Printing on the go with Nuance SafeCom Mobile Print

Mobility, flexibility and document security.

Is your organization mobile enough?
Being able to do almost anything from your mobile device is not just a nice-to-have anymore, it's necessary and expected. That extends to office productivity. Organizations and their users need to have the ability to print and release their print jobs from their mobile device in order to keep up with the growing demands on the business and the users. Not only is it a necessity, but extending document security to mobile printing is an important requirement in the modern print environment. Mobile technology has changed the way work is done and how it gets done. People work from virtually anywhere and mobile workforces are prominent in all industries — but one thing remains the same in this new age of the mobile workforce— people still need to print conveniently and securely at the moment they need to.

Simply. Securely. Conveniently.
Business doesn't take place within four office walls anymore. When working remotely at different office locations or even if you are away from your desk, your mobile workforce needs to be able to print from their smartphone or other mobile device— simply, securely and conveniently. From most mobile devices to almost any networked print device, you can print securely and conveniently with SafeCom Mobile Print.

Nuance SafeCom Mobile Print is an add-on module to the SafeCom solution. It combines mobility with the flexibility and security of SafeCom Smart Printing™. SafeCom Mobile Print lets users submit their documents from any location as long as they have an internet connection. SafeCom Pull Print ensures that users can walk up to any SafeCom-enabled printer on the network to retrieve their document thus ensuring document confidentiality. No documents are printed before the user is present at the MFP or printer.

Printing on the go
SafeCom Mobile Print is ideal for organizations of all sizes as the need for mobile printing continues to rise. People are spending much of their time on the road working on mobile devices and being able to print quickly and easier on their mobile phone is becoming almost a necessity (e.g. mobile phones, smart phones, laptop computers or tablet computers). Additionally, SafeCom Mobile Print supports your organiza- tions bring your own device (BYOD) initiatives. With SafeCom Mobile Print users do not need to install special print drivers on their personal computers, nor do they need to be connected to the school or company network. All they need is an internet connection and an e-mail address or internet page that lets them submit the documents they need to print.
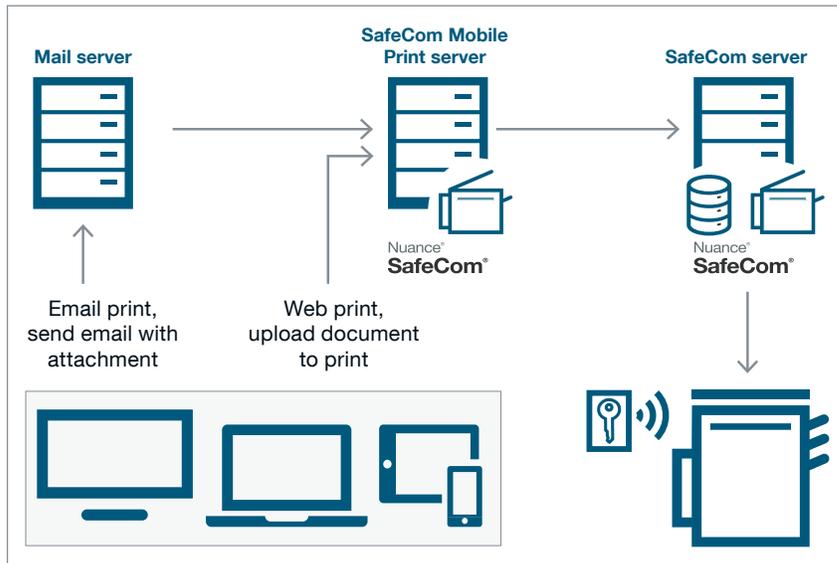
Benefits
– **Simplified printing for mobile workforce:** Your mobile workforce can work smarter and can print all popular document types, including all Microsoft Office documents from their mobile device.
– **Convenient and easy:** Never has it been easier or more convenient for your mobile workforce to stay active and more productive by being able to print from their mobile device to any MFP, at any time.
– **Secure:** Your mobile workforce can securely print out their most mission critical jobs at any MFP. They can feel confident that not only will they be able to securely release their print job at any MFP but their documents are secure.

SafeCom allows users to securely and conveniently submit print jobs natively from their iOS or Android device. iOS users have additional print options for num- ber of copies, page range, color or black and white.

NUANCE

How it works

Mail server
SafeCom Mobile
Print server
SafeCom server

Email print,
send email with
attachment

Web print,
upload document
to print

To learn more about Nuance SafeCom products, please call 1-800-327-0183 or visit www.nuance.com.

SafeCom Mobile Print offers administrators a variety of different ways for end users to print such as web portal submission, e-mail print, Google Cloud Print, Android/iOS/Windows Phone 8 app based printing, and native Android and iOS printing. Through all these methods, the print job is routed through the SafeCom Mobile Print server to a SafeCom-enabled printer where it can be released to the end user.

Submitting print jobs via iOS or Android device
Users can submit their print jobs natively from their iOS or Android device:
– From an Apple iOS or Andriod device, the user can select the "Share" menu and select print.
– The users select the SafeCom pull queue from the list of devices on their phone. This device is either pushed from the MDM solution or broadcast to the device through the SafeCom Mobile Print Gateway.
– The print job is routed through the SafeCom Mobile Print server and held in the user's Pull Print queue.
– Next time the user logs in at a SafeCom-enabled MFP or printer the document is ready to be released.

Submitting print jobs via e-mail
Users can submit their print jobs via e-mail:
– The user sends an e-mail to an e-mail address provided by the company or educational institution (e.g. mobileprint@company.com).
– The first time the user receives a welcome e-mail with a link to a web page where the user must register the e-mail address using his or her Windows login (this is how the user is recognized by SafeCom).
– The e-mail and attachments are automatically sent to the SafeCom Server.
– The next time the user logs in at a SafeCom-enabled MFP or printer the e-mail and the attachments are ready to be printed.

Uploading print jobs via a web browser
Users can upload their print jobs via a web browser:
–The user logs into the web portal provided by the company or educational institution.
–The user selects the upload function and browses the computer or mobile device for files to print or enters a URL for the web page that the user wishes to print.
– Next time the user logs in at a SafeCom-enabled MFP or printer the documents or web pages are ready to be printed.

Additional submission methods and features
– Mobile printing application available on iOS, Android and Windows devices.
– Native printing on Apple iOS and Android devices
– MDM support for app based printing.
– Support for Google cloud print.

About Nuance Communications, Inc.
Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.

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