
Challenge
Healthcare reform has created a payment environment that requires a more sophisticated approach to clinical documentation. The shift in reimbursement from volume to value demands precise, comprehensive documentation that accurately reflects patient severity of illness (SOI) and risk of mortality (ROM) so hospitals get the reimbursement and quality of care ratings they deserve.

This change necessitates that hospitals implement innovative technology solutions and services that empower them to be competitive, stay ahead, and proactively address change.

Solution
Nuance’s Clintegrity™ Clinical Documentation Improvement (CDI) solution, powered by J. A. Thomas & Associates (JATA), brings a redefined level of accuracy to your clinical documentation. It is a complete solution that includes the right technology tools, implementation, training, and ongoing support to engage your physicians and sustain the highest levels of quality over time.

Nuance Clintegrity CDI provides everything an organization needs to successfully manage its CDI program. It begins with a with a comprehensive, easy-to-use CDI application with enhanced functionality for improved workflow. At its core, Nuance Clintegrity CDI is a Compliant Documentation Management Program® (CDMP®), powered by JATA, with a concurrent, clinical process that accurately captures compliant documentation language, complexity and severity levels, and ensures they all are reflected appropriately in your Case Mix Index. The result is CMI improvement of 4%-8%, on average, reimbursement appropriate to the level of care provided to patients, and physician engagement and buy-in. Guaranteed.

Enhanced quality outcomes.
Advanced patient care
Nuance Clintegrity CDI is a fully-managed, end-to-end program that touches all the critical aspects of an institution’s clinical documentation process. Nuance offers comprehensive program maintenance, structured compliance support and an infrastructure to sustain positive outcomes.

We start with an assessment of your DRG-based records and documentation needs, and work with you to identify clear, measurable objectives for your CDI program. We customize and integrate the technology tools to ensure your physicians, nurses, coders, and administrators understand the program and are using it successfully.

Key benefits
– Accurately captures compliant documentation language, complexity and severity levels and ensures they are reflected appropriately in your Case Mix Index.
– Improves Quality Core Measures by identifying cases subject to Core Measures in real time, while impacting and improving reportable core measure data.
– Allows you to view and manage multiple facilities and CDS team results from a single system.
– Protects against the risk of RAC audit liability.
We stay with you, continually monitoring and managing the program to make sure it meets the objectives you set. Nuance Clintegrity CDI typically pays for itself in a matter of months as it helps you:

- Improve documentation from the moment a patient enters the hospital
- Improve CMI by accurately capturing SOI and ROM
- Ensure compliance and avoid the loss and risk associated with non-compliance
- Improve Quality Core Measures by identifying cases subject to Core Measures in real time, while impacting and improving reportable core measure data
- Ensure appropriate reimbursement with precise, accurate documentation and protect against the risk of RAC audit liability

Nuance’s CDI solutions, powered by JATA, have helped hundreds of healthcare organizations streamline their clinical documentation efforts while delivering richer, more actionable information. As a result, they can positively affect all operational aspects, including patient quality of care, clinical workflow, regulatory compliance and financial outcomes.

Nuance Clintegrity CDI: documentation improvement refined.

Enhanced functionality

- HL7 feed to receive real-time patient lists and updates
- HL7 outbound clarification feed; can send clarifications to EHR physician inbox (may require additional integration work with the EHR if the EHR supports this capability)
- APR-DRG grouper functionality built in to calculate SOI/ROM scores automatically
- Automated DRG grouping for cases with MS-DRG built in
- Advanced sort/view capabilities that are customizable
- CDS activity tracking and reporting enhanced to identify more opportunities and key metrics
- Customizable; can design to meet unique needs through administrative functions

Improved workflow

- Single-click access to worksheet, DRG reviews, patient information, clarification workspace
- Separate lists for current encounters, discharged reviews, and post-reconciled cases
- Clarifications can be sent electronically
- Reconciliation process enhanced and streamlined
- Full set of searchable, integrated reference resources, e.g., Coders Desk Reference or Code Books
- Reconciliation with Nuance Clintegrity Coding built in; real-time tracking against best-in-class benchmarks
- View and manage multiple facilities and CDS team results from a single system

To learn more about Nuance Clintegrity CDI, please contact us at 877-805-5902 or visit nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit: www.nuance.com/healthcare. Connect with Nuance on social media through the healthcare blog, What’s next, as well as Twitter and LinkedIn.