

# The intelligent print queue.

Printing is supposed to be easy. In today's everchanging workplace, however, this isn't always the case. Users, particularly mobile workers, don't always know the best printer to choose from in a long list of choices. Keeping print drivers up to date is a burden on IT. And sometimes, printers aren't available when they're needed. When these challenges strike, work stops and calls to the help desk multiply—both of which are costly.

## **Nuance I-Queue, the intelligent print queue.**

Nuance I-Queue™ solves printing challenges by providing a single, intelligent print queue—for every user and every printer. When a user needs to print, they just select the Nuance I-Queue printer and can pick up the job at any printer using Nuance Equitrac Follow-You Printing®.

With Nuance I-Queue, print jobs are processed either using print servers or Nuance Equitrac workstation client software. Regardless of where a job is processed, Nuance I-Queue automatically detects the location of the user and validates that the native print driver is accessible to process the job correctly, everytime. And all print activity is tracked by Nuance Equitrac, ensuring compliance with print policies and maximum contribution to cost reduction initiatives.

## **Reduce the costs of printing.**

Nuance I-Queue supports the full set of Nuance Equitrac print management features, including Nuance Equitrac Follow-You Printing, Rules & Routing and Measurement and Reporting that contribute to lower print costs:

- Identify savings opportunities from reduced print volumes
- Perform accurate cost allocation and accounting
- Automate print driver deployment
- Encourage users to print more responsibly

## **Hybrid Print Control.**

*The versatility to maximize print savings and security while minimizing network print infrastructure costs.*

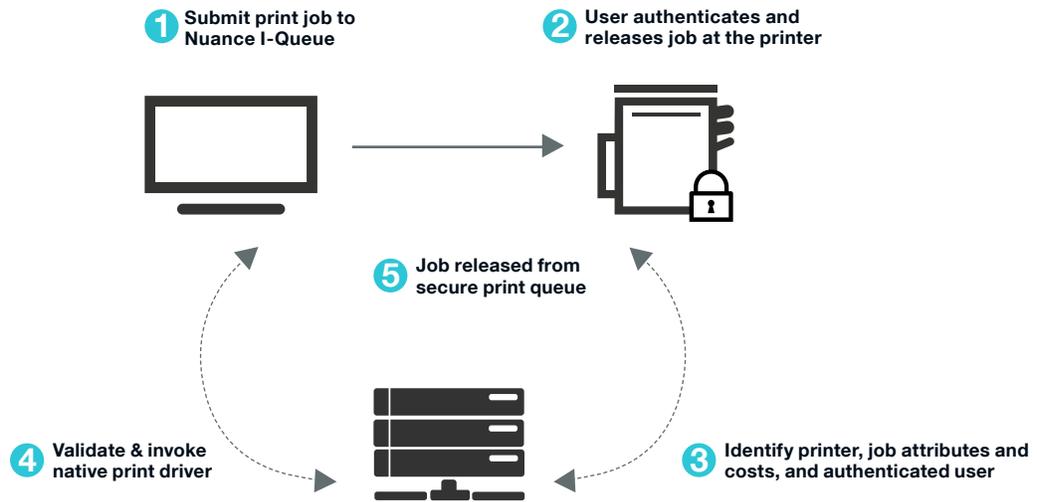
Nuance I-Queue lets businesses take maximum advantage of Nuance Equitrac Hybrid Print Control™, providing the benefits of a single, intelligent print queue in both print server and direct IP print infrastructure environments. This gives organizations the choice to tailor their print infrastructure according to the needs of its users—across every location—while benefiting from the convenience of one centralized print management solution.

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## **Key Features.**

- Provides a single, intelligent print queue—for every user and every printer.
  - Automatically detects the location of the user and validates that the native print driver is accessible to process the job correctly, everytime.
  - Allows organizations the choice to tailor their print infrastructure according to the needs of its users—across every location—while benefiting from the convenience of one centralized print management solution.
  - Provides users the options they need when submitting a print job—# of pages, color or black & white, paper size and even advanced options like stapling, collating and watermarks.
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### Nuance I-Queue workflow



A single, simple, secure print workflow...everytime

Simply put...printing isn't one size fits all. Central office printing needs differ from printing requirements at branch locations. Fixed, mobile and roaming workers that have differing print challenges can benefit from a single print workflow. And every day print jobs have different processing requirements than specialized output.

With Nuance I-Queue and Nuance Equitrac Hybrid Print Control, printing convenience for every user doesn't have to come at the expense of network print infrastructure costs.

#### Nuance I-Queue vs. Universal Print Drivers

Because change is constant

Until today, the common solution to navigating the maze of printer choices

and cumbersome task of updating printer drivers has been to deploy a "universal" print driver for the fleet. These drivers may be a good solution for a single brand of printer, but fall short in mixed fleet environments. Nuance I-Queue is different. It gives users the options they need when submitting a print job—# of pages, color or black & white, paper size and even advanced options like stapling, collating and watermarks. But it takes away the options that can cause complexity—like having to choose the right printer when they submit a job.

To learn more about Nuance Equitrac products, please call 1-800-327-0183 or visit [nuance.com](http://nuance.com)

#### About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [nuance.com](http://nuance.com).