

# Achieve same-day billing at Ambulatory Surgery Centers

Complete, fully compliant operative reports.

Ambulatory Surgery Centers have unique documentation challenges. Ever-changing guidelines and rules make documentation even more challenging to capture and code appropriately, and surgeons are often dissatisfied with existing dictation/transcription and templates that don't meet their unique needs. Incomplete and inaccurate operative reports often require clarifications, but complex physician schedules across multiple locations make it difficult for coders and office staff to follow up. The result: additional surgeon and staff time, a backlog of unsigned reports, and increased days in accounts receivable.

## A better way to document surgical procedures

Nuance Surgical Computer-Assisted Physician Documentation (CAPD) enables surgeons to create a complete, fully compliant operative note eliminating transcription and disruptive coding queries and accelerating the revenue cycle. The solution guides surgeons through the documentation process by providing critical data and automatic prompts when clarifications are needed to capture the required level of specificity, so surgeons can quickly document pre- and post-operative notes correctly the first time. Simultaneously, a charge capture report, complete with suggested CPT and ICD-10 codes, is automatically generated and sent to the surgeon's practice, so coding and billing for professional charges can also begin the same day.

## Why Ambulatory Surgery Centers choose Nuance

Clarifying transcribed notes is time-intensive for both physicians and staff and results in an unsigned reports backlog and increased days in accounts receivable. Nuance Surgical CAPD ends the paper chase with guided documentation for over 50 medical specialties.

- **Reduce days in accounts receivable** and accelerate the revenue cycle by enabling complete, fully compliant operative reports to be created the first time
- **Improve staff efficiency** by eliminating transcription and significantly reducing or eliminating the back-and-forth caused by coding queries
- **Achieve appropriate quality ratings and reimbursement** with documentation that accurately captures the level of care provided

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92%

fewer coding queries

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75%

reduction in billing time

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85%

voluntary adoption among surgeons

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"With Nuance Surgical CAPD, my operative note is complete before the patient wakes up. Every time."

— Dr. Benjamin Ditty, Neurosurgeon

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- **Automate case logging and streamline reporting** which saves time spent collecting information for recertification, implant recalls, outcomes data, and national database reports

### Why thousands of surgeons choose Nuance

Surgeons can spend up to fifteen minutes reviewing and responding to each coding query, and responses are often made after hours or at home. Nuance Surgical CAPD enables documentation to be captured right the first time which nearly eliminates queries and frees surgeons to spend more time on patient care.

- **Save time** by creating a specific and compliant report eliminating disruptive queries
- **Stop manually tracking professional fees** by automatically sending the procedure note and suggested charges report to the practice office to begin billing the same day
- **Access schedules, document, and e-sign anywhere** through a secure mobile app for iPhone and Android
- **Improve efficiency** as the system learns and adapts to your practice patterns and behaviors, keeping you up to date with ever-changing requirements

### Complete narratives 3-5x faster than typing with Dragon Medical

Each patient is unique, and often a new narrative is required to explain the patient story. Nuance allows clinicians to use their voice to capture the patient's story more naturally and securely by embedding Dragon Medical into Nuance Surgical CAPD. Dragon Medical is optimized for healthcare and provides a consistent and personalized clinical documentation experience through a single user voice profile.

### LEARN MORE

Please call 1-877-805-5902 or visit [nuance.com/go/capd](https://nuance.com/go/capd).

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### WHAT CLIENTS ARE SAYING

"After we converted to Nuance Surgical CAPD, our expenses were reduced by over \$40,000 a year. Our days in A/R have also been reduced by eight days on average, and our records are more detailed and thorough now. They have been very responsive to our needs and did a great job of helping transition our surgeons from dictating to their system. We have been very pleased with our transition."

— **Scott Edwards**  
Administrator, North Mississippi Ambulatory Surgery Center

"If you are looking to reduce your days to bill, consistent and clean OP notes and a customer-friendly partner, you should consider Nuance Surgical CAPD."

— **Debbie Murphy**  
CEO, Greensboro Specialty Surgical Center

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### About Nuance Communications, Inc.

[Nuance Communications](https://nuance.com) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.