

Optimise clinical documentation processes with Dragon Medical Workflow Manager

Capture the complete patient story, while providing instant access to information needed to manage coordinated care.

End-to-end clinical documentation management.

Administrative and clinical documentation is a considerable task and can be burdensome to GPs and trusts that are looking to improve patient care. Healthcare organisations generate critical documents and reports for each patient including blood test reports, X-ray reports, diagnoses, treatment plans and more—all of which need to be managed for the patient's care and for compliance.

Dragon Medical Workflow Manager is an integrated end-to-end clinical documentation management solution for healthcare organisations that can handle all steps in the documentation process—from creation to distribution, and every step in between. The system serves as a central platform for managing speech-driven documentation, reports, document distribution, quality assurance and compliance. In addition, Dragon Medical Workflow Manager provides a user-friendly interface that can be integrated with EPRs and other Clinical/Health Information Systems (CIS/HIS), enabling fast, accurate reporting and reducing data entry duplication and errors.

Use your voice to tell the complete patient story.

Dragon Medical Workflow Manager is powered by Dragon Medical speech recognition technology, enabling busy clinicians to document information 3x faster and deliver more accurate and complete patient stories at the point of care. With the use of medical vocabularies and sophisticated acoustic models to yield the highest available accuracy, clinicians no longer need to spend hours of precious time on voice profile training. In addition, its deep learning technology continuously learns and adapts to voice and environmental variations, helping to automatically refine performance. The increased documentation accuracy and efficiency allows for more time with patients, better informed care teams, decreased turnaround time and increased cost savings.

Flexible and GP-friendly workflows.

Dragon Medical Workflow Manager provides flexible tools for clinicians to dictate, review, edit and sign documents, as well as options for in-house, outsourced and speech-recognised transcription. The system also syncs patient demographics and schedules with EPRs, simplifying patient selection and reducing the risk of mistaken identity.

Dragon Medical Workflow Manager, hosted on Microsoft Azure in the United Kingdom—UK GDPR and Cyber Essentials PLUS compliant, and ISO 27001, supports clinical staff throughout the entire documentation process.

- Reduce inefficient and paper-heavy processes, while supporting rich, detailed clinical narratives
 - Manage internal, outsourced and speech-recognised transcription
 - Speech-enable data entry and documentation
 - Centrally manage templates and clinical documentation
 - Capture information and e-Signature at the point of care
 - Automatically distribute documentation via print or directly into EPRs
 - Reduce data entry errors and mistaken identities, while improving patient safety and satisfaction
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Mobile documentation at the point of care.

Mobile clinical documentation is rapidly becoming the heart of healthcare, as it allows the ability to quickly and accurately document patient information at the point of care. The Dragon Medical Workflow Manager mobility application is no exception, enabling greater functionality that improves communication and the quality of patient care.

The Dragon Medical Workflow Manager mobile app provides clinicians with powerful and flexible features that accelerate the capture and communication of clinical documentation. The app works in conjunction with the Dragon Medical Workflow Manager platform, which administers document creation, distribution and every step in between. The app allows clinicians to record dictations, access and report on patient appointments, securely transfer information, and review and manage documents—all while using a smartphone or tablet device.

Improve compliance with tracking and audit trails.

Dragon Medical Workflow Manager helps to address compliance by tracking user and event activity, including audit trails searchable by patient visit, document, user, location, date and time—allowing you to view the entire history of every document.

Enhance system interoperability and accelerate clinical documentation processes.

Dragon Medical Workflow Manager's Custom Data modules enable organisations to integrate one or more EPR or CIS/HIS with the Dragon Medical Workflow Manager platform, define database fields that are integral to the documentation process and store bespoke data in the Dragon Medical Workflow Manager database against a patient or visit.

Trusts and other healthcare organisations can also define new data fields, data groups and alerts in Dragon Medical Workflow Manager and incorporate them into the documentation process (e.g. lab results, medications, operative reports, complete blood count results, patient allergies, etc.). The custom data fields, groups and alerts can be setup to be incorporated into document templates and displayed prominently on screen for healthcare teams—saving time, improving care and reducing errors.

Electronically sign and distribute documents.

Created documents are processed, corrected and electronically signed within Dragon Medical Workflow Manager. Completed documents are automatically delivered to the relevant recipients or directly incorporated into one or more EPR or downstream clinical applications and network shares. Documents can be distributed to multiple locations using a variety of methods, such as direct distribution into an EPR via integration and automatic distribution via automatic print— saving time and costs. Dragon Medical Workflow Manager equally supports secure distribution to external service providers via its Outsourcing Manager, where documents can be processed by transcription providers.



About Nuance Communications, Inc.

[Nuance Communications](#) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.

“Dragon Medical Workflow Manager offered a single integrated platform, which not only integrates and interfaces well with our existing HP Swift PAS and IMS Maxims EPR, but will also supports a range of other clinical systems in use.”

— Sheena Wallace,
Divisional General Manager,
Royal Cornwall Hospitals NHS
Trust

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