In-workflow guidance for capturing undocumented diagnoses

Drive clinical documentation improvement while enabling physicians to focus more time on patient care.

Clinical Guidance for Dragon Medical Advisor is a workflow-integrated, and AI-powered Computer-Assisted Physician Documentation (CAPD) capability accessible through Dragon Medical One. It supports diagnoses with relevant clinical information, minimizes rework from retrospective queries, measures and advances care quality and financial performance, and supports the appropriate care reimbursement.

Dragon Medical Advisor integrates with familiar workflows and with existing electronic health record (EHR), coding, quality, and case management solutions. This advanced CAPD technology delivers:

- **Patient-centered context.** Allows providers to stay focused on the current note or patient encounter while reviewing relevant clinical findings.

- **Dynamic advice filtering.** Combines with advanced analytics to help pinpoint the most important clinical documentation gaps by allowing clinicians to update problems in the EHR documentation workflow.

- **Integrated view of clinical evidence.** Provides in-workflow display and transparency for sources of clinical findings that support clarifications and potentially missed diagnoses and reduces time spent navigating through the patient record by highlighting supporting evidence.

- **Advanced analytics.** Offers insight into the most common clarifications, response, and agree rates, observed vs. expected (O/E) Length of Stay (LOS), top Diagnosis-Related (DRGs) with unfavorable LOS O/E ratio, Case Mix Index (CMI), ROM, SOI, and more.

This solution provides in-workflow advice at the point of care, enabling our physicians to build better documentation that reflects the care provided. It also discovers missing diagnoses and captures a complete and accurate patient story from the very first encounter—all while saving our providers valuable time.

**Experience makes the difference**

Dragon Medical Advisor leverages a comprehensive and continuously expanding knowledgebase in real-time to capture comorbidities, major complications, and other relevant data in the patient record.

The result is higher physician productivity and satisfaction, improved care quality, and outcomes with more appropriate reimbursement. Hospitals using this capability have reported multiple benefits, including significantly fewer retrospective queries from Clinical Documentation Specialists and Coders.

To learn how Clinical Guidance, delivered through Dragon Medical Advisor can ease the documentation burden for your providers and enable them to focus more time on patient care, please call 1-877-805-5902 or visit nuance.com/go/capd

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**About Nuance Communications, Inc.**

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, What’s next, Twitter, LinkedIn and Facebook.