

Enhance radiology workflow and maximize compliance.

Manage critical test results with Nuance PowerScribe 360 Critical Results and Epic.

Challenge

When a radiology exam reveals a critical finding, information must be conveyed to the right provider within the required time frame. How can you ensure the necessary processes are followed without adding burdensome steps to the radiologist's workflow?

Solution

With the interface between Epic® and Nuance® PowerScribe® 360, critical findings are easily captured and seamlessly sent to the EMR without the need for additional manual data entry. Radiologists can maintain established workflows within PowerScribe 360, and ordering clinicians can maintain established workflows within their Epic EMR. The combined solution ensures messages are routed appropriately and provides the added confidence of message acknowledgement.

Options tailored to meet your needs

1) The PowerScribe 360 Critical Results to Epic Interface option provides a full bidirectional interface to optimize workflows, ease the data capture and documentation process, and facilitate radiologist awareness of message status. Customized communication protocols to referring physicians working either within or outside of Epic increase communications reach. The professionally staffed Nuance operations center monitors live communication flows and intervenes as necessary to identify gaps and increase compliance, while monthly consultative reviews ensure critical test-results-management processes are optimized for ultimate Joint Commission compliance.

2) The PowerScribe 360 Custom Fields Capture and Output to Epic Interface option allows the finding level (Red, Orange, Yellow, FYI Notification or Document Only) to be captured in PowerScribe 360 via custom fields and seamlessly transferred to Epic. Messages can then be intelligently routed, reviewed and acknowledged by ordering clinicians within Epic's solution.

Key benefits

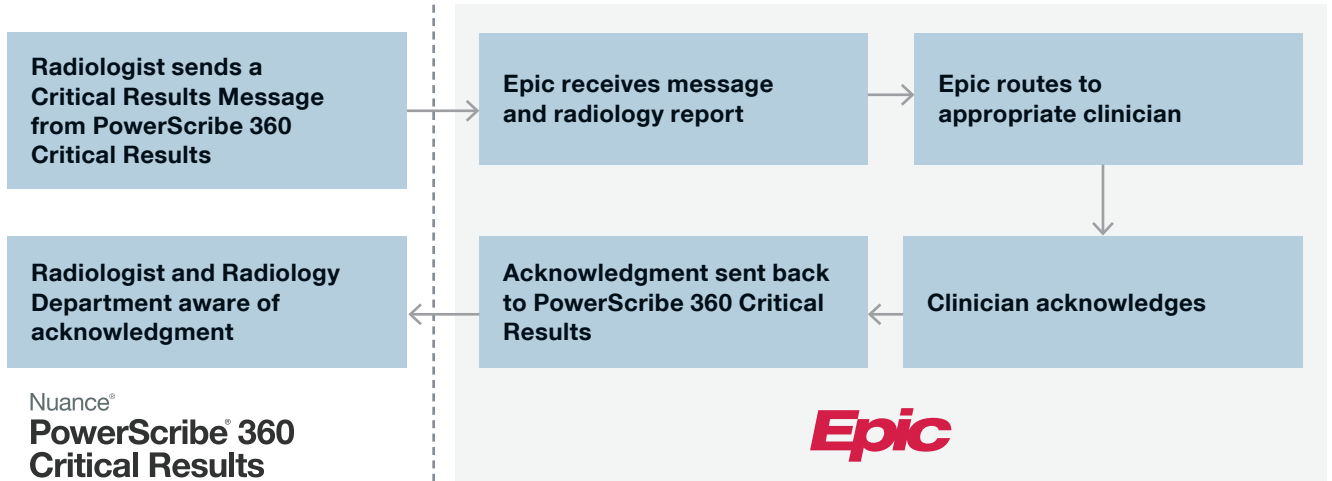
- The PowerScribe 360 Critical Results to Epic Interface maximizes radiology efficiency and provides bidirectional message status between PowerScribe 360 and Epic, 24/7 monitoring services, and consultative reviews to maximize Joint Commission compliance
 - The Custom Fields Interface provides basic one-way communication from PowerScribe 360 to Epic to enable use of Epic's CTRM solution
 - Interfaces enhance patient safety and reduce risk of sentinel events while satisfying both Radiology and ordering clinicians
 - Advanced message routing and automatic message escalation expedite workflows to ensure the message is delivered to the correct provider
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Feature Comparison

| Feature | PowerScribe 360 Critical Results | Custom Fields Capture and Output |
|--|---|-------------------------------------|
| | <i>(Best efficiency, best compliance)</i> | |
| Asynchronous communication of critical test results between radiologist and clinician | • | • |
| Advanced message routing based on real-time patient-clinician relationship in Epic | • | • |
| Ordering clinicians can receive and acknowledge messages via Epic in-basket | • | • |
| Escalations for unacknowledged messages | • | • |
| Joint Commission compliance reports | • | • |
| Critical results finding level data sent from PowerScribe 360 to Epic | • | • |
| Voice-controlled interface to seamlessly indicate and deliver acuity without custom fields or templates | • | |
| Auto-documents live communication details in current radiology report and captures in consolidated Joint Commission report | • | |
| Ability to send messages to clinicians outside of Epic's domain and personalize clinicians' device preference | • | |
| Bidirectional interface between PowerScribe 360 and Epic provides message status indicators within PowerScribe 360 and consolidated compliance reports | • | |
| Nuance-staffed 24/7 monitoring service to ensure message delivery and complete live "call-backs" for escalations | • | |
| Consultation services to optimize critical results operations and compliance | • | |
| Ability for ordering clinician to receive personalized verbal recorded message from radiologist | • | |
| Ordering clinician can review and acknowledge message from Mobile Application or 1-800 telephone number | • | |

