# Maximize effectiveness with Advanced Practice CDI

Elevate CDI program impact to improve patient care, quality scores, and revenue cycle.

#### Driving CDI to a strategic level

As clinical documentation improvement (CDI) programs mature, CDI leaders and executive leadership are looking for ways to drive change and impact strategic goals across disciplines. These leaders understand that as industry payment methodologies shift to focus on value and risk, CDI is a tool that can have a positive impact on the hospital system. Advanced Practice CDI (APCDI™) is a level of practice that goes beyond conventional CDI's focus on case mix index (CMI) to positively impact patient, quality, and financial outcomes.

Nuance APCDI Advisory Services builds on the benefits received through the use of conversational AI technology and provides a combination of advisory, analytics, and optimization services tailored to each client's organizational goals. This methodology helps organizations manage the operational performance of their CDI program and ensure collaboration with clinicians, coding, care management, and quality professionals.

## **Nuance APCDI Advisory Services approach**



**Baseline assessment:** Nuance will assesses your current performance and organizational structure, and establish key performance indicators to develop a sustainable change management and communication plan to increase collaboration across teams.



**Program optimization consulting:** Ongoing consultation with Nuance experts who will assess performance against key metrics and provide mentoring to address any problem areas and expand program impact.



**Continuing professional education:** Nuance APCDI experts will share our continued research and recommendations on proven success factors that lead to superior outcomes.

#### Data driven-designed to meet your goals

Nuance helps you select and implement advanced practice initiatives to optimize CDI and organizational outcomes based on your organization's specific goals. Experienced Nuance consultants work with your leaders to understand how to leverage advanced performance analytics, and interpret data and benchmarks for better decision making.

#### **Key benefits**

- Sustainable change management and communication plans to increase collaboration across teams.
- Regular assessment of performance against key metrics.
- Ongoing consultation with Nuance experts to ensure program optimization.
- Mentoring to address any problem areas and expand program impact.
- Regular professional education through sharing of research and recommendations on APCDI methodologies.



## **Achieving benefits beyond CDI**

APCDI practitioners are prepared with advanced didactic and clinical education, knowledge, skills, and scope of practice in clinical documentation improvement and integrity. All of this translates into real benefits for client organizations.

To learn more about Nuance Advanced Practice CDI Advisory Services, please call 1-877-805-5902 or visit nuance.com/healthcare.



**Develop strong leaders.** Position leadership as drivers of change. Nuance experts will help leaders develop the ability to diagnose and manage performance of programs with high value impact to the organization.



**Increase collaboration.** Through sustainable change management and communication plans, team members across CDI, quality, case management, and coding will better understand how they can work together on goals with high value impact to the organization.



**Optimize performance.** Leaders will learn how to better interpret data and benchmarks to enable better decision making.



**Maximize program effectiveness.** Actionable strategies and ongoing support will help you expand program impact and enhance the result of workflows.

# **APCDI Advisory Services program**



### Baselining

- Operational review and maturity assessment
- Performance analysis
- Identify key performance indicators
- Determine change management required



## Program Implementation

- Setup and use of financial and clinical analytics
- Learn how to interpret data and benchmarks
- Education and mentoring
- Build a foundation for decision making



# Program Optimization

- Assess CDI leadership understanding
- Identify areas for improvement
- Plan correction action
- Implement 2 Advanced
  Practice initiatives



## Program Maximization

- Quarterly consultations
- Analytics as a service
- On-demand support, mentoring, and education

Year 1 Years 2-5

#### **About Nuance Communications, Inc.**

Nuance Communications, Inc., is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications, and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit <a href="https://www.nuance.com/healthcare">www.nuance.com/healthcare</a> or call 1-877-805-5902. Connect with us through the healthcare blog, <a href="https://www.nuance.com/healthcare">What's next</a>, <a href="https://www.nuance.com/healthcare">Twitter</a>, <a href="https://www.nuance.com/healthcare">LinkedIn</a>, and <a href="https://www.nuance.com/healthcare">Facebook</a>.

