Efficiently and accurately document the entire patient encounter

Advanced transcription platform offers security and reliability, multiple dictation capture options, and flexible workflows.

Clinical documentation contains the information that drives the most critical aspects of patient care. Medical facilities and providers are measured by quality outcomes, and that starts with quality documentation. Nuance eScription One, an advanced, cloud-based, multi-tenant clinical documentation solution, simplifies the documentation process and supports quick capture of high-quality documentation. Clinicians can maintain their existing workflows and be more efficient by using their voice—dictating on a mobile device, recorder, or telephone—to deliver structured data to the EHR.

Supreme system infrastructure drives trust
eScription One is built for security, stability, and performance. Latest system management and deployment tools combine with optimal data backup and redundancy. Continual platform updates provide seamless delivery of security and feature enhancements with no downtime.

Systems are monitored in real time to ensure high availability with staff ready to respond 24x7x365. The eScription One environment runs in multiple Microsoft Azure locations in an active/active configuration. In the unlikely event of a total failure at an Azure location, the full workload would be automatically shifted to the other Azure location. Data is kept synchronized between the two locations to maintain a low Recovery Point Objective (RPO) of five minutes with a Maximum Allowable outage (MAO) of three hours.

Advanced functionality eases administrative workloads
A central online management dashboard lets administrators access multiple institutions to optimize and automate workflows, saving time and resources. Powerful preset and custom reporting capabilities give extensive insight into operations to inform operational improvements.

Robust mobile application extends convenience to on-the-go providers
A convenient, easy-to-use mobile app lets providers create, review, edit, and sign documentation on a mobile device—anytime, anywhere. Rather than navigating a complex and time-consuming EHR during an exam, physicians can focus their attention on the patient instead, utilizing a mobile device to dictate entire or partial encounters. Documentation can be reviewed, edited, electronically signed, and automatically printed or faxed—all with the touch of a finger.

Key benefits
- Protects the patient narrative with cost-effective, high-quality clinical documentation.
- Improves EHR usability and adoption through integration with a broad range of EHRs.
- Delivers structured data to the EHR when discrete data is extracted from the clinical narrative.
- Reduces document turnaround time with automatic routing.
- Increases physician productivity.
- Requires minimal IT resources.

Key features
- Flexible inpatient and clinic workflows.
- Choice in dictation devices: mobile app, recorder, or telephone.
- Quick implementation and easy maintenance.
- Easy-to-use mobile application allows clinicians to dictate, review, edit, and eSign documents—anytime, anywhere.
- Online dashboard simplifies administration of documentation workflow.
- All-inclusive solution components aid staff and workflow efficiencies, including in-house transcriptionists.
EHR integration promotes usability
Nuance eScription One enables a fully automated process to identify discrete data in the clinical narrative, extract it, upload it through a secure interface, and automatically populate the proper fields in the EHR. Providers can use data from dictations to create reports and search within a patient’s record. Healthcare providers can continue to dictate—maximizing productivity—while taking full advantage of an implemented EHR.

All-inclusive solution components
- **eScription One Mobile** gives clinicians the ability to fully document patient encounters using only a mobile device.
- **InQuiry** enables medical facilities to manage their day-to-day documentation workflows efficiently and effortlessly.
- **InSync** automatically uploads dictations from digital recorders to the Nuance servers effortlessly and seamlessly.
- **InTouch** allows healthcare professionals to dictate over the phone, increasing their comfort and productivity.
- **ShadowLink** automates secure interfaces between medical facilities and Nuance servers, providing prompt, protected communication.
- **ShadowPrint** employs a variety of flexible parameters to automatically print documents and save time.

- **AutoFax** automatically sends a fax when the transcription passes a specific point in the workflow process.

**Nuance Transcription Technology**
An enhanced ASR engine employs the latest model-building technology to heighten accuracy. Advanced transcription resources—Benchmark KB HIM knowledge base, Stedman’s reference materials, etc.—and features aid transcription accuracy and efficiency.

**Nuance Transcription Services**
Nuance Transcription Services allow providers to outsource a critical business process, reduce costs, and improve the quality of clinical documentation, without additional investment in capital or resources. Virtual Desktop Infrastructure—a secure, contained work environment for home- and vendor-based transcriptionists—ensures only authorized users access the transcription platform, to enforce data privacy and safety. Partnering with Nuance gives providers an economical, flexible, and customizable transcription option.

Nuance teams are always available to provide and scale to the level of support your organization needs—quickly adapting to new medical environments to provide the best transcription support available. The result is a combination of unparalleled consistency, quality, and efficiency that can be measured in faster turnaround times, reduced costs, and increased productivity.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 1-877-805-5902 or visit nuance.com/healthcare.