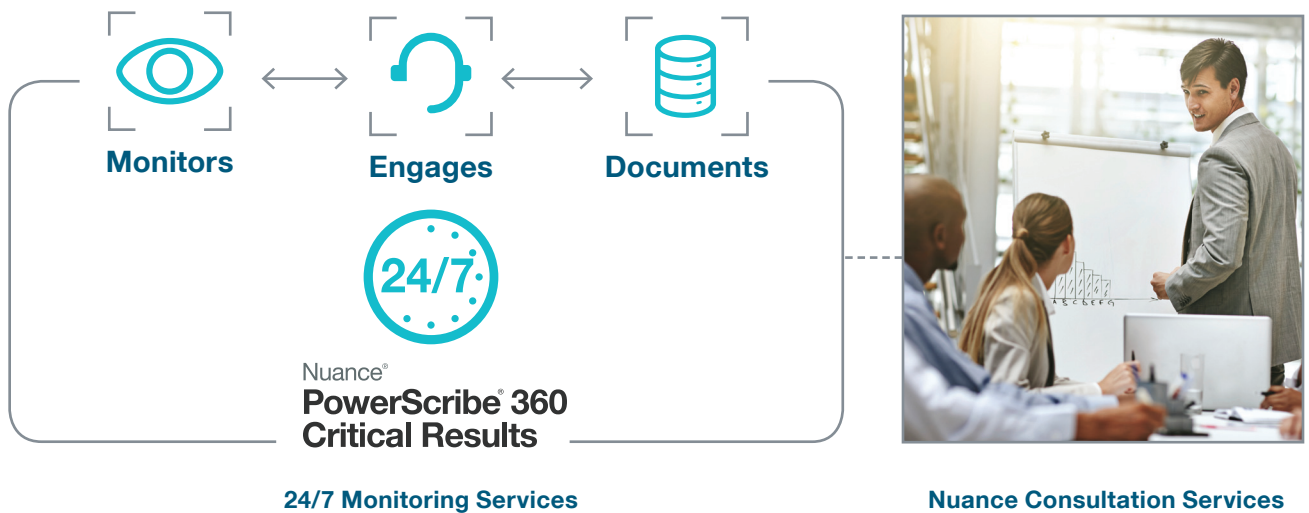
1) PowerScribe 360 Critical Results to Epic Interface maximizes efficiencies and compliance

With the PowerScribe 360 Critical Results to Epic Interface, users benefit from streamlined setup and configuration, bidirectional communication of critical results for added confidence that messages have been received, and the ability to seamlessly communicate with users outside of Epic who may be using other enterprise-wide messaging or EMR solutions.



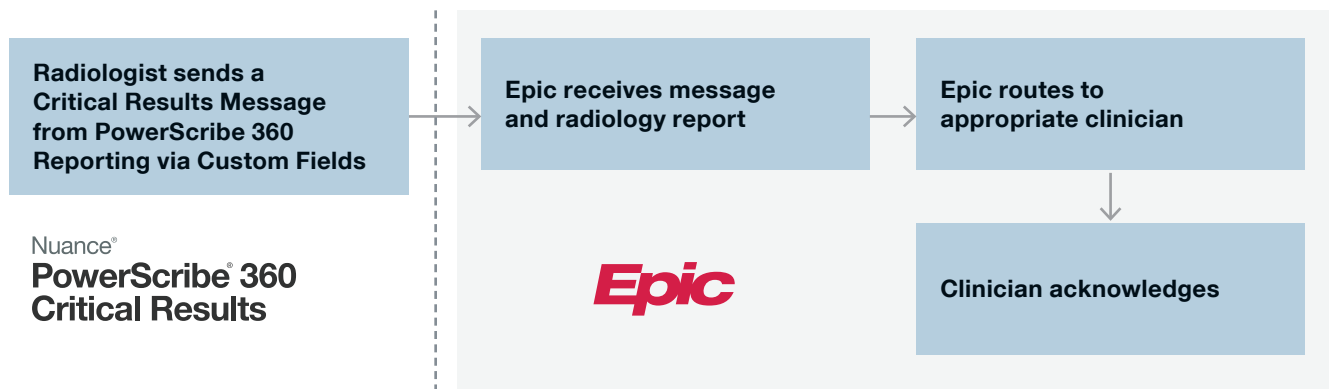
PowerScribe 360 Critical Results to Epic Interface: Bidirectional Communication

The PowerScribe 360 Critical Results to Epic Interface provides access to Nuance’s 24/7 monitoring service. This professionally staffed operations center alerts users of gaps in message delivery or acknowledgement. Personalized consultation services and enhanced compliance reports are also provided to assess performance, optimize operations and maximize Joint Commission compliance.



2) PowerScribe 360 Custom Fields Capture and Output to Epic Interface provides basic one-way communication.

The PowerScribe 360 Custom Fields Capture and Output to Epic Interface provides a unidirectional workflow between PowerScribe 360 and Epic to enable basic Joint Commission CTRM compliance.



PowerScribe 360 Critical Results to Epic Interface: Unidirectional Communication

Experienced partners

The Nuance PowerScribe 360 to Epic Interface brings the technical expertise of two experienced and proven leaders in the healthcare industry together to maximize your clinical and operational performance, improve compliance, reduce risks and improve patient care.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit www.nuance.com/healthcare.

Nuance provides a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for their patients. Nuance healthcare solutions capture and communicate more than 300 million patient stories each year, helping more than 500,000 clinicians in 10,000 healthcare organizations globally. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and diagnostic imaging solutions provide a more complete and accurate view of patient care, which drives meaningful clinical and financial outcomes.

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