Clinical Content Search for Dragon Medical One

Nuance continues to lead the industry in conversational intelligence with the introduction of virtual assistant capabilities embedded in Dragon Medical One.

Clinicians may use a single tool to retrieve clinically relevant information and document the patient encounter using Clinical Content Search embedded in Dragon Medical One. Clinical Content Search leverages UpToDate® by Wolters Kluwer to provide users with relevant information on medication dosage schedules, disease states, drug interactions, clinical calculators, side effect symptoms and much more.

Users may leverage this skill to complete documentation, while placing orders, or researching a disease state.

Clinical Content Search is available for all versions of Dragon Medical One and will be distributed on an organization-by-organization basis.

Access to UpToDate content is provided via the healthcare organization’s UpToDate account and requires the organization to have an UpToDate Anywhere enterprise license.

If you do not have an UpToDate Anywhere enterprise subscription, contact UpToDate Support (support@uptodate.com) for an introduction to your UpToDate regional account representative, who can contact you to discuss your options. You may also review the Subscriptions Options on the UpToDate home page.

Product Requirements:
— Dragon Medical One v 2021.1 or later

To activate UpToDate in Nuance Dragon Medical One:
1. Email UpToDate Support (support@uptodate.com) to activate the UpToDate-Nuance DMO link through Nuance’s Virtual Assistant.
2. UpToDate Support will enter a ticket with Nuance Implementation to activate the link at your site, supplying Nuance with your specific UpToDate site credentials.
3. Once UpToDate is activated at your site, Nuance Implementation will notify you, providing a video with testing instructions, an email announcement template and clinician education training materials.
4. Once you have completed testing and are ready to roll out to clinicians, notify Nuance Implementation.
5. Nuance Implementation will notify UpToDate Support and they will mark your link as “Live.”

To begin using Clinical Content Search, say, “Hey Dragon, search UpToDate for [clinically relevant subject matter].” Dragon will open a window with the UpToDate results for that search, where the user will select the most relevant article. Remember to say “UpToDate” in your search phrase. If the user needs additional help you can say “Hey Dragon, help me” and the help screen for Clinical Content Search shown here will appear.

If you have suggestions for other virtual assistant skills that you’d like to see added to Dragon Medical One, please email VAskills@nuance.com.

About Nuance Communications, Inc.

Nuance Communications is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people’s ability to help others. Nuance is a Microsoft company.

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