

Drive quality patient care and appropriate reimbursement

CDE One meets you wherever you are in your CDI journey with encounter prioritization, workflow, analytics, and services.

Optimize your CDI program and maximize resources using AI and in-workflow intelligence to achieve unmatched quality and financial outcomes.

- **Collaborate better.** Your CDI program is the hub where you optimize performance for your other professionals. Nuance solutions drive these outcomes by fitting within the workflows you already use to increase collaboration and follow-up speed.
- **Increase confidence.** Over 30 years of experience puts proven, clinically-focused documentation strategies at your fingertips. Supported by over 250 clinicians and 3,200 clinical and coding references, you can be assured of compliant queries and ensure appropriate reimbursement.
- **Improve quality.** Maximize program effectiveness across the enterprise. Actionable intelligence with real-time insights gives you the power to measure success, analyze peer comparisons, and pinpoint opportunities to improve your program.

Encounter Prioritization

AI-powered prioritization identifies the cases that will have the greatest impact on reimbursement and quality—taking the guesswork out of where to start. Snippets of clinical evidence help you determine where the documentation improvement opportunities are and give you added assurance in your clinical documentation, further protecting your organization against denials from payers.

- **Prioritized worklist.** Pinpoint opportunities for improvement faster with real-time updates to identify charts with the greatest impact opportunity and reduce your exposure to post-bill audits.
- **Evidence-based content.** Reduce the time you spend researching your queries with access to codebooks, coding clinics, and over 750 proven clinical strategies all in one place.
- **Integrated assistant.** Quickly find the source of evidence with an integrated CDS Assistant that shows important diagnoses and procedures to expose where supporting evidence resides.

44%

better than the national average in
MCC capture

23%

better than the national average in
volume-adjusted CMI improvement

61%

better than the national average in
observed over expected mortality

Source: CareChex

- **Focus on principal diagnoses capture.** Go beyond missing CC/MCCs to accurately reflect the patient's Severity of Illness and Risk of Mortality.
- **Denial management.** Reduce denials due to missing information with clinical strategies and visibility into all evidence in the chart.

Workflow Management

When you need a CDI workflow solution, our comprehensive suite of capabilities improve CDI, coding, and quality teams to foster better documentation and care coordination.

- **Worksheet templates.** Better organize patient information to increase the speed of collaboration and follow-up.
- **Configurable workflow.** Add, remove, and reorder your worklist and save views for reuse. CDSs can use quick filters and column sorting to manage priority items, while worksheets feature a customizable scratchpad to support compliant queries.
- **Visibility into DRG impact.** Using the AI-sourced possible DRG, code search, and MS and APR-DRG calculations, you can see the real-time impact on reimbursement as the DRG is refined by the CDS.
- **Pre- and post-discharge review.** Double-check before billing with additional prioritization logic for your worklist to capture all CC/MCCs and identify cases that have exceeded their LOS.
- **Advanced analytics.** Out-of-the-box reporting provides encounter-level, facility-level, and enterprise-wide insight into overall program performance and peer benchmark comparisons.

CDI Services

Take your CDI program further. Our team of experts can help you plan the level of education, leadership training, and ongoing support you need to maximize the return on your investment.

LEARN MORE

nuance.com/cdeone

“With encounter prioritization, my staffing has remained the same, but my employees are more productive and have expanded into mortality reviews. Hands down, there is no question the program that we have with Nuance and CDE One is the best that we could ever want or need.”

— Sharon Cooper, MSN,
RN-BC Manager Clinical
Documentation & Appeals



About Nuance Communications, Inc.

[Nuance Communications](#) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.