



**WCAG 2.0 Level AA Accessibility Compliance  
Voluntary Product Accessibility Template (VPAT) Report  
For Nuance Power PDF Advanced Version 3.0**

Performed by TestPros, Inc.



April 24, 2018

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| <b>Product Information</b>    |                                 |
|-------------------------------|---------------------------------|
| Date:                         | April 24, 2018                  |
| Name of Product:              | Nuance PowerPDF Advanced v. 3.0 |
| Contact for More Information: |                                 |

# Nuance Power PDF Advanced Version 3.0 Accessibility Compliance Report

Based on Voluntary Product Accessibility Template® (VPAT®)<sup>1</sup>

VPAT Version 2.0 Beta 2

**Name of Product: Nuance PowerPDF Advanced v. 3.0**

**Date:** April 24, 2018

**Contact information:**

**Notes:** Please refer to the accompanying Accessibility Assessment Observations Report for details of test findings.

## Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guideline:

| Standard/Guideline   | Included In Report  |
|--|---|
| Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>   | Level A <input checked="" type="checkbox"/><br>Level AA <input checked="" type="checkbox"/><br>Level AAA <input type="checkbox"/> |
| Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>   | <input checked="" type="checkbox"/>   |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a> | <input type="checkbox"/>  |

## Table Information

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product with regard to the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criteria.
- **Does Not Support:** Majority of functionality of the product does not meet the criteria.
- **Not Applicable:** The criteria are not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criteria. This can be used only with WCAG 2.0 Level AAA.

## Tools

The following tools and/or tool types were used as part of this accessibility assessment:

**Screen Readers:** JAWS (Job Access With Speech), NVDA (NonVisual Desktop Access), VoiceOver for Mac OS

**Browsers:** Microsoft Edge, Microsoft Internet Explorer, Google Chrome, Firefox, Safari

**Test Tools:** Inspect, Web Accessibility Toolbar (WAT), Java Ferret, Web Accessibility Favelets (WAF), Color Contrast Analyzer (CCA)

## Table 1: Conformance Criteria, Level A

Notes:

| Table 1: Conformance Criteria, Level A  |  |  |
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| Criteria  | Conformance Level  | Remarks and Explanations   |
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1 (Web)</li> <li>10.2.1 (non-web document)</li> <li>11.2.1.1 (Software)</li> <li>11.2.2.1 (Closed Functionality Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>          | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2 (Web)</li> <li>10.2.2 (non-web document)</li> <li>11.2.1.2 (Software)</li> <li>11.2.2.2 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>   |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.3 (Web)</li> <li>10.2.3 (non-web document)</li> <li>11.2.1.3 (Software)</li> </ul>  | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>  |

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| <ul style="list-style-type: none"> <li>• 11.2.2.3 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |  |  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4 (Web)</li> <li>• 10.2.4 (non-web document)</li> <li>• 11.2.1.4 (Software)</li> <li>• 11.2.2.4 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>   |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.7 (Web)</li> <li>• 10.2.7 (non-web document)</li> <li>• 11.2.1.7 (Software)</li> <li>• 11.2.2.7 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.8 (Web)</li> <li>• 10.2.8 (non-web document)</li> <li>• 11.2.1.8 (Software)</li> <li>• 11.2.2.8 (Closed Software) – Does not apply</li> </ul>   | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                      | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                |

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| <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.10 (Web)</li> <li>• 10.2.10 (non-web document)</li> <li>• 11.2.1.10 (Software)</li> <li>• 11.2.2.10 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>        | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.11 (Web)</li> <li>• 10.2.11 (non-web document)</li> <li>• 11.2.1.11 (Software)</li> <li>• 11.2.2.11 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p>   | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |

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| <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |  |  |
| <p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.15 (Web)</li> <li>• 10.2.15 (non-web document)</li> <li>• 11.2.1.15 (Software)</li> <li>• 11.2.2.15 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                          | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> |
| <p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                |
| <p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.17 (Web)</li> <li>• 10.2.17 (non-web document)</li> <li>• 11.2.1.17 (Software)</li> <li>• 11.2.2.17 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>  | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>          | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>  |



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| <ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.18 (Web)</li> <li>• 10.2.18 (non-web document)</li> <li>• 11.2.1.18 (Software)</li> <li>• 11.2.2.18 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                    | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.19 (Web)</li> <li>• 10.2.19 (non-web document)</li> <li>• 11.2.1.19 (Software)</li> <li>• 11.2.2.19 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                     | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.20 (Web)</li> <li>• 10.2.20 (non-web document) – Does not apply</li> <li>• 11.2.1.20 (Software) – Does not apply</li> <li>• 11.2.2.20 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |

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| <ul style="list-style-type: none"> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |   |   |
| <p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.21 (Web)</li> <li>• 10.2.21 (non-web document)</li> <li>• 11.2.1.21 (Software) - Does not apply</li> <li>• 11.2.2.21 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.22 (Web)</li> <li>• 10.2.22 (non-web document)</li> <li>• 11.2.1.22 (Software)</li> <li>• 11.2.2.22 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.23 (Web)</li> <li>• 10.2.23 (non-web document)</li> <li>• 11.2.1.23 (Software)</li> <li>• 11.2.2.23 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>    | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |

