Healthcare incident reporting and management your way.

Clintegrity Risk Management

Challenge

How can you make healthcare incident reporting easy and accessible throughout the organization while capturing the unique information your facility needs in order to improve care?

Solution

Clintegrity™ Risk Management is a web-based healthcare incident reporting and patient safety management system that enables you to collect and analyze data, facilitate internal communication, manage follow-up, and foster organizational learning to support all your risk, quality, and safety initiatives. It is not just a home for data—it's a driver for improvement.

Transform virtually any reporting, education, and safety process—adverse events, patient complaints, safety drills, discharge callbacks, employee surveys, etc.—into simple electronic processes that can be accessed organization-wide. The software is easy to use and flexible, making it a perfect fit for any organization, from large academic medical centers, critical access hospitals or ambulatory facilities to physician practices, hospice, and home health.

Clintegrity Risk Management helps hospitals:

– **Increase reporting**—clients experience an average increase of 20%-50% in reporting

– **Accelerate action**—automated workflow and real-time communication improves productivity and enables action to reduce the risk of claims

– **Comply with reporting requirements**—easily produce reports required by outside agencies

– **Foster collaboration and integration**—facilitate communication and share knowledge across departments or locations

– **Analyze trends**—identify opportunities for interventions to reduce risk and increase reimbursements

Why Clintegrity Risk Management?

Customizable and scalable
Risk-quality-safety management systems should fit what organizations need, not the other way around. The software is scalable so that as your organization grows or as regulations change, you already have a system that can adapt with you.

Key benefits
– Increases incident reporting up to 50%
– Enables compliance with external reporting requirements
– Reduces the risk of claims
– Streamlines incident management and patient safety organization reporting
– Fosters collaboration and integration
– Identifies opportunities for interventions

Key features
– Incident reporting and management
– Patient feedback, advocacy, and surveys
– Infection surveillance and control
– Employee and environment safety
– Claims management

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We start where you are ready to start—with existing templates or a blank slate—and our experts will guide you through the steps. We will:

– Customize forms and templates even after implementation

– Define an unlimited number of user rules and permissions

– Set up unlimited specialized alerts and reminders for workflows

– Track everything you need, like patient feedback, infection control, and employee and environment safety

Templates are based on AHRQ Common Formats and can support any combination of taxonomies. Regular enhancements are made based on user feedback.

Robust reporting and analytics
The true value of the software is in its ability to take information and connect it in a way that shows you a path to improvement. At the click of a button, you can aggregate, filter, and analyze in ways that will support strong decision making, leading to measurable outcomes. This simple and flexible tool works the way you do, and grows with you. Clintegrity Risk Management enables you to:

– Look at data from multiple stakeholder perspectives across the organization

– Conduct root cause analysis on events

– Analyze data on demand with templated and scheduled reports and dashboards

– Demonstrate the value of your quality programs with comparative reports

– Benchmark against peers and share lessons learned

– Ready data for PSO reporting

– Streamline patient safety organization reporting when used in conjunction with Clarity PSO

– Earn a reputation as a transparent and progressive healthcare provider

Robust workflow management
Track follow-up actions in real time and never lose data to "the shuffle." Assign reviewers as needed or set advanced notification criteria per user. Once a report is submitted, the workflow engine takes over, ensuring all necessary reviews are timely and traceable.

Turnkey system-wide access
Clintegrity Risk Management works wherever you work and is accessed seamlessly on any computer across your organization.

With the healthcare system facing dramatic changes and reimbursement payments now more closely linked to quality, it's critical to have the right tools in place. Beyond simple health-care incident reporting software, Clintegrity Risk Management allows you to meet requirements and save time and money, all while improving patient safety and quality of care.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit nuance.com/healthcare.

About Nuance Communications, Inc.
Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: www.nuance.com/healthcare. Connect with Nuance on social media through the healthcare blog, What's next, as well as Twitter and LinkedIn.

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