

## Sub-optimal patient-physician experiences negatively impact everyone



**75**%

of US consumers wish their healthcare experiences were more personalized

would visit their clinician more often if their healthcare experiences were more personalized

Unsatisfied patients talk to more people about their healthcare experiences than satisfied patients

> On average, an unsatisfied patient talks to 25 people

On average, a satisfied patient talks to 3 people



## Barriers to achieving the optimal patient experience



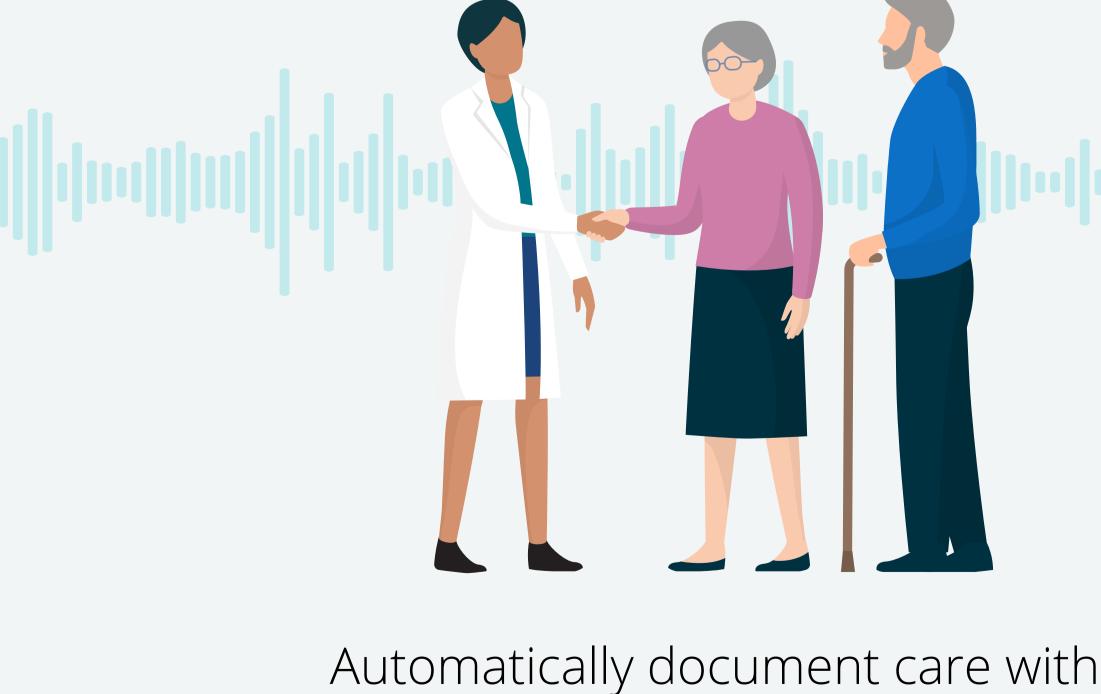
of physicians time is spent documenting care



with no time to see additional patients

of physicians are overextended or at capacity,

## Meet the Nuance Dragon Ambient eXperience<sup>™</sup> (DAX) Transform the patient-physician experience



clinical documentation that writes itself™

say their physician is more personable and conversational

more focused

say their physician is

say their physician spends less time on the computer

Discover how Nuance DAX can benefit you.

Learn more

- Physician Time Spent Using the Electronic Health Record During Outpatient Encounters, Annals of Internal Medicine website, February 2020

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