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| <p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.27 (Web)</li> <li>• 10.2.27 (non-web document)</li> <li>• 11.2.1.27 (Software)</li> <li>• 11.2.2.27 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>          | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>  |
| <p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.29 (Web)</li> <li>• 10.2.29 (non-web document)</li> <li>• 11.2.1.29 (Software)</li> <li>• 11.2.2.29 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                | <p>Web: <b>When a control receives focus, forms are not submitted automatically, new windows are not launched, and focus is not changed to another component.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.30 (Web)</li> <li>• 10.2.30 (non-web document)</li> <li>• 11.2.1.30 (Software)</li> <li>• 11.2.2.30 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>                | <p>Web: <b>Entering data or selecting a form control has predictable effects.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |

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| <p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.33 (Web)</li> <li>• 10.2.33 (non-web document)</li> <li>• 11.2.1.33 (Software)</li> <li>• 11.2.2.33 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                    | <p>Web: <b>Supports</b><br/>Electronic Docs:<br/>Software:<br/>Closed:<br/>Authoring Tool:</p>     | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br/>Electronic Docs:<br/>Software:<br/>Closed:<br/>Authoring Tool:</p>                     |
| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.34 (Web)</li> <li>• 10.2.34 (non-web document)</li> <li>• 11.2.1.34 (Software)</li> <li>• 11.2.2.34 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports with Exceptions</b><br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> | <p>Web: <b>Two areas (Graphics and Clip Art) Do not have appropriate labels for items that can be selected.</b><br/>Electronic Docs:<br/>Software:<br/>Authoring Tool:</p> |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.37 (Web)</li> <li>• 10.2.37 (non-web document)</li> <li>• 11.2.1.37 (Software)</li> <li>• 11.2.2.37 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                 | <p>Web: <b>Supports</b><br/>Electronic Docs:<br/>Software:<br/>Closed:<br/>Authoring Tool:</p>     | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br/>Electronic Docs:<br/>Software:<br/>Closed:<br/>Authoring Tool:</p>                     |

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| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.38 (Web)</li> <li>• 10.2.38 (non-web document)</li> <li>• 11.2.1.38 (Software)</li> <li>• 11.2.2.38 (Closed Software)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p> |
|--|--|--|

## Table 2: Conformance Criteria, Level AA

Notes:

| Table 2: Conformance Criteria, Level AA   |   |   |
|---|---|---|
| Criteria  | Conformance Level   | Remarks and Explanations  |
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5 (Web)</li> <li>10.2.5 (non-web document)</li> <li>11.2.1.5 (Software)</li> <li>11.2.2.5 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                 | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.6 (Web)</li> <li>10.2.6 (non-web document)</li> <li>11.2.1.6 (Software)</li> <li>11.2.2.6 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>   |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.12 (Web)</li> <li>10.2.12 (non-web document)</li> <li>11.2.1.12 (Software)</li> </ul>  | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |

**Table 2: Conformance Criteria, Level AA**

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <ul style="list-style-type: none"> <li>11.2.2.12 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |   |   |
| <p><b>1.4.4 Resize text</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.13 (Web)</li> <li>10.2.13 (non-web document)</li> <li>11.2.1.13 (Software)</li> <li>11.2.2.13 (Closed Software)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>    | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <p><b>1.4.5 Images of Text</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.14 (Web)</li> <li>10.2.14 (non-web document)</li> <li>11.2.1.14 (Software)</li> <li>11.2.2.14 (Closed Software)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.24 (Web)</li> </ul>  | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Authoring Tool:            | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Authoring Tool:            |

**Table 2: Conformance Criteria, Level AA**

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul style="list-style-type: none"> <li>• 10.2.24 (non-web document) – Does not apply</li> <li>• 11.2.1.24 (Software) – Does not apply</li> <li>• 11.2.2.24 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>            |  |  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.25 (Web)</li> <li>• 10.2.25 (non-web document)</li> <li>• 11.2.1.25 (Software)</li> <li>• 11.2.2.25 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.26 (Web)</li> <li>• 10.2.26 (non-web document)</li> <li>• 11.2.1.26 (Software)</li> <li>• 11.2.2.26 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>       | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> Also applies to:  | Web: <b>Supports</b><br>Electronic Docs:                                 | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b>   |



| Table 2: Conformance Criteria, Level AA  |  |  |
|--|--|--|
| Criteria   | Conformance Level  | Remarks and Explanations   |
| EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.28 (Web)</li> <li>10.2.28 (non-web document)</li> <li>11.2.1.28 (Software) – Does not apply</li> <li>11.2.2.28 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Software:<br>Authoring Tool:   | Electronic Docs:<br>Software:<br>Authoring Tool:   |
| <b>3.2.3 Consistent Navigation</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.31 (Web)</li> <li>10.2.31 (non-web document) – Does not apply</li> <li>11.2.1.31 (Software) – Does not apply</li> <li>11.2.2.31 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| <b>3.2.4 Consistent Identification</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.32 (Web)</li> <li>10.2.32 (non-web document) – Does not apply</li> <li>11.2.1.32 (Software) – Does not apply</li> <li>11.2.2.32 (Closed Software) – Does not apply</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: <b>Supports</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web: <b>The Nuance PowerPDF Advanced application meets this requirement.</b><br>Electronic Docs:<br>Software:<br>Authoring Tool: |

