

# Dragon Medical embedded in athenaClinicals

## Frequently asked questions

### What is the difference between Dragon Medical embedded in athenaClinicals and Dragon Medical One?

Both Dragon® Medical embedded in athenaClinicals® and Dragon Medical One can be used to insert and edit text within athenaClinicals. The embedded version offers additional voice functionality within athenaClinicals:

- **Dragon Medical embedded in athenaClinicals** allows users to navigate and complete commands within athenaClinicals using speech.
- **Dragon Medical One** requires use of the mouse or keyboard to click text or buttons within the EMR.

### Can I use Dragon Medical embedded in athenaClinicals everywhere within athenaClinicals?

At this time, Dragon Medical embedded in athenaClinicals can be used to navigate and document patient encounters. There are areas within athenaClinicals that do not support dictation, including Patient Letters, Patient Cases, and other areas. If using speech-to-text in these areas of athenaClinicals is crucial, please reach out to a sales representative to better understand the potential limitations to your workflows.

### Can I use Dragon Medical embedded in athenaClinicals in other applications?

A Dragon Medical embedded in athenaClinicals user license only allows speech-to-text within athenaClinicals. To use speech-to-text for emails, letters and messages outside athenaClinicals, users can purchase a Dragon Medical One license. Please reach out to a Dragon Medical representative to discuss bundling a license for Dragon Medical One with Dragon Medical embedded in athenaClinicals.

### What hardware do I need to use Dragon Medical embedded in athenaClinicals?

For the best experience, use a high-quality noise-canceling Nuance-approved microphone. The keyboard and/or mouse can be used to activate recording.

### Can I use my PowerMic with Dragon Medical embedded in athenaClinicals?

Yes. After PowerMic™ software is installed, three PowerMic buttons will function.

### Does Dragon Medical embedded in athenaClinicals work on a Mac?

Yes, Dragon Medical embedded in athenaClinicals will work on a Mac in Google Chrome.

### Once I purchase Dragon Medical embedded in athenaClinicals, how long should I expect to wait before I can begin using it?

If you have a high-quality noise-canceling Nuance-approved microphone, you can begin using Dragon Medical embedded in athenaClinicals after enabling the embedded product with a few short steps within athenahealth. If using the PowerMic, installation of PowerMic software is required.

### What training is available for Dragon Medical embedded in athenaClinicals?

A 15-minute comprehensive e-learning course tutorial is available online. One-on-one provider training or workflow optimization services are also available, at client request. In addition, a Quick Reference Guide is available for download for a handy list of common commands and tips.