

# Voice-driven documentation. The **choice** is yours.

Flexible options to capture the patient story.

## Challenge.

Today's healthcare organizations are faced with multiple challenges to meet industry mandates and optimize their existing EHR investments. To accomplish this, they must alter how clinicians document; providing them with portable, cloud-based solutions, increasing their usage of the EHR and reducing the costs allocated to transcription.

Despite significant investments in EHR deployments, providers have had difficulty realizing the benefits of these systems because physicians have struggled with adoption. Front-end speech improves adoption but requires clinician buy-in. When the facility is committed to transcription, providers need a solution that will:

- Mitigate clinician workflow disruption
- Increase clinician satisfaction
- Drive EHR adoption
- Manage transcription resources as the documentation transition occurs
- Allow virtualization
- Enable physician mobility
- Reduce costs
- Alleviate cost variability

## Solution.

Nuance *Choice for Clinical Documentation* and *Choice for Dragon® Medical* give healthcare providers unlimited access to Nuance's leading cloud and hosted speech solutions in a single, subscription-based offering. Hospitals have a scalable and portable solution that integrates with their EHR seamlessly, requires no up-front fees, and reduces their infrastructure and IT costs. Providers have flexible capture options to fully leverage the rich narrative to tell the complete patient story, improving quality and increasing time spent with patients. Healthcare organizations can migrate physicians to front-end over time, further reducing costs by decreasing transcription resources.

For a fixed fee, provider organizations have unlimited use of Nuance's cloud-based and hosted Dragon Medical front-end speech solutions, as well as Nuance's Transcription Platform to manage transcription volume. All parts of the dictated patient record can be completed, accurate and timely.

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## Key benefits

- Enables a flexible strategy to reduce costs, increase clinician satisfaction and drive EHR adoption
- Reduces budget uncertainty
- Hybrid solution set provides the ease of hosted front- and back-end dictation
- Helps clinicians transition to EHR-based documentation
- Mitigates documentation transition risks
- Integrates with Nuance's advanced processing and workflow solutions

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## Key features

- Tight integration with EHRs running in virtualized environments
  - Access to front- and back-end speech technology provides clinicians flexible dictation options
  - Multiple dictation capture methods
  - Strategic Program Management services to support success
  - Professional Services to ensure adoption success and to drive desired outcomes
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**Improving clinicians' EHR experience with hosted and cloud-based solutions.**

EHRs revolutionized the process of clinical documentation, however they are often met with resistance for a number of reasons, including ease-of-use, reduced clinician productivity and loss of the rich narrative that details the patient story. Choice will help.

When provider organizations choose Choice, adoption of front-end speech recognition takes place at their own pace with no penalties and no incremental costs. Nuance provides the tools to transition clinicians from transcription to EHR-based documentation without impacting their workflow, which improves clinician satisfaction. Improved clinician satisfaction encourages EHR adoption, reducing costs and improving patient satisfaction.

**Progressively reducing costs.**

As clinicians migrate to front-end speech, total clinical documentation expenses are reduced due to lower transcription resource costs and predictable budgeting.

**Integrating with EHR systems.**

Nuance has deep partnerships with many EHR vendors to ensure that clinicians can dictate, edit and voice navigate in a template and/or provide structured data directly from the transcription platform. Providers can dictate directly into Epic®, Cerner®, Allscripts™, MEDITECH, NextGen®, GE®, eClinicalWorks®, SIEMENS and more.

**Dragon Medical Network Edition and Dragon Medical One.**

Whether you want your front-end speech recognition on-premise or in the cloud, you can count on Nuance's Dragon Medical family of solutions.

**Dragon Medical One** is highly scalable and ready to use, providing cloud-based clinical speech recognition across your enterprise.

**Dragon Medical Network Edition** enables easy, centralized user management and enhanced dictation performance.

Both of Nuance's front-end solutions create a dramatically improved physician experience, saving physicians 20 minutes or more of documentation time per day.

**Nuance Transcription Platform.**

Nuance's transcription platform dramatically improves medical transcription productivity and turnaround time. Intelligent speech recognition models interpret and format dictations according to your organization's preferences, producing close-to-final documents in a consistent style. Independent studies have shown the medical transcriptionists (MTs) using Nuance's transcription platform increase productivity by 100% or more.

**Supporting the future.**

When healthcare organizations purchase Choice, they receive Strategic Program Management services to support success,

with the ability to add advanced processing tools such as Dragon Medical Advisor (CAPD), PowerPack Plus, mobility options and more. When the time is right, they have the ability to outsource transcription to reduce in-house resource requirements.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit [www.nuance.com/healthcare](http://www.nuance.com/healthcare).

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**About Nuance Communications, Inc.**

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: [www.nuance.com/healthcare](http://www.nuance.com/healthcare). Connect with Nuance on social media through the healthcare blog, [What's next](#), as well as [Twitter](#) and [LinkedIn](#).

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