

# Experience better telehealth visits with Nuance DAX

Scale virtual visits while avoiding tech toggling and manually documenting care during or after visits. Now you can focus on your patients while clinical documentation writes itself.

Telehealth visits in the U.S. have skyrocketed. As the need for patients and providers to interact remotely increases, so does the need for telehealth technologies that allow physicians to streamline and scale virtual visits while providing an exceptional patient-provider experience.

The Nuance Dragon Ambient eXperience (DAX) securely captures and contextualizes patient-provider conversations in all ambulatory specialties, as well as primary and urgent care, to improve the patient experience and quality of care, reduce provider burnout and increase your top and bottom line. Support telehealth needs by automatically documenting care through the Nuance DAX mobile app, Nuance DAX for Microsoft Teams, and Nuance DAX for Microsoft Teams for Epic.

## Nuance DAX Mobile

The Nuance DAX mobile app works with all telehealth applications and video conferencing platforms in conjunction with your EHR. You simply log into the mobile app, initiate recording, and let DAX securely capture the conversation.

- Works with any video conferencing or telehealth platform and EHR
- Securely captures the conversation during the virtual visit
- Easily control audio (start, pause, resume, stop) from the mobile app
- Can be used for in-office visits
- Patient scheduling is done in the EHR and integrated into the DAX mobile app (Epic users only)

## Nuance DAX for Microsoft Teams

Nuance DAX for Microsoft Teams enables physicians to activate DAX from within their Microsoft Teams workflows. It can also be used with any EHR.

- Works with any EHR
- Activate DAX directly within Microsoft Teams

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## KEY BENEFITS

- **Securely** scales telehealth visits.
  - **Allows** physicians to remain focused on the patient.
  - **Minimizes** tech toggling and documentation burden.
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- Easily control audio (start, pause, resume, stop audio) from within Microsoft Teams
- Audio is captured natively within Teams and allows providers to use the microphone already configured for Teams
- Uses compliance recording feature in Teams for secure and compliant capture
- Patient scheduling can be done directly in Microsoft Teams via the bookings app or within the EHR and Teams

### **Nuance DAX for Microsoft Teams for Epic**

For Epic users, physicians can launch virtual visits in Microsoft Teams from within the Epic electronic health record system.

Same features as Nuance DAX for Microsoft Teams with these added benefits:

- Patient scheduling is done in Epic
- Integrated workflow allows providers to launch virtual visits within Epic Hyperspace and activate DAX within Teams
- Patients join virtual visits directly through Epic MyChart

### **LEARN MORE**

[nuance.com/ambient](https://nuance.com/ambient)

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“DAX has saved us an enormous amount of time. It’s a huge satisfier for our providers and we get paid faster because all the coding and documentation is done.”

— Dr. Monte Hunter, Augusta University Health System, Augusta, GA

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### **About Nuance Communications, Inc.**

[Nuance Communications](https://www.nuance.com) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people’s ability to help others.