

PowerConnect Actionable Findings and PerfectServe

Manage actionable findings to enhance radiology workflow, maximize compliance, and improve outcomes.

When a radiology exam reveals an actionable finding, it's essential to get the right information to the right provider quickly. When you think about your current process, you may ask yourself several questions: Can you ensure the necessary processes are followed without adding extra steps to the radiologist's workflow? Can you make compliance easier and more consistent by optimizing existing infrastructure? And, because not everyone receives messages in the same way, are there ways for you to efficiently accommodate diverse communication needs and workflows?

The answer to all of these questions is yes. Nuance PowerConnect Actionable Findings and PerfectServe integrate seamlessly, which means actionable findings are easily captured and sent according to the ordering clinician's communication preferences. The powerful, integrated solution combines PerfectServe's proprietary Dynamic Intelligent Routing capabilities with the robust notification protocols of PowerConnect Actionable Findings. Together, these technologies ensure messages are routed quickly to the correct providers and then acknowledged. Ordering clinicians can communicate more quickly with their patients, and the communications loop is closed and tracked for compliance purposes.

Dynamic message targeting with flexible options

The intelligent routing technology from PerfectServe accounts for ordering clinicians' schedules and availability. When radiologists send results messages from PowerConnect Actionable Findings, Dynamic Intelligent Routing accounts for provider on-call schedules, attending, resident and clinical team after-hours preferences, and more, to deliver the right notifications to the right providers on their secure device.

Managing the notification preferences of a diverse clinician population can be both complex and challenging, but the integration of the PowerScribe reporting platform with PowerConnect Actionable Findings and PerfectServe streamlines this process. The flexibility of the PowerScribe solution also allows for a hybrid workflow; if some clinicians are not enrolled and profiled in PerfectServe, they will receive their messages through the standard PowerConnect Actionable Findings process.

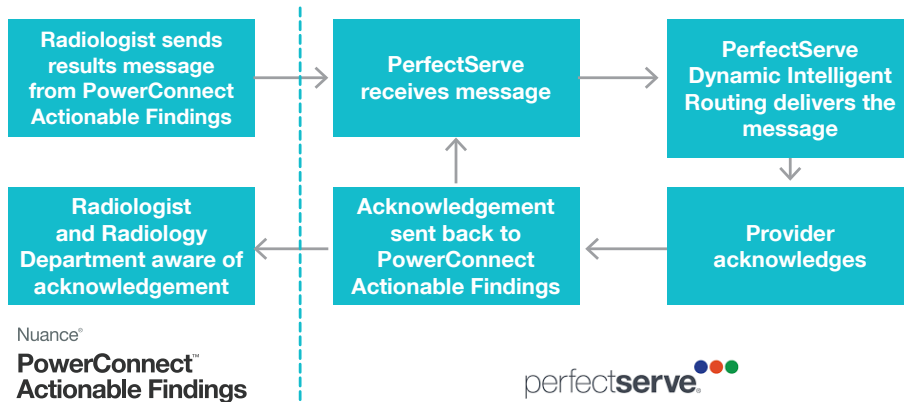
Key features

- Integration of the powerful technologies of two leading healthcare technology partners
- Dynamic accommodation of provider schedules and availability
- Bidirectional message flow between PowerConnect Actionable Findings and the PerfectServe application on clinician's preferred device
- Expedited workflows
- Advanced message routing
- 24x7 monitoring

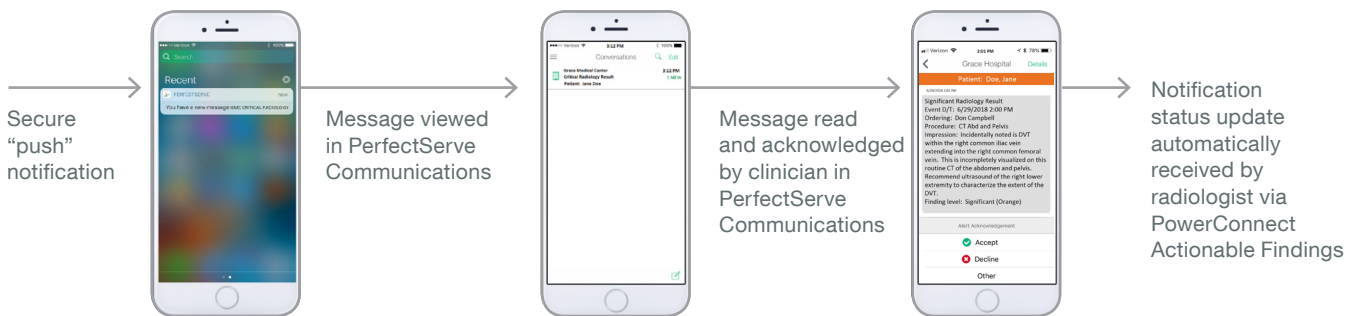
Key benefits

- Streamlines provider workflows and optimizes existing communication infrastructure
 - Routes actionable findings to the responsible clinician accurately and efficiently
 - Enhances patient safety and reduces risk of sentinel events while satisfying both radiologists and ordering clinicians
 - Maximizes compliance efforts
 - Accommodates a diverse clinician population, allowing PowerConnect Actionable Findings to reach providers not enrolled in PerfectServe
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PowerConnect Actionable Findings integration with PerfectServe



Notifications within the PerfectServe Mobile App



Maximize efficiency and compliance

With the integration of PowerConnect Actionable Findings and PerfectServe, organizations will realize:

- Streamlined setup and configuration
- Seamless, targeted communication of actionable findings
- Confidence that messages have been delivered to appropriate clinicians

Additionally, organizations can access Nuance’s professionally staffed, 24x7 monitoring service that alerts users of gaps in message delivery or acknowledgment. Personalized consultation services and enhanced compliance reports help assess performance, optimize operations, and improve Joint Commission compliance efforts.

By combining the technical expertise of two proven leaders in the healthcare industry, organizations can maximize clinical and operational performance, improve compliance efforts, reduce risks, and improve patient outcomes.

To learn more about how Nuance Healthcare can improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit nuance.com/healthcare.

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Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, [What’s next](#), [Twitter](#), [LinkedIn](#) and [Facebook](#).