Sustain and excel: Services to maintain your Advanced Practice CDI program.

Expert clinical documentation improvement resources who understand your needs

A clinical approach to CDI that focuses on what's most important.
Your Clinical Documentation Improvement program plays a strategic role in your healthcare system and your CDI program staff is critical to success. Gaps in coverage, staff turnover and the ever-increasing need for continuing education and knowledge can be challenging to overcome.

A suite of services delivered by trusted experts

Our expert Nuance consultants are trained in the J.A. Thomas and Associates (JATA) Compliant Documentation Management Program® (CDMP®) methodology and are available to provide expert guidance to ensure peak performance with your Advanced Practice CDI™ Program. We can help you address gaps in program coverage and enable your staff to maintain confidence and top performance. Our team will work with you in any of the following areas to develop a plan that meets your needs.

Interim staffing
The unique skillset and expertise needed to fill Clinical Documentation Specialist vacancies or to augment staff during CDI program implementation can be difficult to find. Our expert consultants are trained with the JATA Compliant Documentation Management Program methodology to help deliver Advanced Practice CDI standards for productivity, clarification, physician response, concurrence rates and coder agreement rates. We can fill temporary position vacancies or augment your staff during an implementation, providing guidance and support for your CDI program.

Record review
A focused record review based on an analysis of your data can be provided concurrently or retrospectively to help address problem areas and identify areas for improvement. Our expert consultants can help you strategize on how to address audit challenges or proactively determine ways to expand your current program.

Classroom
Our CDI consultant experts provide customized training to address any knowledge gaps, staff turnover, or changes in industry regulations. This includes didactic training sessions geared towards the adult learner, along with direct access to our expert consulting team. A great investment to keep your staff sharp and engaged, and your program on track and moving forward.

Proven CDI program services tailored to your needs.
– Provide customized training to address any knowledge gaps, staff turnover, or changes in industry regulations
– Assess CDS team capabilities, and develop expectations and methods to quantify performance
– Evaluate performance based on best practice recommendations, knowledge application and productivity in support of an Advanced Practice CDI program

The right resources mean more value to you.
– On-site and remote options to address your specific needs
– Access to Nuance experts trained in the same JATA CDMP methodology used in your Clintegrity CDI program
– Guidance on the most effective use and tools available with the Clintegrity CDI programs
– Experienced Nuance CDI team members fill gaps in coverage to keep your program on track
Physician day
Our physicians work directly with yours to ensure an effective skills transfer. During this peer-to-peer consulting, we provide clinically relevant examples and on-the-floor clinical rotations where our experienced professional staff model the Clintegrity™ CDI process. Customized physician education can help address knowledge gaps and turnover. Using clinically relevant examples in the hospital and in your doctors' offices, we clearly demonstrate to your physicians how each of them can personally benefit from learning and practicing Clintegrity CDI. Our physicians and Part B experts also provide tailored education for large and small groups.

Clinical rotations
This targeted, hands-on evaluation of the Clinical Documentation Specialist (CDS) staff’s performance helps to address challenges and areas for improvement of your CDI program. Our expert consultants will assess CDS team capabilities, and develop expectations and methods to quantify performance. A detailed evaluation and closeout are provided to the CDS team leader, manager and/or Director at the end of the rotation. Our approach evaluates performance based on best practice recommendations, knowledge application and productivity in support of an Advanced Practice CDI program.

Learn more
For more information about how to implement these programs, contact your Account Executive or Client Services Manager. You can also email info@clintegrity.com

The right approach makes the difference.
Whether it’s additional education, records review or staff augmentation, the JATA CDMP approach to all our services offerings supports your CDI program efforts to evaluate, or assess opportunity for resequencing of principal diagnosis, potential for capture of comorbidities and complications.
The result is a clinical dialogue and partnership with physicians, and documentation that more accurately reflects the severity and acuity of your patient population.