

To make your job easier, we work harder on partnerships

Creating value for healthcare organizations through AI-powered solutions optimized for Cerner.

Given all the platforms and devices, and the unique demands of the people who use them, creating a seamless experience is not easy. That's why we partner with Cerner to make it easier for clinicians to document everything without ever taking their focus off what matters most—caring for their patients.

Deeply embedded across the continuum of care

Deep integrations between Nuance and Cerner solutions allow physicians to engage more conversationally with technology to practice medicine and create effective clinical documentation—while maximizing the value healthcare organizations receive from their EHR.

- Cerner DynDoc edit controls, single sign-on, and virtualization with **Dragon Medical One**
- **Dragon Medical embedded in Cerner** PowerChart Touch, Instanote, and Message Center
- Full transcription and partial dictation with Cerner workflows
- In-workflow documentation guidance through **Dragon Medical Advisor** and **Cerner DQR**
- Cloud-based CDI workflow management, documentation guidance, and encounter prioritization through **Nuance CDE One** and **Nuance CDE Triage**
- **PowerScribe** desktop integration and certification with Cerner Radiology eases real-time radiology reporting
- **PowerShare Image Sharing** integrated with Cerner MPages supports medical image sharing, viewing, and management

Joint innovation and strategic development

Technical strategy is the backbone of our partnerships. That's why we engage in joint development and innovation projects—and here are just a few of the areas where we work alongside Cerner so that we can deliver a seamless user experience:

- Nuance and Cerner access to shared test environments, joint support calls, and regular R&D checkpoints
- Speech recognition, NLP/NLU, and voice-enabling Cerner
- Advanced radiology reporting and image sharing



4 out of 5 facilities that use Cerner use Nuance

Why Cerner clients choose Nuance

- AI-powered solutions—including speech recognition, CAPD, and CDI—for Cerner
- Clinical approach and content backed by 25 years of expertise
- Mobile effectiveness
- Improved costs, better outcomes, and better overall experience

Delivering unmatched outcomes for more than 1,000 Cerner clients and counting—here are just a few examples:

- **UHS** achieved 90% voluntary speech recognition adoption and 80% CAPD physician acceptance, resulting in 36% improvement in capture of extreme SOI, 24% improvement in ROM, and 12% increase in CMI.
- **Concord Hospital** deployed cloud-based speech recognition to drive better adoption rates and improve overall note quality. As a result, nurses reduced time spent on triage calls by 65%, from 17.1 to 6.1 minutes, and credit accuracy, performance, and time savings for greater job satisfaction.
- **Baptist Health** realized 95% physician response rate to CDI clarifications, 13% CMI increase, and \$45M increase in appropriate reimbursement, and achieved ROI in less than 6 months.
- **Borgess Health** secured \$9M in additional reimbursement through improved clinical documentation accuracy and 25% reduction in predicted mortality.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit nuance.com/healthcare.

“Going from one EHR to another is a huge learning curve. We knew speech recognition would help and we wanted to choose a vendor that worked well with Cerner. Implementing Dragon Medical One was one of the smoothest parts of the enterprise-wide shift to a new EHR. It improved the providers’ documentation process and gave them a foundation of confidence that helped them work through the transition to Cerner.”

Garvin Eastman
Clinical Information Systems Manager
Concord Hospital

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, [What’s next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).
