal professionals spend a staggering number of hours at a physical or digital keyboard every day. 80% of legal professionals spend at least four hours a day typing for work, with 69% spending at least another hour typing for personal reasons once they've shut down their work computer.



Legal professionals' top five typing tasks are:



3 Legal professionals' have experienced burnout due to stress—and admin workloads are a major contributor

Our respondents are no strangers to workplace stress or the ongoing impact of that stress. Over three quarters of legal professionals say they've experienced stress-related burnout.



Legal professionals' main causes of stress:



4 Digital tools simplify admin—but not for everyone

Adjusting to new tools will always be difficult for some members of staff, especially those who have less experience with technology—but there's always scope to simplify the transition.

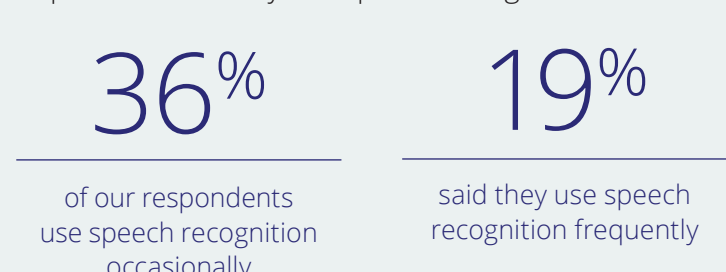
How legal professionals viewed speech recognition:



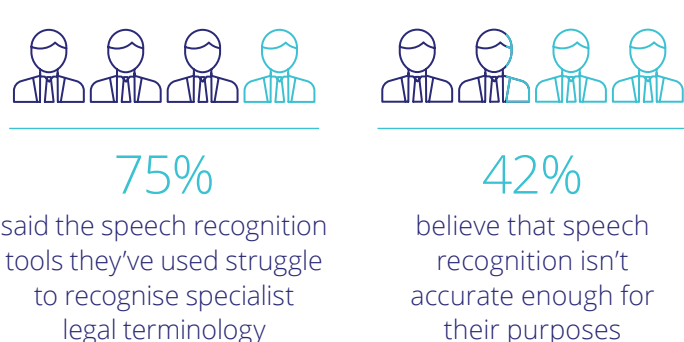
5 Speech recognition is common, but firms are still spending their budget on typists



Almost three quarters of firms regularly outsource to typists and we found that over half of our survey respondents already use speech recognition



Issues experienced with speech recognition
Nearly thirds of our respondents said that the speech recognition tools they've used struggle to recognise specialist legal terminology with 42% believing it isn't accurate enough for their purposes.



Dragon Legal Anywhere speech recognition

If more legal professionals switch to speech recognition tools for their admin and documentation work, they could dramatically improve productivity, efficiency, and help their firms reduce costs.

Speech recognition could be the right solution to help your people work more efficiently—and Dragon Legal Anywhere could be the perfect tool.

Dragon Legal Anywhere provides different dictionaries for England, Wales, Scotland, and Northern Ireland—and they're all completely customisable, so users can add their own terms and phrases.



LEARN MORE

Talk to us today about Dragon

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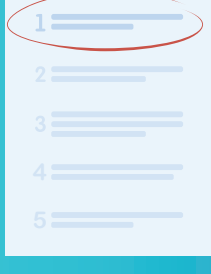


About Nuance Communications, Inc.
Nuance Communications (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 across the globe, we create intuitive solutions that amplify people's ability to help others.



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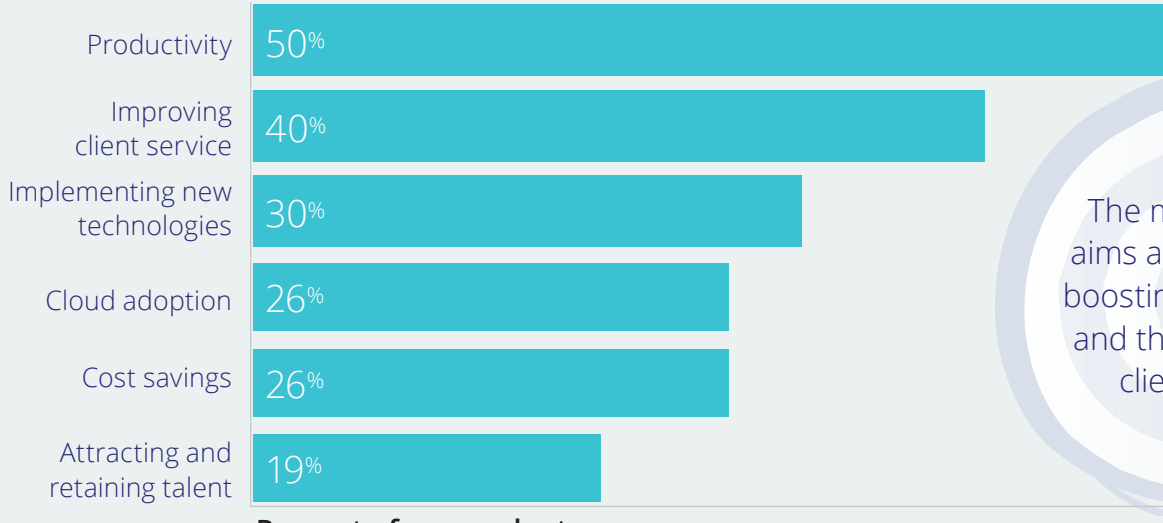


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8 hours 36 minutes

The average time a legal professional spends typing every day.

Legal professionals' top five typing tasks are:

67%

Client communication

62%

Internal communication

54%

Drafting contracts and agreements

51%

Filling out forms

49%

Searching in a browser

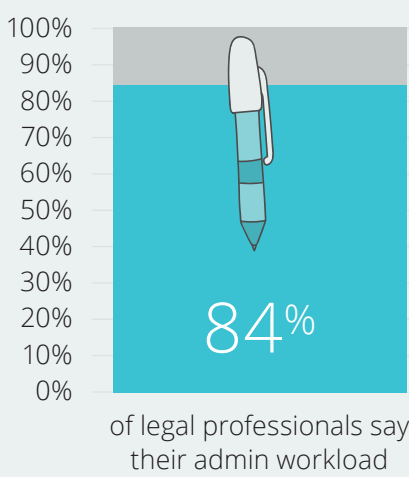


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How legal professionals viewed speech recognition:



5 Speech recognition is common, but firms are still spending their budget on typists



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36%

of our respondents use speech recognition occasionally

19%

said they use speech recognition frequently

Issues experienced with speech recognition

Nearly thirds of our respondents said that the speech recognition tools they've used struggle to recognise specialist legal terminology with 42% believing it isn't accurate enough for their purposes.



75%

said the speech recognition tools they've used struggle to recognise specialist legal terminology



42%

believe that speech recognition isn't accurate enough for their purposes



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