Dragon Medical capabilities soar beyond voice recognition to aid in EHR excellence

Dragon Medical customization leads the pack

Over the years, we have worked with the nation's leading Healthcare Information Technology (HIT) implementation sites. Often times, "out of the box" just doesn't fit with the needs of the organization. Our team partners with the operational leaders and technical members of your organization to share the lessons we have learned.

Nuance Professional Services provides practical, proven solutions and tools we have successfully implemented time and time again. Our goal is to lead your organization on the shortest path to executing custom solutions unique to your environment and culture.

Nuance PowerPack Plus
Nuance PowerPack for EHR
Nuance PowerPack for Cloud

An extensive evidence-based and clinically relevant toolset of Dragon® template commands, Dragon Medical Clinical Calculators, as well as powerful utilities to manage this and other Dragon Medical clinical content. This will facilitate physician adoption of electronic documentation, and improve physician charting compliance.

Dragon Medical PowerPack Content
– Evidence-based content bundle of more than 600 multi-specialty templates
– PowerPack content is server-based, lightening the load on your individual devices
– Accelerates adoption and increases provider satisfaction
– Modifiable content for individualized documentation patterns
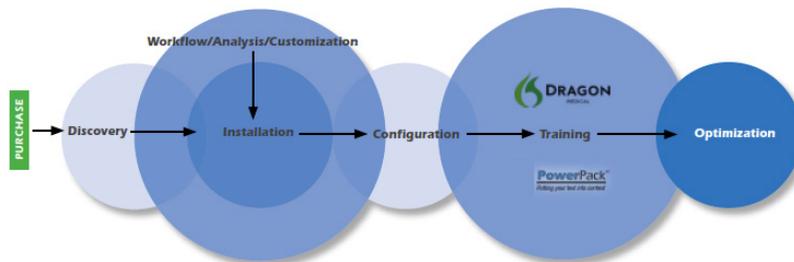
Dragon Medical PowerPack Search My Commands
– Agnostic to EMR
– Quick access to all commands in user's Dragon profile
– Simple and intuitive to use with Dragon Medical Network Edition
– Quick preview of command content
– Unlocks power and usability of Dragon Medical commands
– Improves productivity for users of all levels
– User-specific favorites list for commands most often utilized (starter favorites lists available)

Leading experts in speech recognition solution design, implementation and optimization. The Dragon Medical Professional Services team includes project managers, clinician trainers, and technical experts.

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Dragon Medical PowerPack Clinical Calculators
– Clinical decision support tools, based on algorithms that are well-established and present in the medical literature for ten years or more
– Unlike PDA or web-based applications that simply calculate, the Dragon Medical PowerPack Clinical Calculators assist with BOTH calculation and consistent documentation

Dragon Medical Professional Services Implement best practices to get it right the first time

The Dragon Medical Professional Services approach:
– Engagement of key stakeholders
– Current state workflow analysis
– Customization of Dragon Medical and future state workflow recommendations
– Incorporation of future state workflow into EHR-specific Dragon Medical training plan
– Technical install and maintenance guidance
– Proven content tailored to site-specific workflow needs
– Optimization and go-live support training
– Consistency of practice and quality measures
– Leverage lessons learned derived from a broad range of clinical specialties, departments and organizations
– Macros strategy and content
– Precompleted note strategy and content
– Application optimization and fine tuning

Value: Avoid reinventing the wheel and ROI
– Improve your provider EHR productivity by up to 30%
– Improve patient satisfaction with hospital and providers
– Improve provider satisfaction and EHR adoption
– Improve regulatory compliance

How we have helped organizations

Many of our customers have said that we trimmed a year or more off of their learning curve and cut countless amounts of delay and re-engineering time off of their HIT development cycle.

Achieving the benefits of structured and unstructured documentation
– Process improvement solution designs (HIT flow, LWOT reduction, custom reports)
– Documentation of workflow management methods (critical care, observation, procedures)
– Core measures compliance solutions
– Joint Commission compliance solutions
– Medication reconciliation solution designs
– Transitional documentation strategies
– Healthcare information technology training and curriculum design
– CPOE and physician documentation content review and optimization
– Strategic physician documentation content customization
– National patient safety goal solution designs (medication reconciliation)

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Partners

"In the PowerPack, Nuance has developed an extensive evidence-based and clinically relevant toolset of Dragon® template commands and Dragon Medical Clinical Calculators that will facilitate physician adoption of electronic documentation, and improve physician charting compliance.

We have partnered with Nuance to apply our 20+ years of Physician Coding and Billing experience to fine-tuning the PowerPack™ content for optimal billing and coding compliance and clinical utility."

Michael H. Forman, MD, FACEP CEO, Critical Care Specialty Billing

"The outcome was better than expected and the transition wasn't as rough as we expected. Nuance Professional Services is certainly credited with developing effective strategies to make that happen."

Edward Bzik, MD, ED Medical Director, Lewistown Hospital

"You never stopped us with 'that's just the way the system works'… Since you actually use the systems you have built, you bring the real-world practicality of what it takes to configure these applications to work effectively."

Robert Murphy, MD, Chief Medical Informatics Officer, Memorial Hermann

"Having the Dragon Medical PowerPack content available with our Dragon® system was pivotal to Physician Adoption on an aggressive Go-Live Implementation of both CPOE and Physician Documentation. I can't imagine any institution implementing Dragon® without the PowerPack™ addition."

Damon Dietrich, MD, Chief Medical Information Officer, West Jefferson Medical Center

CCSB
CRITICAL CARE SPECIALTY BILLING

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About Nuance Communications, Inc.
Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.

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