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2023 NUANCE ROLE OF TECHNOLOGY IN LAW ENFORCEMENT SURVEY

## Law enforcement considers the prospect of generative AI in policing

Nuance<sup>®</sup> Dragon<sup>®</sup> Professional Cloud for law enforcement makes police documentation safer, faster, and accessible anytime, anywhere.

Generative AI delivers **powerful capabilities to respond to natural language queries** with cogent, human-like narratives generated from troves of disparate data. Law enforcement must harness its promise, balanced against potential concerns. While taming the documentation burden is within reach, a "go slow" approach to adoption pervades policing as generative AI is considered alongside existing PoliceTech.

## The impact of generative AI on policing may be as consequential as the advent of the PC, internet, or smartphone.

Al awareness is growing in law enforcement, with a wish list of desired applications ranging from a copilot that can finesse optimal grammar and punctuation from rudimentary reports to a future where AI can synthesize data between disconnected police tools. However, concerns about potential misuse, accountability for AI-generated results, and manipulation of data inputs call for a "go slow" approach within a "responsible AI" framework.



"agree" or "strongly agree" generative AI will be transformative in law enforcement



nearly 50% say their department would pay for speech recognition that automated a "rough" English translation of foreign



indicate their agency would use an Al copilot to create an initial draft of police documentation

languages for suspect interviews



of smart-tools, including cloud-hosted apps, ambient assistants and 5G enabled mobile devices



cite security concerns surrounding the **deployment of generative AI** into law enforcement agencies

# The police documentation burden is perennial.

Yet maturing PoliceTech is continuing to help alleviate the effects of existing and evolving challenges.





report writing and filing incident reports remains the biggest productivity drain



say mandatory documentation has increased in the past 18 months

#### on officer productivity





believe **tighter integration of Dragon speech recognition** within Microsoft documentation productivity software would enhance daily workflow



credit body-worn cameras and mobile phone and apps for helping **automate incident reports** or streamline documentation processes

## Dragon Professional Cloud for law enforcement makes police documentation easier and faster—from anywhere.

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**Create incident reports** 3x faster than typing, with up to 99% accuracy

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#### Complete documentation in vehicle, at station, in-field or

station, in-field or at home – with or without an internet connection



#### Enjoy "always latest" access

to updates and enhancements with cloud-native solutions



#### Use Dragon Anywhere Mobile

for iOS<sup>®</sup> or Android<sup>™</sup> at no additional cost with a Dragon Professional Anywhere subscription



Retain the ability to use traditional Dragon Law Enforcement in locales (or areas) without internet connectivity



#### **Extend the life** of older MDC's with a cloud-native solution requiring minimal "ondevice" processing

## Join the hundreds of departments using Dragon speech recognition to help improve incident reporting

Request a free demonstration

### Or call us 1-866-748-9536

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