

Efficiently and accurately document the entire patient encounter

Advanced transcription platform offers security and reliability, multiple dictation capture options, and flexible workflows.

Clinical documentation contains the information that drives the most critical aspects of patient care. Medical facilities and providers are measured by quality outcomes, and that starts with quality documentation. Nuance eScription One, an advanced, cloud-based, multi-tenant clinical documentation solution, simplifies the documentation process and supports quick capture of high-quality documentation. Clinicians can maintain their existing workflows and be more efficient by using their voice—dictating on a mobile device, recorder, or telephone—to deliver structured data to the EHR.

Supreme system infrastructure drives trust

eScription One is built for security, stability, and performance. Up-to-date system management and deployment tools combine with optimal data backup, redundancy, and stability to ensure 24x7 accessibility. Automatic platform updates provide seamless delivery of continual enhancements with virtually no downtime. With 99.999% uptime, one-minute recovery point objective (RPO) and recovery time objective (RTO) for phone dictation, and five-minute RPO and three-hour RTO for transcription, institutions can rely on continuous service and timely documentation.

Advanced functionality eases administrative workloads

A central online management dashboard lets administrators access multiple institutions to optimize and automate workflows, saving time and resources. Powerful preset and custom reporting capabilities give extensive insight into operations to inform operational improvements.

Robust mobile application extends convenience to on-the-go providers

A convenient, easy-to-use mobile app lets providers create, review, edit, and sign documentation on a mobile device—anytime, anywhere. Rather than navigating a complex and time-consuming EHR during an exam, physicians can focus their attention on the patient instead, utilizing a mobile device to dictate entire or partial encounters. Documentation can be reviewed, edited, electronically signed, and automatically printed or faxed—all with the touch of a finger.

EHR integration promotes usability

Nuance eScription One enables a fully automated process to identify discrete data in the clinical narrative, extract it, upload it through a secure interface, and automatically populate the proper fields in the EHR. Providers can use data from dictations to create reports and

Key benefits

- Protects the patient narrative with cost-effective, high-quality clinical documentation.
- Improves EHR usability and adoption through integration with a broad range of EHRs.
- Delivers structured data to the EHR when discrete data is extracted from the clinical narrative.
- Reduces document turnaround time with automatic routing.
- Increases physician productivity.
- Requires minimal IT resources.

Key features

- Flexible inpatient and clinic workflows.
 - Choice in dictation devices: mobile app, recorder, or telephone.
 - Quick implementation and easy maintenance.
 - Easy-to-use mobile application allows clinicians to dictate, review, edit, and eSign documents—anytime, anywhere.
 - Online dashboard simplifies administration of documentation workflow.
 - All-inclusive solution components aid staff and workflow efficiencies, including in-house transcriptionists.
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search within a patient's record. Healthcare providers can continue to dictate—maximizing productivity—while taking full advantage of an implemented EHR.

All-inclusive solution components

- **eScripton One Mobile** gives clinicians the ability to fully document patient encounters using only a mobile device.
- **InQuery** enables medical facilities to manage their day-to-day documentation workflows efficiently and effortlessly.
- **InSync** automatically uploads dictations from digital recorders to the Nuance servers effortlessly and seamlessly.
- **InTouch** allows healthcare professionals to dictate over the phone, increasing their comfort and productivity.
- **ShadowLink** automates secure interfaces between medical facilities and Nuance servers, providing prompt, protected communication.
- **ShadowPrint** employs a variety of flexible parameters to automatically print documents and save time.

Nuance Transcription Technology

An enhanced ASR engine employs the latest model-building technology to heighten accuracy. Advanced transcription resources—Benchmark KB HIM knowledge base, Stedman's reference materials, etc.—and features aid transcription accuracy and efficiency.

Nuance Transcription Services

Nuance Transcription Services allow providers to outsource a critical business process, reduce costs, and improve the quality of clinical documentation, without additional investment in capital or resources. Virtual Desktop Infrastructure—a secure, contained work environment for home- and vendor-based transcriptionists—ensures only authorized users access the transcription platform, to enforce data privacy and safety. Partnering with Nuance gives providers an economical, flexible, and customizable transcription option.

Nuance teams are always available to provide and scale to the level of support your organization needs—quickly adapting to new medical environments to provide the best transcription support available. The result is a combination of unparalleled consistency, quality, and efficiency that can be measured in faster turnaround times, reduced costs, and increased productivity.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 1-877-805-5902 or visit nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, [What's next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).