Paperwork burden in policing
Heavy documentation demands create ripple effects for law enforcement. Increased reporting limits community visibility, can impact the accuracy and completeness of reports, creates burnout, or worse, can cause safety issues with officers heads-down in the patrol vehicle entering data into CAD/RMS systems.

Documentation challenges law enforcement say they face each day

- 56% Say they spend three hours or more on reporting and other paperwork per shift
- 86% Are concerned that in-car documentation can impact their safety
- 81% Say they are concerned that heavy reporting demands create officer burnout
- 71% Say they spend one hour or more in the patrol vehicle completing incident reports
- 91% Say heavy reporting demands cause them to spend too much time on administrative work and less time out in the field
- 94% Say inaccurate or inefficient reporting impacts report quality

Officers want smarter, more automated solutions to help with incident reporting

- 65% Say technology can help improve data entry within their records management systems
- 70% Say they need to adopt new technologies to improve the quality of incident reporting, officer safety, and community visibility
- 45% Say that technology can help improve officer morale and retention within their department
- 55% Say technology can help improve relationships with prosecutors and DA offices

Improve incident reporting and make the CAD/RMS easier to use simply by speaking

- Create incident reports 3x faster than typing, with up to 99% accuracy
- Speed data entry within CAD/RMS systems by voice
- Conduct voice-activated license plate lookups
- Reduce time spent back at the station manually typing reports and increase community visibility
- Reduce clerical overtime pay and transcription time and costs

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* 2019 Role of Technology in Law Enforcement Paperwork Annual Report

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