Enhance radiology workflow and maximize compliance

Manage findings notifications with Nuance PowerConnect Actionable Findings and Epic.

New options for actionable findings
When a radiology exam reveals an actionable finding, information must be conveyed to the right provider within the required time frame. How can you ensure the necessary processes are followed without adding burdensome steps to the radiologist’s workflow?

Both PowerScribe 360 Reporting and PowerScribe One, Nuance’s new cloud-powered reporting platform, integrate tightly with Epic. By adding PowerConnect Actionable Findings, critical results and other findings are easily captured and seamlessly sent to Epic, without the need for additional manual data entry. Radiologists can maintain established workflows within PowerScribe, and ordering clinicians can maintain established workflows within Epic. The combined solution ensures messages are routed appropriately and provides the added confidence of message acknowledgement.

Seamless integration for actionable findings notifications
The PowerConnect Actionable Findings to Epic interface provides a full bidirectional interface to optimize workflows, ease the data capture and documentation process, and facilitate radiologist awareness of message status. Customized communication protocols to referring physicians working either within or outside of Epic increase communications reach. The professionally staffed Nuance operations center monitors live communication flows and intervenes as necessary to identify gaps and increase compliance, while monthly consultative reviews ensure test-results-management processes are optimized for ultimate Joint Commission compliance.

PowerConnect Actionable Findings to Epic interface maximizes efficiencies and compliance
With the PowerConnect Actionable Findings to Epic Interface, users benefit from streamlined setup and configuration, bidirectional communication of actionable findings for added confidence that messages have been received, and the ability to seamlessly communicate with users outside of Epic who may be using other enterprise-wide messaging solutions.

Key benefits
- The PowerConnect Actionable Findings to Epic Interface maximizes radiology efficiency and provides bidirectional message status between PowerScribe and Epic to help optimize Joint Commission compliance.
- Interfaces enhance patient safety and reduce risk of sentinel events while satisfying both Radiology and ordering clinicians.
- Advanced message routing and automatic message escalation expedite workflows to ensure the message is delivered to the correct provider.
PowerConnect Actionable Findings to Epic interface: Bidirectional communication

The PowerConnect Actionable Findings to Epic interface provides access to Nuance’s 24/7 monitoring service. This professionally staffed operations center alerts users of gaps in message delivery or acknowledgement. Personalized consultation services and enhanced compliance reports are also provided to assess performance, optimize operations and maximize Joint Commission compliance.

PowerConnect Actionable Findings feature detail

- Asynchronous communication of actionable findings between radiologist and clinician.
- Advanced message routing based on real-time patient-clinician relationship in Epic.
- Message receipt and acknowledgment via Epic InBasket.
- Escalations for unacknowledged messages.
- Joint Commission compliance reports.
- Ability to send messages to clinicians outside of Epic’s domain and personalize clinicians’ device preference.
- Bidirectional interface between PowerScribe and Epic provides message status indicators within PowerScribe and consolidated compliance reports.
- Nuance-staffed 24/7 monitoring service to ensure message delivery and complete live “call-backs” for escalations.
- Consultation services to optimize actionable findings operations and compliance.
- Ordering clinician can receive personalized verbal recorded message from radiologist.
- Ordering clinician can review and acknowledge message from Mobile Application or 1-800 telephone number.

Experienced partners

The Nuance PowerScribe to Epic interface brings the technical expertise of two experienced and proven leaders in the healthcare industry together to maximize your clinical and operational performance, improve compliance, reduce risks and improve patient care.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit www.nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, What’s next, Twitter, LinkedIn and Facebook.