

Achieve clinical documentation excellence with Nuance CDE One

Cloud-based workflow management and documentation guidance for CDI teams.

The importance of accurate clinical documentation cannot be overstated. Not only must documentation reflect the patient population's health and history, but it must also capture the level of care required to appropriately care for patients. It is critical that documentation and final coding are accurate so as to ensure appropriate reimbursements and quality ratings—not to mention create a proper defense against denials.

Nuance® CDE One creates the foundation for successful clinical documentation improvement (CDI) programs. With this cloud-based documentation guidance software that offers CDI workflow and clarification management, code search, MS/APR DRG capabilities, and program analytics, healthcare organizations can take the steps they need to ensure documentation accuracy, continuous quality improvement, appropriate quality ratings, and financial integrity.

Maximize the impact of your CDI program and resources

Every day, your CDI team is challenged by having to do more with less. They're working to drive efficiency and productivity gains out of their existing resources. Artificial intelligence (AI)-powered solutions like Nuance CDE One support these efforts, maximizing the impact of your CDI program and resources, improving efficiency and productivity, and helping you avoid time-consuming rework.

Through Nuance CDE One, CDI teams can engage collaboratively with physicians—resulting in better-quality documentation that's more reflective of each patient's acuity and level of care. By streamlining communication between CDI teams and physicians, Nuance CDE One brings everyone closer together. The CDI team also has greater insight into clarifications that were presented to the physician through automated computer-assisted physician documentation (CAPD) solutions.

Nuance CDE One also provides the program analytics and insights necessary to understand your CDI program performance and how shifts in the patient population can have an impact on resource allocation, educational needs, and program expansion efforts.

Securely deploy and maintain your CDI program with lower costs

The cloud-based design of Nuance CDE One reduces the strain on IT resources while having a positive impact on deployment, maintenance, and update costs. Our clinical documentation excellence solutions are hosted on Microsoft® Azure, a HITRUST CSF-certified hosting infrastructure, to support privacy, security, and compliance.

Key benefits

- Improve CDI team effectiveness and eliminate rework.
- Bring physicians and CDI teams together to foster clinical dialogue about each patient.
- Realize continuous quality improvement and financial integrity.

Key features

- Configurable workflow provides time-saving features.
 - CDS Assistant simplifies searches for diagnostic and procedure codes and enables one-click, AI-powered access to documents and evidence.
 - Closed-loop clarification management presents the right information at the right time, within the workflow.
 - More than 750 proven clinical strategies, clarification guidance, and denial appeal templates assist your team in evidence-based decisions about documentation to support appropriate reimbursement and quality of care delivery.
 - Advanced analytics let you measure your success and find further opportunities to improve your program.
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Key components include:



Configurable Workflow

Add, remove, and reorder your worklist and save views for reuse. Clinical documentation specialists can use quick filters and column sorting to manage priority items while worksheets feature a customizable scratchpad to support compliant clarifications.



CDS Assistant

Access a lightweight view of all diagnosis and procedure codes, including a quick view of the section of the document where evidence was found.



Code Search

Easily work up each case using a clinically based code search and automated MS and APR DRG calculations.



Closed-loop Clarification Management

Bring CDI teams and physicians closer together by fostering a clinical dialogue about each patient. AI-powered clinical documentation guidance surfaces opportunities for clarifications at the right time in the workflow for physicians and CDI teams, improves effectiveness, and avoids rework.



Evidence-based Content

Support your research efforts with easy access to codebooks, coding clinics, and online knowledge base with more than 750 proven clinical strategies.



Denials Management

Reduce the number of denials due to missing information by capturing greater specificity in clinical documentation. Also includes appeal templates to help the CDI team prepare its approach to addressing denials.



Advanced Analytics

Readily available dashboards provide executive-level insight into overall program performance and peer benchmark comparisons.

To learn how our clinical documentation excellence solutions, including Nuance CDE One, can ease the clinical documentation burden for your care teams, please call 1-877-805-5902 or visit nuance.com/healthcare.

Supporting clinical documentation excellence for healthcare organizations of all sizes

Our comprehensive portfolio of cloud-based documentation guidance technologies and services enables care teams to focus on quality while improving clinical and revenue integrity.

Our clinically focused program allows organizations to take advantage of AI-powered physician documentation guidance, encounter prioritization, workflow management, clinical and financial analytics, and CDI best practice to meet organizational goals.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, [What's next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).