

# Automatically document care with DAX™ Copilot

Improve efficiency and productivity with clinical documentation that writes itself.

Staffing shortages, increased demand for services fueled by the growing aging population, poor patient experiences and burned-out clinicians are the many challenges facing healthcare systems. Administrative burdens exacerbate these issues with clinicians spending up to two hours on administrative tasks for each hour of care provided.<sup>1</sup>

Turn your words into a powerful productivity tool

DAX Copilot is an Al-powered, voice-enabled solution that relieves clinicians from administrative burdens. It automatically documents patient encounters accurately and efficiently at the point of care saving them time, which improves satisfaction, patient experiences, operational efficiencies, and financial outcomes.

# **Automated notes and workflows**

DAX Copilot combines proven conversational and ambient AI with the most advanced generative AI in a mobile application that integrates directly with clinicians' existing workflows. This cloud-based app securely captures the complete patient story and automatically converts multi-party conversations into specialty-specific, structured, clinical summaries immediately after a patient encounter. Using just their voice, clinicians can tap into a full suite of capabilities to automate workflows with Dragon Medical One.

Part of the Microsoft Cloud for Healthcare and copilot ecosystem
DAX Copilot is delivered through a trusted infrastructure and global platform,
guided by an established responsible AI framework and core set of principles.

Built on Microsoft Azure and a foundation of trust, DAX Copilot:

Captures a multi-party conversation ambiently, including multi-language
encounters. Clinicians engage in natural conversation with patients
and other family members while the mobile app securely captures the
conversation, allowing clinicians to connect with patients rather than
screens. Use with a translator for any language, or conduct an encounter in
Spanish without a translator.

Available across ambulatory specialties, primary care and urgent care in office, telehealth and emergency medicine.

### **BENEFITS**

- Improves the quality of care and the patient experience by enabling physicians to focus on patients, capture the full patient story, and expand access to care.
- Boosts clinician satisfaction by alleviating administrative burdens.
- Streamlines workflows beyond the note with AI capabilities that deliver more from your patient conversation without extra work.
- Increases throughput and operational efficiency with time savings.
- Improves financial outcomes
   with accurate clinical
   documentation, improved
   retention, and additional revenue
   from increased throughput and
   incremental services.



- Creates clinical documentation automatically. Converts encounter conversations into comprehensive specialty-specific clinical documentation summaries and delivers them into the mobile app and the EHR for clinician review and editing.
- Produces high-quality documentation. Uses the latest AI models to produce accurate documentation efficiently and consistently.
- Works seamlessly with electronic health records. Used in conjunction with Dragon Medical One which integrates with over 200 EHRs, streamlining implementation.

### More than AI notes

Beyond using AI to draft clinical documentation, with a single click, DAX Copilot can:

- Transform clinical conversations into additional outputs such as referral letters and after visit summaries.
- Summarize encounters and evidence.
- Suggest improvements to encounter recordings.
- Customize notes with style and formatting preferences and adjust pronouns.

# Easily scales across your organization

We provide comprehensive training and support with a variety of methodologies from in app training, live help available daily and on-demand training videos to get users up and running quickly.

# Our Al approach sets us apart

DAX Copilot combines proven Al and Large Language Models (LLMs) and is backed by Microsoft's scale, strength, and security. Our award-winning Al is built on a rich clinical data set anchored in more than 1B+ minutes of medical dictation annually and 15M+ ambient encounters.

## **LEARN MORE**

To learn more about how DAX Copilot can help you improve quality of care, the patient-clinician experience, and financial performance, please contact us at 1-877-805-5902 or visit nuance.com/ambient.

"Microsoft continuously delivers innovations that clinicians need and want. With decades of experience creating proven clinical solutions, it is no surprise that Microsoft is leading the way in bringing the most advanced generative AI to the exam room at scale."

 Jeffrey Cleveland, MD, FAAP CMIO, Advocate Health Southeast

# **Real world outcomes across** specialties and care settings

of patients say their clinician is more personable and conversational.2

of clinicians say it improves work-life balance and reduces feelings of burnout and fatigue.3

additional appointment 13–26 slots, per provider, per month.4

### Endnotes

- 1 Sinsky, Christine, MD; Colligan, Lacey, MD; Li, Ling, PhD; Prgomet, Mirela PhD; Reynolds, Sam, MBA; Goeders, Lindsey, MBA; Westbrook, Johanna, PhD; Tutty, Michael PhD; Blike, George, MD. (December 6, 2016). Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties. Annals of Internal Medicine https://www.acpjournals.org/doi/10.7326/M16-0961
- 2 Survey of 413 patients; June 2024
- 3 Survey of 879 clinicians across 340 healthcare organizations using DAX Copilot; July 2024
- 4 Survey of 879 clinicians across 340 healthcare organizations using DAX Copilot; July 2024

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