

Efficiently and accurately document the entire patient encounter.

Comprehensive and intuitive clinical documentation, with flexible workflows.

Challenge.

In the face of rising patient documentation demands and a shift toward accountable care, how can healthcare organizations create the highest quality documentation possible while preparing for changing technology and regulations?

Solution.

Dragon® Medical eScription™, an on-demand, enterprise-wide platform for clinical documentation, uses background speech recognition to increase Medical Transcriptionists' (MT) productivity and reduce costs, while providing a foundation for healthcare organizations to drive the adoption of electronic health records and Clinical Language Understanding technology.

It's faster to edit than to type—that's the idea behind Dragon Medical eScription and its proven success. Nationwide, more than 100,000 clinicians rely on this software for fast, accurate, and usable documentation. In addition to being the leading clinical documentation platform and a proven strategy to migrate clinicians from traditional dictation to documenting in the

EHR, Dragon Medical eScription prepares healthcare organizations for changing technology and regulations through integration with the most advanced clinical documentation systems available.

Dragon Medical eScription works with other Nuance Healthcare solutions, from mobile dictation and dictating directly in the EHR, to PowerScribe® 360 Reporting to Clintegrity®.

Drive productivity with speech recognition.

At the heart of Dragon Medical eScription is a proprietary speech recognition engine that was developed exclusively for medical transcription. Intelligent speech recognition models interpret and format dictations according to the preferences of your organization, to produce close-to-final documents in a consistent style. These documents are quickly edited by MTs, typically doubling their productivity. As MTs make corrections to the draft documents, the speech models learn from these edits and continually improve, creating better drafts for editing and further improving productivity.

Key Benefits

- Increased document creation productivity
- Reduced documentation costs
- Enhanced document quality
- Reduced turnaround times
- Greater insight into clinical information
- Prepares you for new technologies

Key Features

- Advanced background speech recognition
 - Efficient editing and transcription management
 - Provides multiple options for capturing the patient narrative
 - Multiple distribution options including Cloud faxing
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Efficient editing and transcription management.

By working closely with MTs and watching MTs at work, Nuance learned how they process dictations and what features would best boost their productivity.

Dragon Medical eScription transcription tools are integrated with the latest versions of Microsoft Word®, leveraging familiar word processing features. In addition, the solution provides a variety of productivity enhancing capabilities, such as streamlined searches, multiple cursors, and shortcut keys.

The platform's enhanced quality assurance features offer benefits, such as consistency of standards and definable grading criteria. Quality review can be completed directly within the platform, eliminating the need for MTs to copy documents into other programs or utilize manual methods. For administrators, Dragon Medical eScription provides an administrative console that delivers complete visibility into the entire transcription workflow. Comprehensive audit trails and workflow controls allow administrators to track and manage the clinical documentation process, from dictation through transcription/editing, electronic signature, and document distribution.

Service you can count on.

Nuance works with you through implementation and beyond to assure the success of your Dragon Medical eScription implementation.

Dedicated project managers will help you plan and implement your solution, and Nuance's Client Development Executives, training staff, and support teams will help you keep your system running at its best while working with you to meet your success goals.

Cloud faxing services.

Nuance offers cloud faxing services in conjunction with Dragon Medical eScription. Cloud faxing is a secure, cost-effective solution that is easy to implement, support and maintain. Pricing is based on volume and billed monthly—eliminating the need for an upfront capital expenditure. Nuance supplies and maintains the fax server, which is deployed at the Nuance data center, and assumes the cost for dedicated phone circuits and long distance faxing charges. Nuance cloud faxing services improve fax delivery reliability and eliminate fax administration, allowing you more time to focus on other initiatives.

Nuance Transcription Services.

Moving toward an outsourced transcription solution is a strategic decision that will impact multiple areas in your organization positively. Nuance Transcription Services is a flexible, full lifecycle transcription solution that allows providers to outsource this critical business process to reduce costs and improve the quality of documentation without additional capital investment or maintenance costs.

Powered by Dragon Medical eScription, Nuance Transcription Services reduces outcome variability caused by human error, because 90% of dictated volume is processed through speech recognition. Transcription of the original physician narrative is delivered as extremely accurate, formatted drafts that highly skilled MTs review and edit. The result is a combination of unparalleled consistency, quality, and efficiency that can be measured in lower turnaround times, reduced costs, and increased physician satisfaction.

Nuance onboarding program.

Nuance recognizes that our clients employ some of the best talent and how important it is to keep that talent. Nuance's onboarding program allows medical transcriptionists (MTs) to transition from hospital-based positions to Nuance. When we enter into a new partnership with a hospital, 100% of the MTs are offered employment.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 877-805-5902 or visit www.nuance.com.

About Nuance Communications, Inc.

Nuance Communications, Inc., is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com/healthcare. Connect with Nuance on social media through the healthcare blog, [What's next](#), as well as [Twitter](#) and [LinkedIn](#).
