Harnessing peer learning to improve patient care

PowerConnect Peer Learning fosters an environment of education and continuous improvement.

Traditional approaches to peer review in radiology usually focus on rating and scoring. Shifting to a peer learning model supports positive change and improves outcomes by enabling radiologists to benefit from each other’s expertise through collaboration.

Discovering a discrepancy, a “near miss,” or a “great call” in a prior report creates an ideal learning opportunity. Nuance PowerConnect Peer Learning enables radiologists to learn from these clinical scenarios. This focus on knowledge sharing creates a supportive learning environment that not only helps drive quality initiatives, but can also address physician job satisfaction and burnout.

One-of-a-kind approach to continuous learning
PowerConnect Peer Learning provides multiple ways to build a meaningful quality assurance program and align efforts around teaching priorities. It supports a culture of collaborative professional development, advancing learning efforts to achieve maximum impact on quality, value, and patient care.

The solution’s integrated approach streamlines case submission and feedback to minimize process burdens and encourage participation. Radiologists can easily submit cases as part of their regular workflow, and program managers can easily implement conferences to support learning and quality improvement. Cases can be anonymized, and appropriate radiologists are notified if their cases are selected for conference.

PowerConnect Peer Learning can be used to satisfy ACR requirements for a physician quality assurance program and FPPE/OPPE standards outlined by The Joint Commission.

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KEY BENEFITS

— Promotes quality and value with a learning approach focused on collective insight and expertise.
— Provides a non-judgmental, supportive environment to inform and coach colleagues.
— Fosters collaboration with a proven process including an integrated feedback loop.
— Satisfies accreditation requirements for ACR physician quality assurance and Joint Commission FPPE/OPPE programs.

KEY FEATURES

— Radiologists easily submit cases within existing reporting workflows.
— Submissions remain anonymous except to peer learning manager.
— Direct feedback delivered to both report author and reviewer.
— Robust conference tools create meaningful learning sessions.

About Nuance Communications, Inc.
Nuance Communications (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people’s ability to help others.

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