

Paperwork burden in policing

Heavy documentation demands create ripple effects for law enforcement. Increased reporting limits community visibility, can impact the accuracy and completeness of reports, creates burnout, or worse, can cause safety issues with officers heads-down in the patrol vehicle entering data into CAD/RMS systems.

Documentation challenges law enforcement say they face each day



Say they spend three hours or more on reporting and other paperwork per shift



Are concerned that in-car documentation can impact their safety

Heavy documentation

Impacts report quality, community service, officer burnout and safety



Say they spend one hour or more in the patrol vehicle completing incident reports



Say heavy reporting demands cause them to spend too much time on administrative work and less time out in the field



Say they are concerned that heavy reporting demands create officer burnout



Say inaccurate or inefficient reporting impacts report quality

Officers want smarter, more automated solutions to help with incident reporting

65%

Say technology can help improve data entry within their records management systems

70%

Say they need to adopt new technologies to improve the quality of incident reporting, officer safety, and community visibility

45%

Say that technology can help improve officer morale and retention within their department

55%

Say technology can help improve relationships with prosecutors and DA offices

Improve incident reporting and make the CAD/RMS easier to use simply by speaking



Create incident reports 3x faster than typing, with up to 99% accuracy



Speed data entry within CAD/RMS systems by voice



Conduct voice-activated license plate lookups



Stay more situationally aware and productive on patrol



Reduce time spent back at the station manually typing reports and increase community visibility



Reduce clerical overtime pay and transcription time and costs

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