

# Dragon Medical embedded in Epic Haiku and Canto

Conversational AI and speech-enabled workflows empower physicians to document the patient story more naturally.

Maximize mobile productivity with secure, cloud-based speech recognition and conversational AI in the palm of your hand. Designed for clinicians on the go, Dragon Medical embedded in Epic Haiku and Canto offers speech-enabled clinical documentation across a wide range of general and specialty workflows.

#### Optimized for outcomes

Dragon Medical embedded in Epic Haiku and Canto is optimized for healthcare with professional-grade features, no voice profile training, automatic microphone calibration, and automatic accent detection. Physicians benefit from integrated speech recognition for faster documentation capture and information retrieval across all supported mobile platforms—up to 5x faster than typing and 33% more accurate than consumer-based speech recognition.

#### Benefit even more from virtual assistants in Epic Haiku

Thousands of physicians across more than 100 healthcare organizations already rely on Dragon Medical embedded in Epic's mobile apps for creating voice-driven clinical documentation on the go. With the added benefit of the Epic Voice Assistant, powered by Dragon Medical, physicians using Epic Haiku can simply ask for patient information, lab results, medication lists, and visit summaries—all without additional taps.



#### Meeting the demands of healthcare

Nuance solutions are delivered through a secure cloud platform with hosting backed by Microsoft Azure, a HITRUST CSF-certified environment. Healthcare organizations benefit from highly accurate speech recognition and the enhanced performance, security, and privacy today's providers require.

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#### Key benefits

- Streamline capture of the narrative to effectively inform patient care, billing, and coding.
- No additional software to install or maintain, and no additional usernames or passwords to remember.
- Complements Dragon Medical One to deliver a seamless user experience across multiple devices through a single user voice profile.

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#### Key features

- Deeply embedded within Epic Haiku (iOS/Android) and Canto (iOS) to support voice dictation on the go.
  - AI-powered virtual assistants automate high-value clinical tasks in Epic Haiku (iOS/Android).
  - Secure cloud-based solution hosted on Microsoft Azure, a HITRUST CSF-certified hosting infrastructure.
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## Professional-grade features designed for healthcare:



**Integrated virtual assistant** unburdens physicians by voice-enabling clinical tasks in Epic Haiku. Physicians can access patient lists and schedules, request a snapshot of medical history, view labs or create notes using the Epic Voice Assistant powered by Dragon Medical.



**Robust medical vocabulary** increases documentation accuracy by providing access to the latest medical dictionary, terms, phrases, and clinical formatting rules. Organizations, departments, and individuals can also customize their personal medical vocabularies.



**SpeakAhead technology** improves satisfaction by allowing users to speak at their own pace without having to wait for recognized text to appear on screen or navigation commands to be recognized.



**A single voice profile** means that individual user speech profiles, including custom vocabularies and templates, can be used across mobile, web, and desktop apps.



**Healthcare-compliant speech recognition** with speech-related data is communicated over 256-bit encryption channels using TLS protocols and is hosted on Microsoft Azure, a HIRUST CSF-certified hosting infrastructure, to ensure end-to-end security.

Nuance provides a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for their patients. Nuance healthcare solutions capture and communicate more than 300 million patient stories each year helping more than 500,000 clinicians in 10,000 healthcare organizations globally. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and diagnostic imaging solutions provide a more complete and accurate view of patient care, which drives meaningful clinical and financial outcomes.

To learn more about Dragon Medical embedded in Epic Haiku and Canto, please call 1-877-805-5902 or visit [nuance.com/healthcare](http://nuance.com/healthcare).

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“Technology needs to be unobtrusive and support the process of providing high-quality patient care—not get in the way. Having Nuance’s AI-powered virtual assistant technology embedded into Epic will help make a new generation of patient care a reality—for both clinicians and patients.”

**David Y. Ting, MD CMIO**  
Massachusetts General Physicians  
Organization

“Leveraging Nuance’s secure and HIPAA-compliant, cloud-based clinical speech recognition from a mobile device has allowed our physicians to immediately dictate their notes into the patient’s chart, making this important information immediately available to others. This work has been essential for us. Now, when the next physician arrives to see the patient, even a few minutes later, the first physician’s notes are already available in the chart for review.”

**Eddy Stephens**  
Vice President and Chief  
Information Officer  
Infirmary Health

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### About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, visit [www.nuance.com/healthcare](http://www.nuance.com/healthcare) or call 1-877-805-5902. Connect with us through the healthcare blog, [What’s next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).

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