

# PowerConnect Actionable Findings and PerfectServe

Manage actionable findings to enhance radiology workflow, maximize compliance, and improve outcomes.

When a radiology exam reveals an actionable finding, it's essential to get the right information to the right provider quickly. When you think about your current process, you may ask yourself several questions: Can you ensure necessary processes are followed without adding extra steps to the radiologist's workflow? Can you make compliance easier and more consistent by optimizing existing infrastructure? And, because not everyone receives messages in the same way, can you accommodate diverse communication needs and workflows?

With Nuance PowerConnect Actionable Findings and PerfectServe, the answer to these questions is yes. They integrate seamlessly, which means actionable findings are easily captured and sent according to ordering clinicians' communication preferences. The integration combines PerfectServe's proprietary Dynamic Intelligent Routing capabilities with the robust notification protocols of PowerConnect Actionable Findings. Together, these technologies ensure messages are routed quickly to the correct providers and then acknowledged. Ordering clinicians can communicate more quickly with their patients, and the communications loop is closed and tracked for compliance purposes.

## Dynamic message targeting with flexible options

The intelligent routing technology from PerfectServe accounts for ordering clinicians' schedules and availability. When radiologists send results messages from PowerConnect Actionable Findings, Dynamic Intelligent Routing accounts for provider on-call schedules, attending, resident and clinical team after-hours preferences, and more, to deliver the right notifications to the right providers on their secure device.

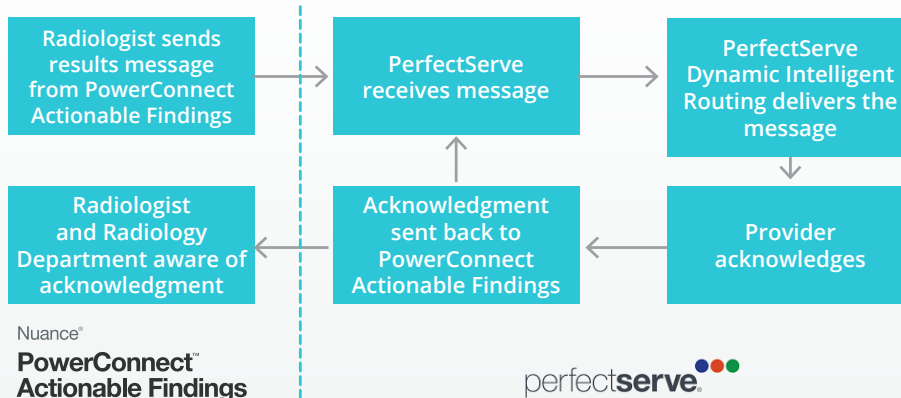
Managing notification preferences of a diverse clinician population can be complex and challenging, but the integration of the PowerScribe reporting platform with PowerConnect Actionable Findings and PerfectServe streamlines the process. The flexibility of the PowerScribe solution also allows for a hybrid workflow; if some clinicians are not enrolled and profiled in PerfectServe, they will receive their messages through the standard PowerConnect Actionable Findings process.

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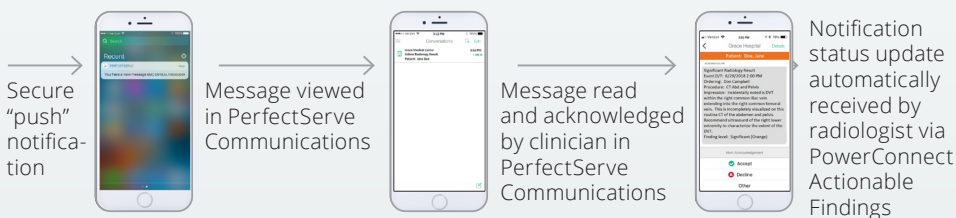
## KEY BENEFITS

- **Streamlines** provider workflows and optimizes existing communication infrastructure
  - **Routes** actionable findings to the responsible clinician accurately and efficiently
  - **Enhances** patient safety and reduces risk of sentinel events while satisfying both radiologists and ordering clinicians
  - **Maximizes** compliance efforts
  - **Accommodates** a diverse clinician population, allowing PowerConnect Actionable Findings to reach providers not enrolled in PerfectServe
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## PowerConnect Actionable Findings integration with PerfectServe



## Notifications within the PerfectServe Mobile App



## Maximize efficiency and compliance

With the integration of PowerConnect Actionable Findings and PerfectServe, organizations will realize:

- Streamlined setup and configuration
- Seamless, targeted communication of actionable findings
- Confidence that messages have been delivered to appropriate clinicians

Additionally, organizations can access Nuance's professionally staffed, 24x7 monitoring service that alerts users of gaps in message delivery or acknowledgment. Personalized consultation services and enhanced compliance reports help assess performance, optimize operations, and improve Joint Commission compliance efforts.

## LEARN MORE

Please contact us at 1-877-805-5902 or visit [nuance.com/healthcare](https://nuance.com/healthcare).

By combining the technical expertise of two proven leaders in the health-care industry, organizations can maximize clinical and operational performance, improve compliance efforts, reduce risks, and improve patient outcomes.

## KEY FEATURES

- Integration of the powerful technologies of two leading healthcare technology partners
- Dynamic accommodation of provider schedules and availability
- Bidirectional message flow between PowerConnect Actionable Findings and the PerfectServe application on clinician's preferred device
- Expedited workflows
- Advanced message routing
- 24x7 monitoring



## About Nuance Communications, Inc.

[Nuance Communications](https://nuance.com) (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.