**Table 2: Conformance Criteria, Level AA**

| Criteria   | Conformance Level   | Remarks and Explanations   |
|--|---|--|
| <p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.35 (Web)</li> <li>• 10.2.35 (non-web document)</li> <li>• 11.2.1.35 (Software)</li> <li>• 11.2.2.35 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                          | <p>Web: <b>Supports</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>       | <p>Web: <b>The Q-nomy Q-Flow web app meets this requirement.</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.36 (Web)</li> <li>• 10.2.36 (non-web document)</li> <li>• 11.2.1.36 (Software)</li> <li>• 11.2.2.36 (Closed Software) – Does not apply</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: <b>Not Applicable</b></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>  |

## 2017 Section 508 Report

Notes: In accordance with new Section 508 rules, many of these criteria are outlined in the WCAG section.

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria   | Conformance Level       | Remarks and Explanations                                      |
|--|-------------------------|---|
| 302.1 Without Vision   | A, AA (With Exceptions) | Two areas cannot be determined by those without vision        |
| 302.2 With Limited Vision                                      | A, AA                   |   |
| 302.3 Without Perception of Color                              | A, AA                   |   |
| 302.4 Without Hearing  | A, AA                   |   |
| 302.5 With Limited Hearing                                     | A, AA                   |   |
| 302.6 Without Speech   | A, AA                   |   |
| 302.7 With Limited Manipulation                                | A, AA (With Exceptions) | Two areas cannot be accurately used with limited manipulation |
| 302.8 With Limited Reach and Strength                          | A, AA                   |   |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | A, AA                   |   |

### Chapter 5: Software

Notes:

| Criteria  | Conformance Level                    | Remarks and Explanations                        |
|---|--------------------------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA            | See <a href="#">WCAG 2.0</a> section | See information in WCAG section                 |
| <b>502 Interoperability with Assistive Technology</b> |                                      |   |
| 502.2.1 User Control of Accessibility Features        | A, AA                                |   |
| 502.2.2 No Disruption of Accessibility Features       | A, AA                                |   |
| <b>502.3 Accessibility Services</b>                   |                                      |   |
| 502.3.1 Object Information                            | A, AA (With Exceptions)              | Two areas do not have proper object information |

| Criteria  | Conformance Level                    | Remarks and Explanations        |
|---|--------------------------------------|---------------------------------|
| 502.3.2 Modification of Object Information  | A, AA                                |                                 |
| 502.3.3 Row, Column, and Headers  | A, AA                                |                                 |
| 502.3.4 Values  | A, AA                                |                                 |
| 502.3.5 Modification of Values  | A, AA                                |                                 |
| 502.3.6 Label Relationships   | A, AA                                |                                 |
| 502.3.7 Hierarchical Relationships  | A, AA                                |                                 |
| 502.3.8 Text  | A, AA                                |                                 |
| 502.3.9 Modification of Text  | A, AA                                |                                 |
| 502.3.10 List of Actions  | A, AA                                |                                 |
| 502.3.11 Actions on Objects   | A, AA                                |                                 |
| 502.3.12 Focus Cursor   | A, AA                                |                                 |
| 502.3.13 Modification of Focus Cursor   | A, AA                                |                                 |
| 502.3.14 Event Notification   | A, AA                                |                                 |
| 502.4 Platform Accessibility Features   | A, AA                                |                                 |
| <b>503 Applications</b>   |                                      |                                 |
| 503.2 User Preferences  | A, AA                                |                                 |
| 503.3 Alternative User Interfaces   | A, AA                                |                                 |
| <b>503.4 User Controls for Captions and Audio Description</b>                       |                                      |                                 |
| 503.4.1 Caption Controls  | N/A                                  |                                 |
| 503.4.2 Audio Description Controls  | N/A                                  |                                 |
| <b>504 Authoring Tools</b>  |                                      |                                 |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.0</a> section | See information in WCAG section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | A, AA                                |                                 |
| 504.2.2 PDF Export  | A, AA                                |                                 |
| 504.3 Prompts   | A, AA                                |                                 |
| 504.4 Templates   | A, AA                                |                                 |

## Chapter 6: Support Documentation and Services

Notes:

| Criteria   | Conformance Level                    | Remarks and Explanations        |
|--|--------------------------------------|---------------------------------|
| <b>601.1 Scope</b>   |                                      |                                 |
| <b>602 Support Documentation</b>                                 |                                      |                                 |
| 602.2 Accessibility and Compatibility Features                   | Full Documentation                   |                                 |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             |                                 |
| <b>603 Support Services</b>                                      |                                      |                                 |
| 603.2 Information on Accessibility and Compatibility Features    | Full Documentation                   |                                 |
| 603.3 Accommodation of Communication Needs                       | Full Assistance if needed            |                                 |