

# Master the moment

with Computer-Assisted Physician Documentation (CAPD)

Clinical Evidence



# You went into medicine to...





# ...not to struggle with documentation challenges.





#### THE AL SOLUTION Master the moments that matter in your patients' lives and in your day.

At Nuance, our mission is dedicated to addressing your biggest pain points through advanced AI technologies.



#### Transform documentation into a seamless part of your workflow.

Your profession isn't in clinical documentation, but we understand that it can feel like a full-time job. It doesn't have to when you use advanced AI.

#### Timely and compliant documentation guidance at the point of care.

With CAPD, sophisticated AI means you no longer need to choose between quality time with your patients and quality documentation.



# Let AI do the heavy lifting with Nuance CAPD.

### The right guidance delivered at the right time



CAPD analyzes notes for a comprehensive view of patient acuity to help identify undocumented and unspecified diagnoses based on clinical evidence. Our guidance is carefully curated to maximize impact and minimize disruptions, **alerting clinicians only to the most impactful findings**.

#### Patient-centered context



In-workflow intelligence allows clinicians to stay focused on the current note while reviewing relevant clinical findings, keeping the patient at the center of the story.

### Seamlessly integrated workflows

Clinical Clarification	
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	>
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	>
Add to problem list. Disagree Show me lat	

CAPD displays supporting clinical evidence in existing EHR workflows, so you can have confidence in AI findings and reduce time spent navigating the patient record.

#### Guidance you can trust



Our best-in-class team of clinical documentation experts is dedicated to continuously updating clinical content as standards change, **so you can focus on the moments that matter most-caring for patients.** 



#### THE PHYSICIAN IMPACT

# Mastering the moment with AI means more time for patient care.



#### 1 Inpatient Guidance

- 1. Presents meaningful and intuitive guidance at the point of care.
- 2. Identifies hidden or missing diagnoses based on information across patient records.
- 3. Presents an in-workflow view of supporting clinical evidence.





#### **2** Outpatient Guidance

- Identifies key intervention opportunities and risk factors at the point of decision-making.
- 2. Analyzes three years of claims and CCD data.
- Comprehensive workflow support enables suspecting, pre-visit planning, point of care integration, post-visit and retrospective reviews.



#### **3** Surgical Guidance

- 1. Offers impactful in-workflow guidance and automatically sends a charge report to your office.
- 2. Learns and adapts to your practice patterns and behaviors, while incorporating the latest documentation standards and rules.





## THE NUANCE DIFFERENCE

#### Deep clinical expertise

Our decades of healthcare expertise help 77% of U.S. hospitals and 10,000 healthcare organizations worldwide to capture 300 million patient stories each year.

#### More data. Smarter Al. Better outcomes.

Our technology is supported by massive data streams that help us continually learn, improve, and resolve emerging problems. Nuance Al analyzes data from various sources, allowing us to support optimal outcomes.

#### Tightly integrated with your EHR

4 out of 5 facilities that use Epic, Cerner, Allscripts, and MEDITECH use Nuance. Our long-term strategic partnerships with EHRs allow us to deliver optimized workflows and support better collaboration across teams.

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#### 9 out of 10

customers agree Nuance CAPD delivers appropriate and accurate documentation guidance.

#### 84%

of users agree that Nuance CAPD improves documentation quality and efficiency.

88%

of providers prefer advice in-workflow.

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...the efficiency of the product allows me to really **maximize my workflow during the day.** It allows me to make sure I'm capturing everything I need to capture..."

Matthew Thom, MD, FACS
West Alabama Urology Associates
DCH Health System

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As a physician, **the real value of the solution is that it's not disruptive.** If you're going to ask a question to clarify something, ask me when I'm in the note, not an hour or a day later. If I've moved on, the question is an interruption in my day."

 Ehab Hanna, MD, CMIO Universal Health Services



#### Nuance CAPD, powered by AI

Let's talk about how we can help you simplify clinical documentation.

1-877-805-5902



About Nuance Communications, Inc.

Nuance Communications is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.

#### Endnotes

- 1 Annals of Internal Medicine https://www.acpjournals.org/doi/10.7326/M16-0961
- 2 Gaffney A, Woolhandler S, Cai C, et al. Medical Documentation Burden Among US Office-Based Physicians in 2019: A National Study. JAMA
- Intern Med. 2022; 182(5):564-566. doi:10.1001/
- 3 Medscape Physician Compensation Report 2022jamainternmed.2022.0372