

# Healthcare virtual assistants

## The future of clinical documentation

All the benefits of technical innovations without distracting from the delivery of care. Virtual assistants listen to the patient-physician conversation and automate high-quality clinical documentation.

Nuance surveyed more than 200 healthcare professionals about the role of virtual assistants and the technology's potential to promote a better experience.

Physicians spend nearly **2 hours** in the EHR and on administrative “desk” work for every 1 hour of direct patient care.

Source: 2017 Annals of Family Medicine

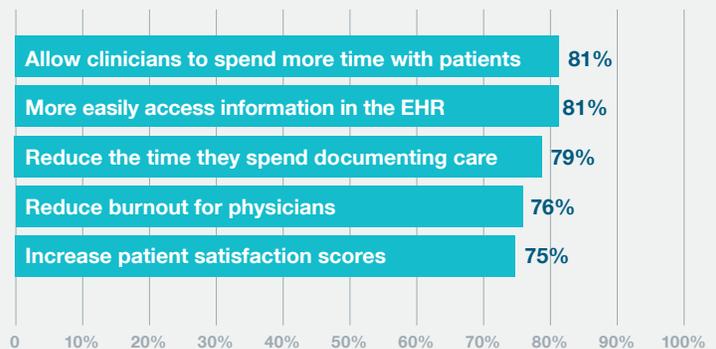


### Increasing face time



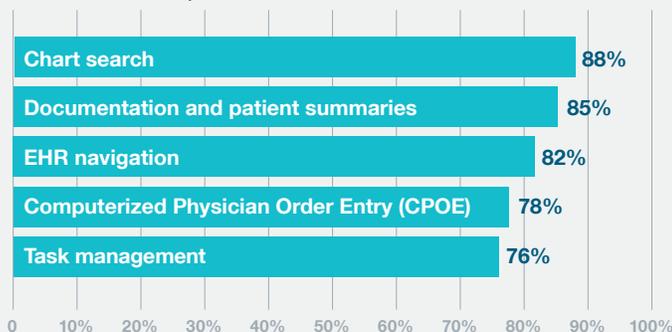
**98%** of physicians believe patients will appreciate them focusing more on them, and **less on the computer screen.**

### Improving the results



### Top 5 administrative tasks

that could improve with virtual assistants



### Listen up!



**92%** of clinicians believe virtual assistant capabilities would **reduce the burden on care teams** and **improve the patient experience.**



When physicians interact with patients directly—**without the intrusion of technology**—they are perceived as more compassionate, more professional and better communicators.

See how Nuance advanced AI capabilities can improve satisfaction, efficiency and overall performance for your organization. Learn more at [nuance.com/healthcare](https://nuance.com/healthcare)