

In-workflow guidance for better documentation quality and appropriate reimbursement

Evidence-based advice engages physicians across inpatient, outpatient, and specialty care.

There is no need to choose between quality documentation and quality time with patients. Physicians can easily capture all details—including a full history of complaints, assessments, and treatment plans—that inform care decisions and impact quality outcomes. Dragon Medical Advisor, an industry-leading Computer-Assisted Physician Documentation (CAPD) solution, is backed by artificial intelligence and fits naturally into existing physician workflows through Dragon Medical One.

It integrates evidence-based advice with real-time guidance across care settings. This allows physicians to add important details to existing diagnoses, discover evidence of undocumented and unspecified diagnoses, and guide improved Hierarchical Condition Category (HCC) capture to drive better documentation quality including:



Earlier discovery

Enables physicians to better capture the true severity of illness and acuity of each patient at the point of care through a virtual clinical conversation to identify and add critical details that may impact treatment and expected outcomes.



More time for patients

Engaging physicians at the point of care reduces retrospective queries by up to 40%, drives overall quality improvements, and allows teams to dedicate more time to patient care.



Proven outcomes

Engages physicians with high acceptance rates and captures documentation that drives appropriate reimbursement and accurate quality ratings and risk adjustment; shortens the billing cycle; and helps improve the denials management process.

Key benefits

- Earlier discovery of undocumented and unspecified diagnoses for better documentation detail.
- Enables more time with patients by providing CDI, quality, and care teams with better-coordinated and timely access to information.
- Reduces retrospective queries, improves effectiveness, and avoids rework—freeing up more time to spend with patients.
- Covers resource gaps and augments staff coverage, allowing CDI teams to reallocate resources to more complex cases or broaden case coverage.

Key features

- Prompts only when there is high confidence and sufficient clinical evidence to support the clarification.
 - Flexible configuration supports personalized filtering for an enhanced user experience.
 - Monitors program performance and helps identify improvement opportunities.
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With a secure, cloud-based design, Dragon Medical Advisor reduces the strain on IT resources while easing deployment and maintenance costs. The integrated solution is hosted on Microsoft Azure, a HITRUST CSF-certified hosting infrastructure, to support privacy, security, and compliance.

Dragon Medical Advisor Analytics allows organizations to easily track and drive adoption of the solution by providing users with in-depth dashboards that highlight advice trends and individual and patient usage.

Get even more from your Dragon Medical Advisor investment.

A comprehensive set of evidence-based guidance designed to support your organization's needs at the right time, in the right care setting.

Inpatient Guidance

Searches for clinical clarification opportunities based on evidence of symptoms, vital signs, diagnostic findings, and treatments as well as unspecified diagnoses. Drives documentation detail supporting improved comorbidity/major complications comorbidities (CC/MCC) capture, which promotes more appropriate reimbursement and higher quality.

Outpatient Guidance

Identifies chronic conditions and prioritizes focus to drive appropriate reimbursement and risk adjustment factor (RAF) scores in outpatient clinics. For those organizations contemplating risk-based contracts, establishing a foundation of clinical documentation excellence provides critical support needed for success.

ED Guidance

Helps promote better patient safety and improve clinical documentation quality for high-risk conditions. It uses industry-leading point of care content from The Sullivan Group to create more efficient emergency department workflows, align clinical decision support, and promote safety.

Pediatric Guidance

Delivers pediatric point of care advice unobtrusively in the user's workflow. Helps identify concomitant diagnoses to enhance clinical documentation quality and boost pediatric physician efficiency.

Consultative advice to design your program

Each organization is unique, and any technology, content, or analytics should be chosen to match program goals and readiness while laying a foundation for growth. Our team of experts offers the support you need to plan, deploy, and adopt CAPD and achieve clinical documentation excellence.



About Nuance Communications, Inc.

Nuance Communications (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that understand, analyze, and respond to people—amplifying human intelligence to increase productivity and security. With decades of domain and AI expertise, Nuance works with thousands of organizations globally across healthcare, financial services, telecommunications, government, and retail—to create stronger relationships and better experiences for their customers and workforce. For more information, please visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us via the [What's next](#) blog, [LinkedIn](#), [Facebook](#), and [Twitter](#).

Supporting clinical documentation excellence for healthcare organizations of all sizes

Our comprehensive portfolio of cloud-based documentation guidance technologies and services enables care teams to focus on quality while improving clinical and revenue integrity.

Our clinically focused program allows organizations to take advantage of AI-powered physician documentation guidance, encounter prioritization, workflow management, clinical and financial analytics, and CDI best practice to meet organizational goals.

To learn how our clinical documentation excellence solutions, including Nuance Dragon Medical Advisor, can ease the burden for your care teams, please call 1-877-805-5902 or visit nuance.com/healthcare.
