Output Manager® v4

Overview
Remote Installation Services offer small, packaged services that are easy to order and require no Statement of Work. These are tailored to relatively small environments with a low degree of complexity.

Professional services that do not fit the description and limitations of the offerings in this brochure can be arranged through a bespoke statement of work. Please contact your Nuance account manager for such engagements.

Pre-Requisites
- NDI Professional Services provides a Site Survey document that must be completed accurately and returned to Nuance prior to the start of the engagement.
- Remote access to servers must be provided.
- All Nuance software must be downloaded prior to the start of the engagement.
- All servers and devices must meet the minimum specifications found in the product installation guide.
- Print device models and firmware versions, and must be compatible with Nuance products per the published supported device list

https://nuanceimaging.custhelp.com/app/imaging/supported_devices

Deliverables
- Remotely delivered installation and configuration of Output Manager per the scope and limitations specified in the following table

<table>
<thead>
<tr>
<th>Package Scope &amp; Limitations</th>
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<tbody>
<tr>
<td>OM Bundle – $2,200</td>
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<tr>
<td>Up to 11 hours</td>
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<tr>
<td>Install 1 OM Server</td>
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<tr>
<td>Configure up to 5 print devices</td>
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<tr>
<td>Configure up to 3 workflows</td>
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<tr>
<td>Part # 07GE013S1M0</td>
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</table>

- All services are provided in a single consecutive block of time.
- Workflows requiring scripts are out of scope.
- Document transformations are out of scope.
- Print stream modification is out of scope.
- Software installation and configuration for products other than Output Manager are out of scope.
- Documentation and training are out of scope
- Services are limited to new installations.
- Server migrations, upgrades, or re-configuration are out of scope
- Device installations are limited to Output Manager embedded device software and supported card readers and network printers
- Services are only delivered during normal business hours (9:00 AM to 6:00 PM US eastern time)

Note: By ordering one of the Packages above by using the applicable Part number, you are acknowledging that such Package is provided pursuant and subject to your executed agreement with Nuance.