

Nuance Document Imaging Professional Services

eCopy ShareScan for Legal

Services that help you streamline your legal document workflow management.



eCopy ShareScan Services Overview

Nuance Professional Services can help legal customers maximize their investment in eCopy ShareScan. By using Nuance eCopy ShareScan to integrate your multi-function devices with your iManage system, we can simplify the complexity of capturing documents and reduce human errors.

Professional Services Benefits for Legal

Nuance Professional Services is the ideal resource to quickly handle eCopy ShareScan solution installation and optimization. Our proven methodology of Analyze, Design, Build, Roll out, and Monitor ensures the right level of attention to your deployment.

Product Expertise - Nobody understands Nuance software like Nuance Professional Services.

Increased flexibility - Professional Services engagements are designed to minimize disruption to your business while maximizing your investment in eCopy ShareScan.

Professional Services for Legal

Challenge: Most law firms handle a staggering volume of documents. Preparing for discovery, collaborating with associates or filing with the court, every document must be processed accurately and efficiently.

Solution: Nuance Professional Services delivers secure, integrated legal document workflow solutions to help you streamline systems and improve compliance and productivity

Key Benefits

- Simplified engagement
- Cost effective
- Nuance services best practices

Key Features

- Maximize your investment.
- Streamline your legal workflows.
- Customize to your environment.

What is the Nuance Professional Services eCopy for Legal Program?

A program designed specifically to install and configure eCopy ShareScan to capture documents commonly used in legal and route them to iManage. Following secure best practices, our Professional Services Consultants will install eCopy ShareScan to capture documents from your MFDs and route them to the correct locations within iManage along with appropriate meta-data and indexing. Just load the documents into the MFD, press the scan button and you're done!

Services Included: 8 hours of Nuance professional services to perform the following:

- Installation of eCopy ShareScan 6 on 1 server
- Configuration and integration with up to three MFDs
- Install and configure iManage route connector to route documents to up to 3 iManage locations in 1 iManage system

Pre-installation Requirements

- NDI Professional Services provides a pre-installation worksheet that must be completed accurately and returned to Nuance prior to the start of the engagement.
- Remote access to servers must be ready.
 - eCopy installer must be downloaded on the server
 - Windows updates, software patches, .NET libraries and other pre-requisites as defined in the product installation guide must be installed on the server
- All servers and devices must meet the minimum specifications found in the product installation guide.
- Print device models and firmware versions, and must be compatible with Nuance products per the published supported device list https://nuanceimaging.custhelp.com/app/imaging/supported_devices

Constraints

- All services are provided in a single consecutive block of time.
- Workflows requiring scripts are out of scope
- Integration is limited to one iManage system
- Software installation and configuration for products other than eCopy ShareScan 6 are out of scope.
- Documentation and training are out of scope
- Services are limited to new installations.
- Server migrations, upgrades, or re-configuration are out of scope
- Services are only delivered during normal business hours (9:00 AM to 6:00 PM US eastern time)

How to order the eCopy for Legal PS Program

Ordering is easy and fast, ensure that your order for eCopy ShareScan 6 includes part number 01ECS030S1M0 and program code ECPY-1. You can order up to 2 of these services for a total of 16 hours to configure and integrate up to 6 MFDs.

NOTE: By ordering using the part number above, you are acknowledging that such Package is provided pursuant and subject to your executed agreement with Nuance.

Why Partner with Nuance Professional Services?

The Nuance team of Professional Services Consultants have over 15 years of industry experience and service customers globally. Customers benefit from Nuance professional services' direct access to Nuance's world-class technical support and product engineering groups. Questions can be clarified quickly and an entire team of experts can collaborate to solve even the most complex technical issues.

To learn more, contact your Nuance Document Imaging representative by calling +1-800-327-0183. You can also visit <http://www.nuance.com/for-business/imaging-solutions/professional-services/index.htm> or emailing us at ndisales@nuance.com.

About Nuance Communications, Inc.

Nuance Communications, Inc., is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com.

