

Automatically document care with DAX™ Copilot for Epic

Improve efficiency and productivity with clinical documentation that writes itself.

DAX Copilot is an AI-powered, voice-enabled solution that relieves clinicians from administrative burdens. It automatically documents patient encounters accurately and efficiently at the point of care saving them time which improves satisfaction, patient experiences, operational efficiencies, and financial outcomes.¹

How it works

It combines proven conversational and ambient AI with generative AI to automatically convert multi-party conversations into specialty-specific, standardized clinical summaries that integrate with existing workflows. DAX Copilot for Epic is accessed through the Epic Haiku iOS application and allows clinicians to securely record patient encounters directly from their EHR mobile app. After recording, the documentation is immediately and seamlessly delivered into the Epic note. Clinicians can customize their documentation directly in Hyperdrive, with DAX Copilot, or with the advanced capabilities of Dragon Medical One.

DAX Copilot for Epic is available to organizations using Epic and the "Write My Note" integration. It allows clinicians to create comprehensive notes quickly and easily with everything they need in one familiar place.

Part of the Microsoft Cloud for Healthcare and copilot ecosystem

DAX Copilot is delivered through a trusted infrastructure and global platform, guided by an established responsible AI framework and core set of principles.

Built on Microsoft Azure and a foundation of trust, DAX Copilot for Epic:

- **Captures a multi-party conversation ambiently including multi-language encounters.** Clinicians engage in natural conversation with patients and other family members while DAX securely captures the conversation via Epic Haiku at the point of care, allowing clinicians to connect with patients rather than screens.
- **Creates clinical documentation automatically.** Converts encounter conversations into comprehensive specialty-specific clinical documentation and delivers it into Epic Hyperdrive for clinician review, editing, and signing.

Available across ambulatory specialties, primary care and urgent care in office, telehealth and emergency medicine.

BENEFITS

- **Improves the quality of care and the patient experience** by enabling physicians to focus on patients, capture the full patient story, and expand access to care.
- **Boosts clinician satisfaction** by alleviating administrative burdens.
- **Streamlines workflows** beyond the note with AI capabilities that deliver more from your patient conversation without extra work.
- **Increases throughput and operational efficiency** with time savings.
- **Improves financial outcomes** with accurate documentation, improved retention, and additional revenue from increased throughput and incremental services.

- **Produces high-quality documentation.** Uses the latest AI models to produce accurate documentation efficiently and consistently.
- **Integrates with Epic SmartSections.** Integrates seamlessly with Epic note templates using SmartSections to directly populate the clinical notes into the EHR.
- **Customizable templates.** Notes can be customized using the capabilities within Epic Hyperdrive, DAX Copilot and Dragon Medical One for a streamlined workflow tailored to individual needs.
- **Measures impact with Epic Signal.** Administrators can access usage data to measure efficiency and identify users who will benefit most.

More than AI notes

Beyond using AI to draft clinical documentation, with a single click, DAX Copilot can:

- Transform clinical conversations into additional outputs such as referral letters and after visit summaries.
- Summarize encounters and evidence.
- Suggest improvements to encounter recordings.
- Customize notes with style and formatting preferences and adjust pronouns.

Easily scales across your organization

We provide comprehensive training and support with a variety of methodologies from in app training, live help available daily and on-demand training videos to get users up and running quickly.

Our AI approach sets us apart

DAX Copilot combines proven AI and Large Language Models (LLMs) and is backed by Microsoft's scale, strength, and security. Our award-winning AI is built on a rich clinical data set anchored in more than 1B+ minutes of medical dictation annually and 15M+ ambient encounters.

LEARN MORE

To learn more about how DAX Copilot for Epic can help you improve quality of care, the patient-clinician experience, and financial performance, please contact us at 1-877-805-5902 or visit nuance.com/ambient.

Endnotes

- 1 Sinsky, Christine, MD; Colligan, Lacey, MD; Li, Ling, PhD; Prgomet, Mirela PhD; Reynolds, Sam, MBA; Goeders, Lindsey, MBA; Westbrook, Johanna, PhD; Tutty, Michael PhD; Blike, George, MD.(December 6, 2016). Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties. Annals of Internal Medicine <https://www.acpjournals.org/doi/10.7326/M16-0961>
- 2 Survey of 413 patients; June 2024
- 3 Survey of 879 clinicians across 340 healthcare organizations using DAX Copilot; July 2024
- 4 Survey of 879 clinicians across 340 healthcare organizations using DAX Copilot; July 2024

"DAX Copilot enhances the vital role of the Epic EHR by making clinical documentation an intuitive and straightforward part of providing high-quality care. Patients say they truly feel seen and heard during visits while DAX Copilot unobtrusively takes care of the clinical documentation."

— Brent Lamm, CIO
UNC Health

Real world outcomes across specialties and care settings

93% of patients say their clinician is more personable and conversational.²

70% of clinicians say it improves work-life balance and reduces feelings of burnout and fatigue.³

13-26 additional appointment slots, per provider, per month.⁴

Requirements

- Epic Hyperdrive
- Epic November 2022 version (or later)
- Epic Haiku iOS 10.6 (or later)
- Mobile device with iOS v15 (or higher)
- Epic "Write My Note" integration

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