CDI Interim Staffing: expertise when you need it most

Maximize your CDI effectiveness with on-call, expert resources.

The complexity of the clinical documentation specialists' (CDS) role has changed, as has how—and where—they function. CDI teams must be balanced with a unique mix of clinical nursing skills, knowledge of CDI best practices that impact core metrics, and the ability to collaborate with the entire care team.

Disparities in CDI coverage can impact the team's performance or ability to deliver the clinical quality and financial outcomes your organization has earned.

Manage operational and strategic challenges
Nuance CDI Interim Staffing helps organizations solve operational and strategic challenges including:

– Staff losses due to FMLA, LOA, and resignations.
– Small candidate pool for open positions due to geographic location or salary constraints.
– Inability to review payers beyond Medicare, because not staffed to do so.
– Poor quality data, including mortality rate and PSIs, due to underdocumented conditions.
– Dropping review rate due to novice CDS staff.

The Nuance difference
Nuance offers interim staffing solutions to augment CDI teams during or after CDE One implementation, and to support program expansion. More than just personnel to review charts, Nuance CDI Interim Staffing includes:

– Advanced Practice CDI standards for productivity, clarification, and physician response rate.
– Concurrent review of quality indicators that impact reimbursement and quality measures.
– CDS professionals experienced in complex medical cases, trauma, oncology, transplant, and complex surgical procedures.
– Dedicated team of clinically trained RNs, with most carrying CCDS credentials.
– CDI professionals trained to use all Nuance CDI solutions and Advanced Practice CDI methodologies.

> "When we needed to increase our chart review percentage—we turned to Nuance. They've always been responsive, professional, and focused on exceeding our expectations. It's good to have a partner that knows what needs to be done, and delivers accordingly."
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> **Robin Jones, RN, BSN, MHA/Ed, CCDS**
> Division Director, Clinical Documentation Integrity AdventHealth, West Florida Division

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CDI Interim Staffing program approach

Our interim staffing team includes clinical and technical experts. We can start immediately and demonstrate program impact within the first week of engagement.

Preplanning process so we thoroughly understand your CDI program, processes, policies, and procedures, and to test EHR access so we can hit the ground running.

Quality assurance monitoring to validate clarification compliance and clinical logic, and to review cases to ensure documentation opportunities are captured.

Outcomes-driven with the ability to provide clinical review of 20-25 cases/day, including new and follow-up review, focusing on severity, quality, and DRG management.

Coordination with the coding team to ensure appropriate DRG assignment post discharge.

Biweekly dashboard and analytics to review productivity, clarification rates, and physician agreement rate.

Nuance has proven CDI expertise and leadership that drive unmatched outcomes and validate CDI program value. Let us help you sustain your CDI team's clinical presence, and its impact on quality and revenue integrity, with interim staffing solutions.

To learn how our clinical documentation excellence solutions, including Nuance CDI Interim Staffing, can ease the clinical documentation burden for your care teams, please call 1-877-805-5902 or visit nuance.com/healthcare.

$4,454
Average daily financial impact after coding

21 days
Average time to realize financial impact

3X
Average return on program investment, based on fees and reimbursement gain

About Nuance Communications, Inc.
Nuance Communications, Inc., is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications, and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902.
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