

Transcription solutions that drive a powerful documentation process.

Medical facilities see the value of investing in technology to improve the quality, safety and effectiveness of patient care. Clinical documentation is at the core of these goals, and technology that provides efficient, productive use of the clinician's time is essential. Clinic 360 Transcription lightens the documentation load by maximizing the efficiencies of the dictation process and facilitating economical use of the in-house or outsourced transcriptionist.

By providing a flexible and customizable clinical documentation solution, Nuance frees physicians to focus on what is important: patient care.

Trust a smart transcription solution

Limit operational changes while effecting operational improvements—streamlined processes, maximized productivity and prolific financial value.

By using dictation to create documentation, facilities eliminate the need to train clinicians, to change workflows, to rely on workstations—while still capturing high quality documentation efficiently. Clinic 360 Transcription compounds these benefits with robust functionality, all delivered with a rapid and conscientious approach to implementation. Facilities experience quick ROI with limited disruptions.

Designed specifically for the clinic environment, the feature-rich platform can be customized to mirror the clinic workflow. Automatic routing and productivity improvements shorten document turnaround time and billing cycles, and financial integrity improves.

Nuance Transcription Services:

- Proven history of delivering cost-effective, on time, high quality clinical documentation.
 - In-depth ambulatory experience garnered from managing over 150 million lines of transcription per year.
 - Exclusive transcriptionist allocation model ensures document quality and timeliness.
 - Comprehensive training and QA processes drive superior service.
 - Contractual adherence to client-defined turnaround times, quality metrics and production targets.
 - Scalable service supports fluctuating facility needs.
 - Dedicated client team upholds clinical, IT and operational success.
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“Moving our transcription to Nuance was seamless. They worked with us to simplify our workflow, reducing our transcription turnaround time from 8 days to less than 24 hours, resulting in better patient care and cost savings of more than \$35k in the first year.”

Edward C. Grendys, Jr., M.D.
Florida Gynecologic Oncology

Exclusive, powerful templating capabilities allow an unlimited number of custom print, document and dictation templates that leverage common content. Clinicians complete dictations faster—saving valuable time. With less formatting and typing required, transcriptions are returned faster. Even more, auto-fax capabilities eliminate the time-intensive administrative task of printing and assembling letters and envelopes, as well as postal expenses.

Our all-inclusive, per line pricing model makes transcription costs predictable, and imposes no additional fees for interfaces, support, updates, maintenance or additional users.

Achieve accuracy and compliance with sophisticated integration.

Imported ADT information, patient schedules and referring clinician data ensures documentation is associated with the proper patient record and routed to the proper recipient, eliminating errors and reducing risk. Meanwhile, advanced EHR integration identifies discrete information within the clinical narrative—such as symptoms or lab values—and uploads the data directly into the EHR. Customized exports automatically place transcription content in specified formats and locations—including section-level interfaces—and are available for reports and searches.

Wield comprehensive reporting and workflow management capabilities.

Robust reporting capabilities provide clients with detailed data that assist in physician referrals analysis, budget forecasting and workflow refinements. Administrators can monitor and manage the pace of the documentation process in real-time—at the physician level—and identify roadblocks in the system.

Transcriptions are available around the clock in a secure, searchable database. Users can view, edit, print, route, auto-fax and electronically sign transcriptions. Completed transcriptions can be printed, faxed or exported to any EHR system automatically. Reports, cover letters, and envelopes can be printed automatically at a designated printer at a designated time. By simplifying and automating workflow, Clinic 360 Transcription optimizes the documentation process.

Experience maximum performance and protection.

Our HIPAA-compliant web-based solutions ensure that data is transported swiftly, safely and without fail. Data is securely transmitted using 256-bit Secure Socket Layer (SSL) encryption and decryption protocols. State-of-the-art Internet optimization tools deliver fast, predictable access to real-time medical data. Multiple, completely redundant data centers ensure 24x7 accessibility. Data is backed up continuously and closely monitored. All information maintained on servers is secure and accessible only by the managing client. Nuance infrastructure offers maximum performance and protection, and, best of all, peace of mind.

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Clinic 360 Transcription allows clinicians to choose the voice-driven documentation method that suits their preferences and workload.

- Mobile application: physicians fully document patient encounters using only a mobile device. Not only do users have real-time access to their patient schedule and historical documentation, but they can also quickly review, edit, electronically sign and route documentation 24/7/365.
- Hand-held digital recorders: dictations are uploaded and routed automatically when docked.
- Telephone: dictation keypad functions can be programmed to any preference.

To learn more about Nuance Clinic 360 Transcription, please call 877-805-5902 or visit nuance.com

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: www.nuance.com/healthcare. Connect with Nuance on social media through the healthcare blog, [What's next](#), as well as [Twitter](#) and [LinkedIn](#).

