

5 ways to enhance the physician experience with athenaClinicals.



1. Let clinicians tell the patient story through narrative documentation.

Timely access to accurate, thorough documentation is vital to informing patient care. A conversational, narrative expression of the patient encounter allows physicians to clearly outline their observations and assessments and the state of the patient. The resulting documentation is easily reviewed and fully conveys the patient condition. More specific notes can help distinguish changes from visit to visit and further the physician’s ability to effectively diagnose patients and provide better care.



2. Engage physicians with a choice in voice-enabled solutions.

By bringing the efficiency of speech to every aspect of the workday, clinicians no longer have to choose between quality documentation and quality time with patients. And because creating documentation fits naturally into existing workflows while integrating into athenaClinicals®, organizations experience more return on their EHR investment and are better equipped to meet their documentation goals.

Whether clinicians want to use voice to navigate, to document the patient record in real time, to compose letters or emails outside of the patient chart, to send messages in mobile productivity apps, or to create dictation files that are automatically routed for transcription and placement in athenaClinicals, Nuance can help. Choose transcription, real-time speech recognition or—for the optimal experience—a combination of both.



3. Provide clinicians with easy-to-use, portable and mobile applications.

With Dragon® Medical, clinicians simply open athenaClinicals, place the cursor where they want speech-recognized text to appear and start dictating directly into the EHR. Experience accuracy from the start with no voice profile training and automatic accent detection. A single voice profile continues to adapt and improve over time, while personalizations—vocabularies, auto-texts, templates and voice commands—are available at every login.

For clinicians who prefer to work with a team of medical transcription specialists, a powerful mobile app supports anytime, anywhere dictation that is automatically routed for transcription and placement in athenaClinicals. Clinicians work off an integrated patient schedule on their mobile device to create, review and edit patient documentation away from the EMR.



4. Leverage integrated capabilities to safeguard capture of vital information for appropriate reimbursement.

Unless a patient’s condition is completely and correctly documented, clinics may be leaving money on the table for the care they provide their patients. Embedded document templates can help ensure physicians capture valuable clinical information gaps at the moment of documentation, making it easier for billing and reimbursement to fully understand what transpired during the patient exam. Clinicians can use speech as editable content to amend the record with information unique to that patient. Additionally, tight integration between Nuance speech solutions and athenaClinicals turns documentation into structured data that can easily be used within the EHR.



5. Embrace the cloud for hassle-free IT.

Nuance provides a suite of secure, cloud-based technologies so your clinicians can be productive anywhere. The ease of setup and management requires limited IT resources and means clinicians can be off and running with increased efficiency. Automatic software updates ensure clinicians are always using the latest technology and benefiting from a consistent and personalized clinical documentation experience that spans solutions, platforms, devices, and physical locations.



athenaClinicals

Whether currently utilizing or considering athenaClinicals, clinics can count on this powerful platform to help increase provider productivity, meet financial objectives and deliver high-quality patient care.

Nuance offers comprehensive solutions to help transform the way clinicians capture documentation and achieve unmatched outcomes. From initial planning through execution of an athenaClinicals Go-Live and driving long-term success, Nuance services and solutions optimize providers’ day-to-day activities, improve the quality of clinical documentation and maximize the investment in athenaClinicals.

Connect with a Nuance healthcare specialist today to learn how our clinical expertise, services and solutions, and unmatched outcomes can bring success to ambulatory clinics at 1-877-805-5902, healthcare@nuance.com or visit nuance.com/healthcare.