

# Reduce the documentation burden with Dragon Medical One

Hosted on the Nordic cloud, GDPR-compliant clinical speech recognition for documenting care in the EHR and beyond.

Clinicians, not technology limitations, should dictate the patient story. With Nuance Dragon® Medical One, your staff can stay productive whether they're at the workstation or anywhere else they need to be. Our clinical speech recognition provides a consistent experience at the hospital, clinic, office, and on the road.

## Enhance workflow efficiency

Using a secure desktop app, clinicians can use their voice to securely capture the patient story more naturally, efficiently and on their terms. Dragon Medical One provides a consistent and personalised clinical documentation experience that spans solutions, platforms, devices, and physical locations.

For the organisation at large, the power of this cloud platform means access to data. These insights help monitor adoption trends, ensure user efficiency, help inform decisions, and reap the benefits of compatibility with Nuance and partner workflow enhancements.

## Higher-quality documentation with greater clinician productivity

- **Always available:** Dragon Medical One is designed for speed, accuracy, and flexibility with personalised vocabularies and templates that can be accessed and shared across the widest range of devices in the industry.
- **Easy to install and maintain:** No complex configurations, installation options that work with the infrastructure you already have, and automatic updates mean less work for your IT staff and less hassle for your clinicians.
- **No speech profile training:** Dragon Medical One requires no voice profile training and includes accent detection and automatic microphone calibration. Dragon Medical One creates profiles that continue to adapt and improve over time to ensure an optimal clinician experience from the start.
- **Limitless productivity:** Give your users the ability to speak freely and as much as they like. With Dragon Medical One, there are no per-user limits so clinicians can stay productive anywhere and focus on the unique patient story rather than usage limits.



Ranked #1 Best in KLAS  
for 2 consecutive years  
for Speech Recognition  
(Front-end EMR)

## A secure platform that speaks to everyone.

- Clinicians are more productive with fast, accurate, and responsive dictation.
- The documentation process is consistent and personalised across devices.
- Secure wireless microphone app supports even greater portability.
- More complete narratives lead to improved clinical decision making and quality of care.
- Designed with virtualisation in mind, it integrates seamlessly with your existing EHR.

## Healthcare security and compliance

Nuance Dragon solutions feature 99.5% uptime and run on data centres hosted on the Nordics (Sweden), a GDPR-compliant and an ISO 27001-certified Cloud Services. The communication is transmitted via HTTPS with an AES 256-bit cipher algorithm.

**Dragon Medical One is all about portability, personalisation, access and insights.**

**Portability to work at any workstation with the Dragon Medical One Desktop Application.** Compatible with all leading EHRs, and designed with virtualisation in mind, the Dragon Medical One desktop app provides secure, accurate, and portable cloud-based clinical speech recognition across a wide range of Windows® devices.

**Personalisation.** Dragon Medical One puts the power in the clinician's hand with the ability to personalise their experience and gain access to new features, products, and services as they emerge.

**Flexibility to use your smartphone as a microphone with Nuance PowerMic Mobile.** Turn your smartphone (iOS and Android) into a secure, wireless microphone to enhance clinician productivity and convenience when working with Dragon Medical One.

**Intelligent voice commands automate complex tasks.** Dragon Medical advanced step-by-step functionality allows clinicians to create personalised voice commands that execute one or more steps such as open, wait, enter text, or press a key. Clinicians can use intuitive interface to easily create voice commands that execute common actions.

**Actionable insights** with utilisation data and adoption trends to ensure user efficiency and to help with the design of action plans for improvement. These metrics help organisations identify opportunities to maximise their technology investment.

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**A single voice profile across platforms and devices.**

A single voice profile means clinicians are up and running immediately across clinical workflows, care settings, devices, and apps. This seamless, consistent, and personalised voice experience across front-end, cloud-based speech solution lets clinicians easily work between desktops, mobile devices and new tools outside of the EHR.

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**Increase EHR use and adoption with Professional Services.**

Engage with Professional Services to realise the full potential of your Dragon Medical investment. Our team of experts gives you all the support you need to plan, deploy, and adopt our hosted solutions.

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**About Nuance Communications, Inc.**

[Nuance Communications](#) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 across the globe, we create intuitive solutions that amplify people's ability to help others.